



9.17.25

**Colorado Access Network Management
Update
Accountable Care Collaborative (ACC)
Program Improvement Advisory Committee
(PIAC)**



Strategic Priorities SFY25–26

Enhance network
quality/value via
focused recruitment

Build Colorado System
of Care (CO-SOC):
expand ESA, EHFWS,
EMST, EFFT capacity

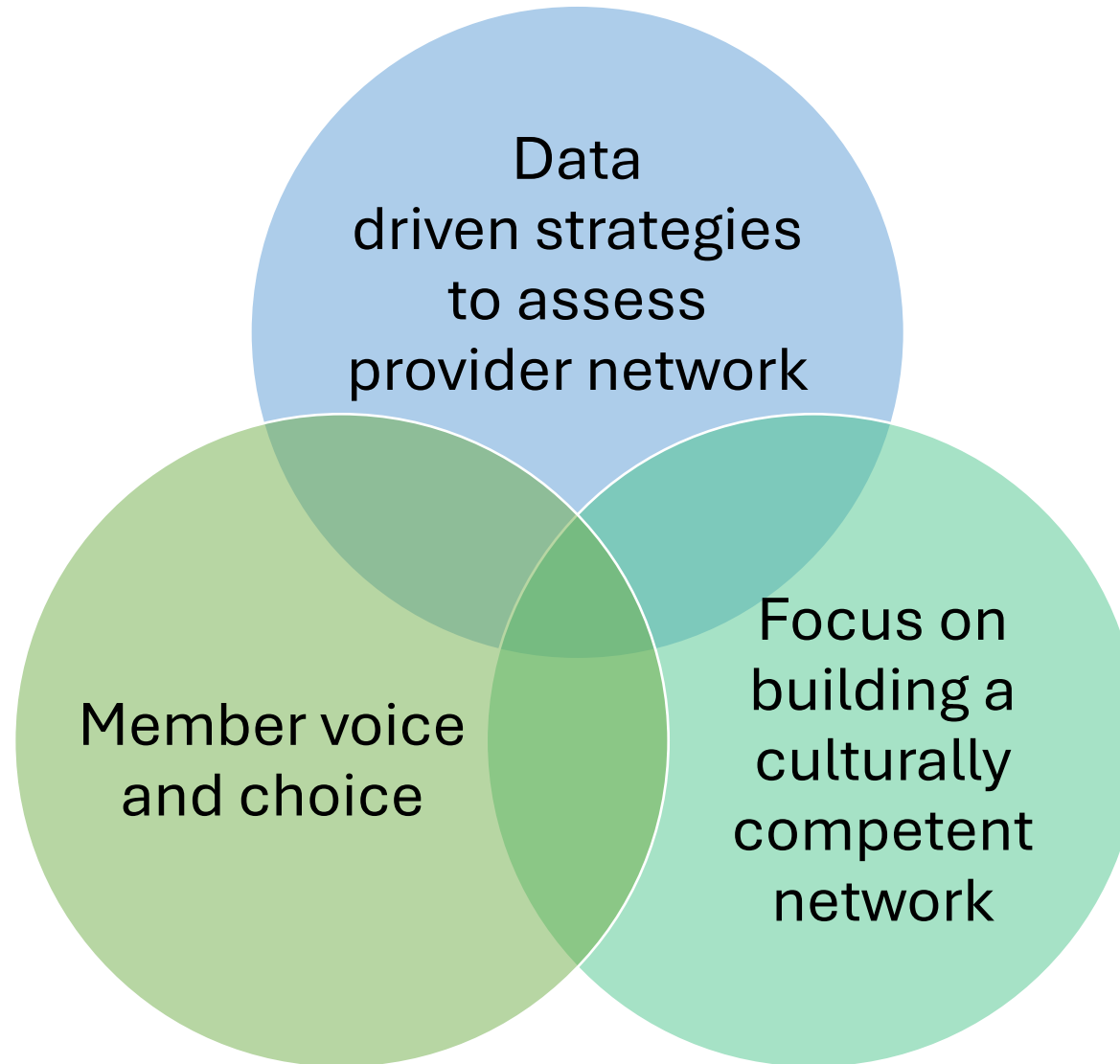
Increase Youth Focused
SUD and Bed-Based
Capacity

Increase Residential
Eating Disorder
Capacity

Maternal/Child Supports
- recruit doulas &
lactation consultants
(with Elephant Circle)

Strengthen Health
Neighborhood: CBO
partnerships for HRSN +
CSNPs engaging
members post-inpatient

Focused Provider Recruitment



Virtual Care & Integration

Virtual Care Collaboration & Integration (VCCI):

Tele-psychiatry, therapy, parent coaching, SDOH support

eConsults – rapid psych guidance for PCMPs

Direct referrals – engaging members not in BH care

Partnerships: Kids First (school-based), Delores Project (shelter-based)

Strategic expansion to new practices across Region 4

Expanding the Behavioral Health Network

Comprehensive BH network: CSNPs, SUD continuum, telehealth, inpatient

Focused recruitment to fill geographic & specialty gaps

Workforce pipeline: MSU Denver scholarships, internships, mentoring

Language Services Incentive: 10% rate increase for services provided in any language other than English (including ASL)

Community partnerships: Spanish-speaking, Black, LGBTQIA+ provider groups

Monitoring Access & Quality

Access to Care Program:

Training for front office + clinicians (bilingual)

Secret Shopper calls to test real-world access

Zero-claims dashboard + attribution monitoring

Timeliness monitoring: aligned with NCQA standards

Individualized QI plans for practices below standard



Questions