



4/16/2025

Colorado Access (COA)

RAE 4 ACC Phase II – Phase III Transition

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Colorado Access in Phase III

COA will no longer serve Elbert County; it will now belong in Northeast Health Partners' region starting July 1

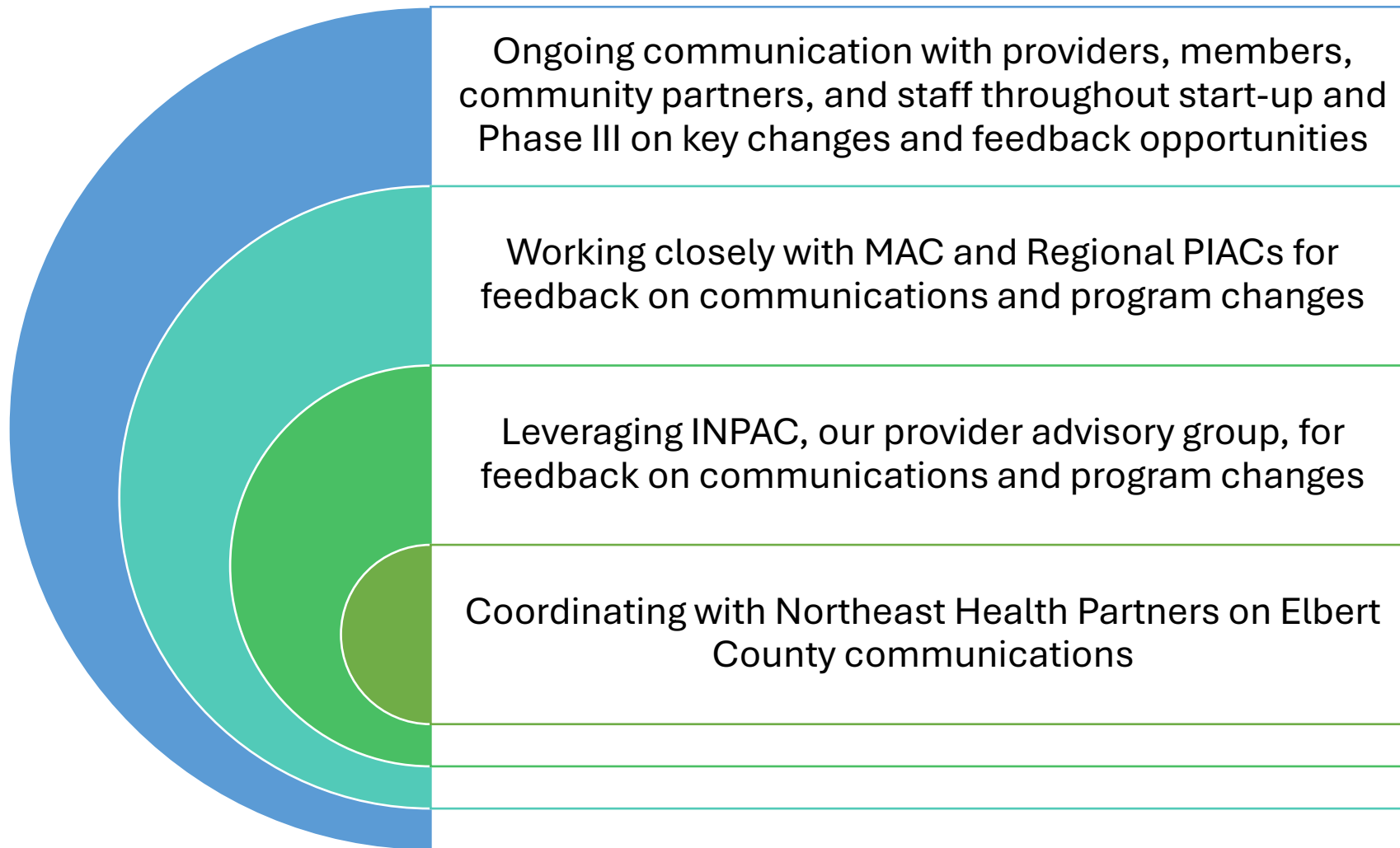
Our four other counties – Adams, Arapahoe, Denver, Douglas – remain the same

We will continue to work closely with Denver Health Medicaid Choice (DHMC) on shared members in our region*



*DHMC manages physical health needs and COA administers the behavioral health capitated benefit

Colorado Access Phase III Communications Strategy





What's New for Members



Changes for Members

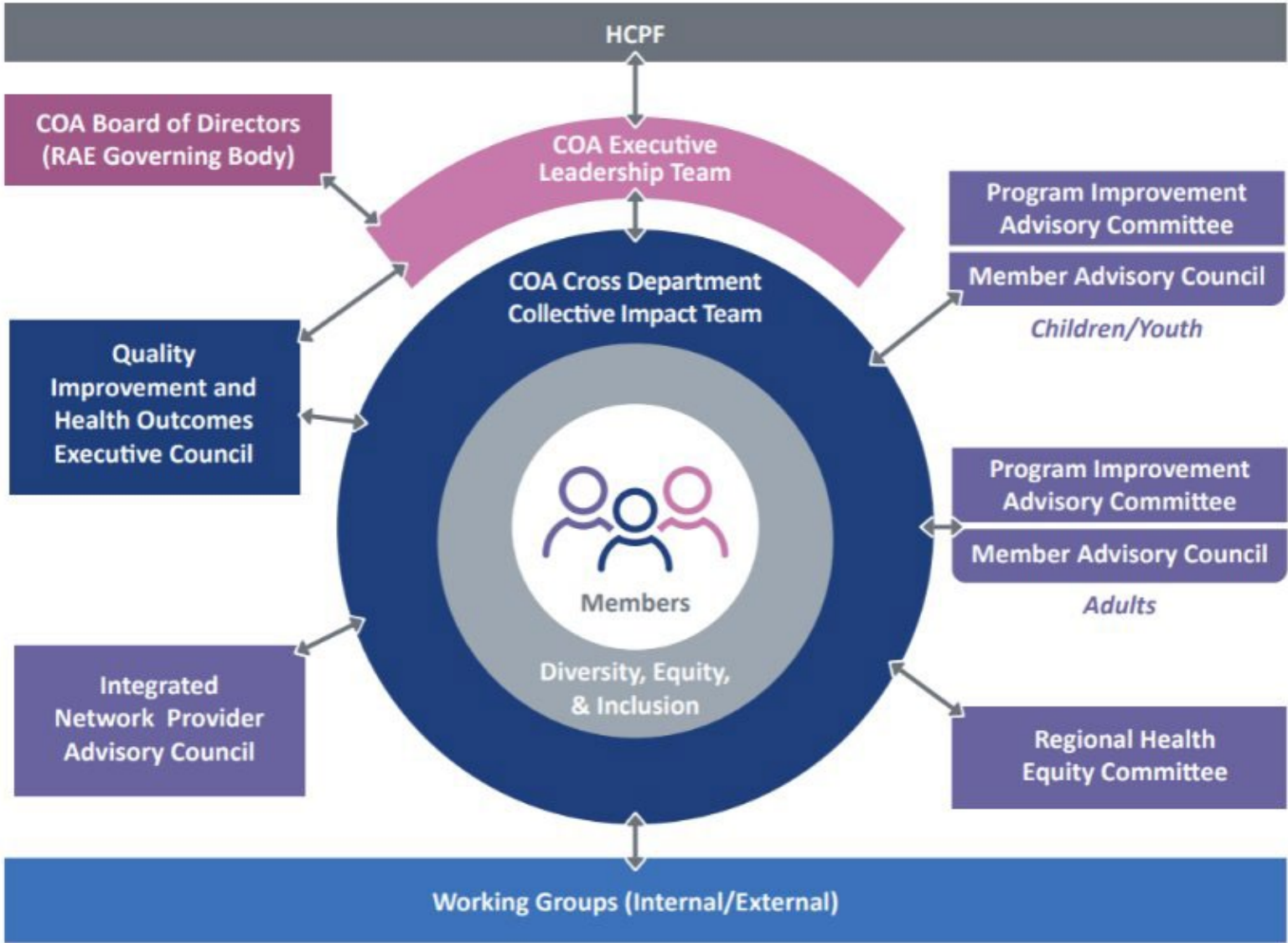
Equity & Participation:

- New committees and board member representation elevate member voice in efforts to address health inequities.

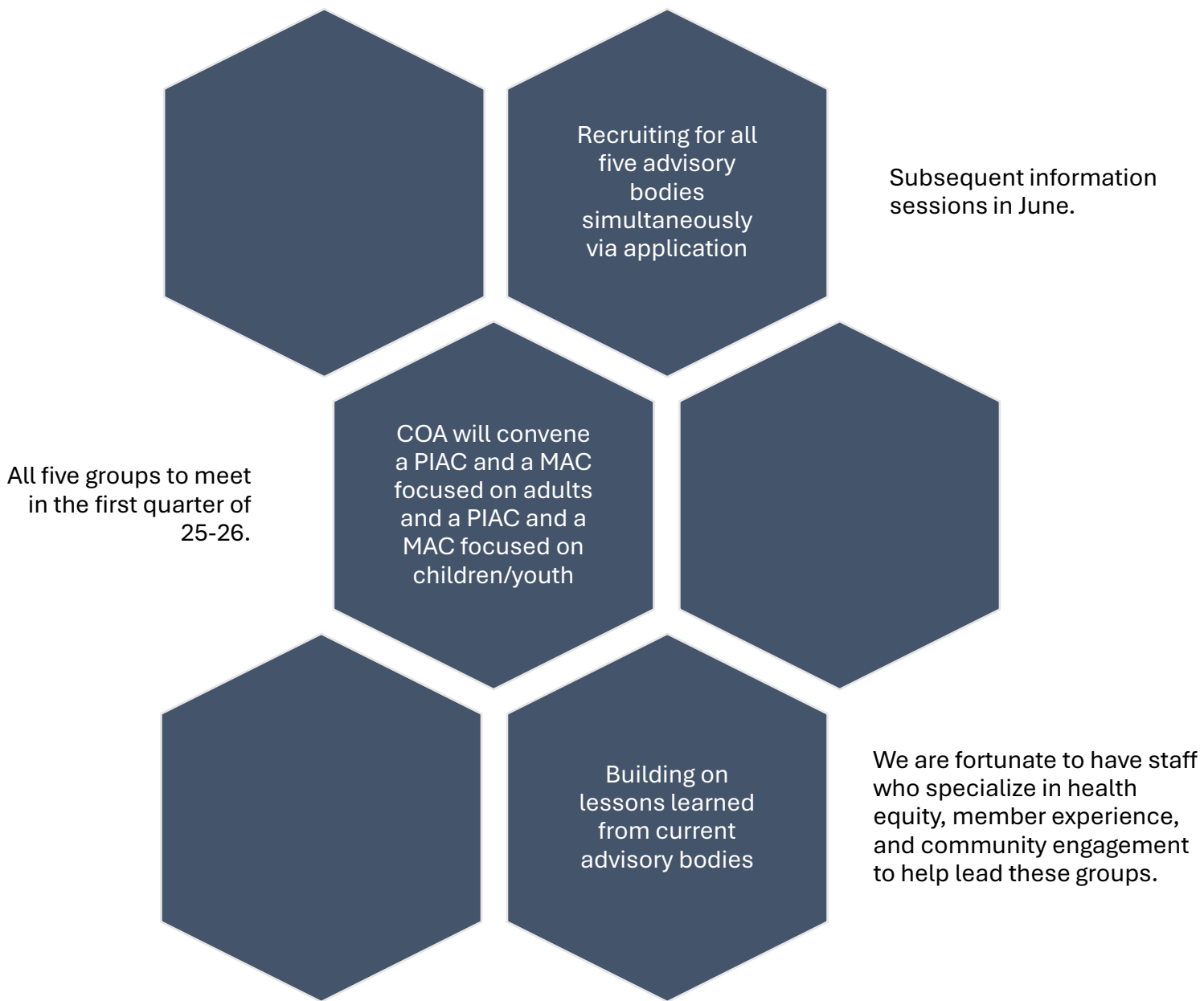
Improved Member Engagement Tools:

- Launch of COA's **Digital Engagement Roadmap** and enhanced care coordination tools.
- New Health Plan Reporting Tool is expected to give us a greater understanding of our population to help close gaps.

Regional Health Equity Committee, MAC, PIAC

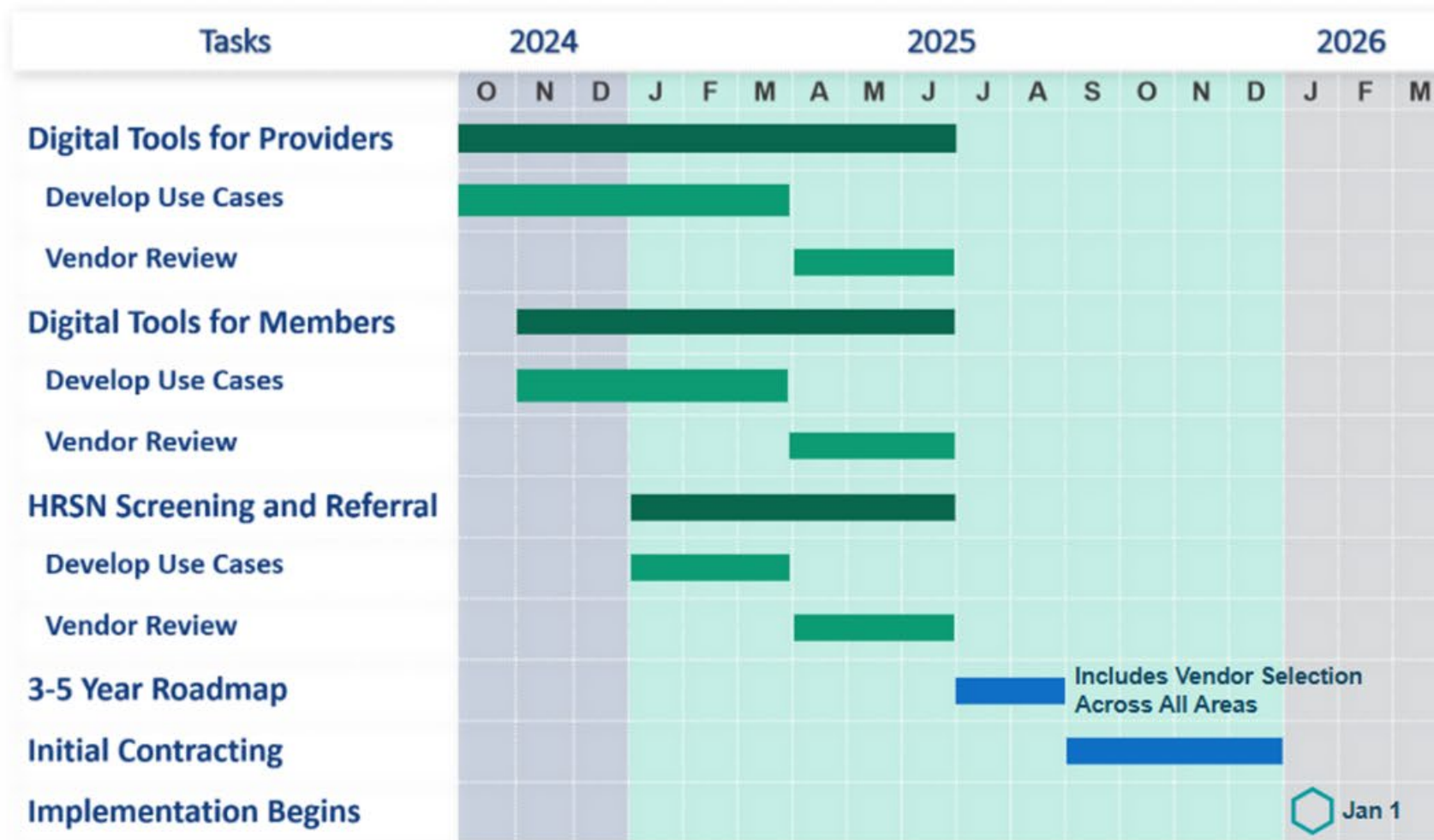


Regional Health Equity Committee, MAC, PIAC



Care Management as part of the Technology Ecosystem

Digital Engagement Project Timeline





What's New for Providers



Provider Communications

- Educating providers on Phase III changes via provider forum meetings, email blasts, 1:1 practice support & sharing Department resources
- PCMP contracts out the door as of March 31st
- Behavioral health provider update coming following legislative session



The screenshot shows the Colorado Access Provider Portal website. At the top, there is a navigation bar with links for "Members", "Providers", "Partnering for CO", and "About". There are also links for "En Español", "Select Language", "Contact", "Find a Provider", and "Provider Portal". A green banner at the top of the main content area reads: "Health First Colorado and CHP+ are going back to normal renewal processes. Check your email, mail, and PEAK inbox. Take action when you get official messages. You can see your renewal date here at any time. If you get a renewal packet, make sure to fill it out. Make sure to also sign it and return it by the due date. Learn more here →". Below this, a purple banner reads: "Accountable Care Collaborative (ACC) Phase III Updates. Our goal is to keep you informed on what you need to know about ACC Phase III." The "Recent Updates" section shows a post from January 15, 2025, about ACC member and provider service experience, reimbursements, and upcoming sessions on Wednesday, January 29. The "Colorado Access Provider Update" section, dated March 2025, includes a stethoscope image and three tabs: "Physical and Behavioral Health", "News From HCPF", and "Upcoming Trainings". The main content under "Upcoming Trainings" discusses the ACC Phase III updates, starting in July 2025, and provides information about upcoming education sessions for primary care medical providers on Wednesdays from 12:00 p.m. to 1:00 p.m.

System of Care for Children and Youth Readiness

Participating
in multiple
workgroups
to prepare for
System of
Care

New staff
onboarding
and role
alignment

Recruiting
providers for
MST/FFT,
High-Fidelity
Wraparound
(HFW) and
assessments



Investing in Systems & Quality Improvement



Why Innovaccer?

- Innovaccer's healthcare data analytics platform is designed to enhance operations, patient engagement, care delivery, clinical outcomes, quality, and practice engagement.

Patient 360

Risk

Enrollment

Cost &
Utilization

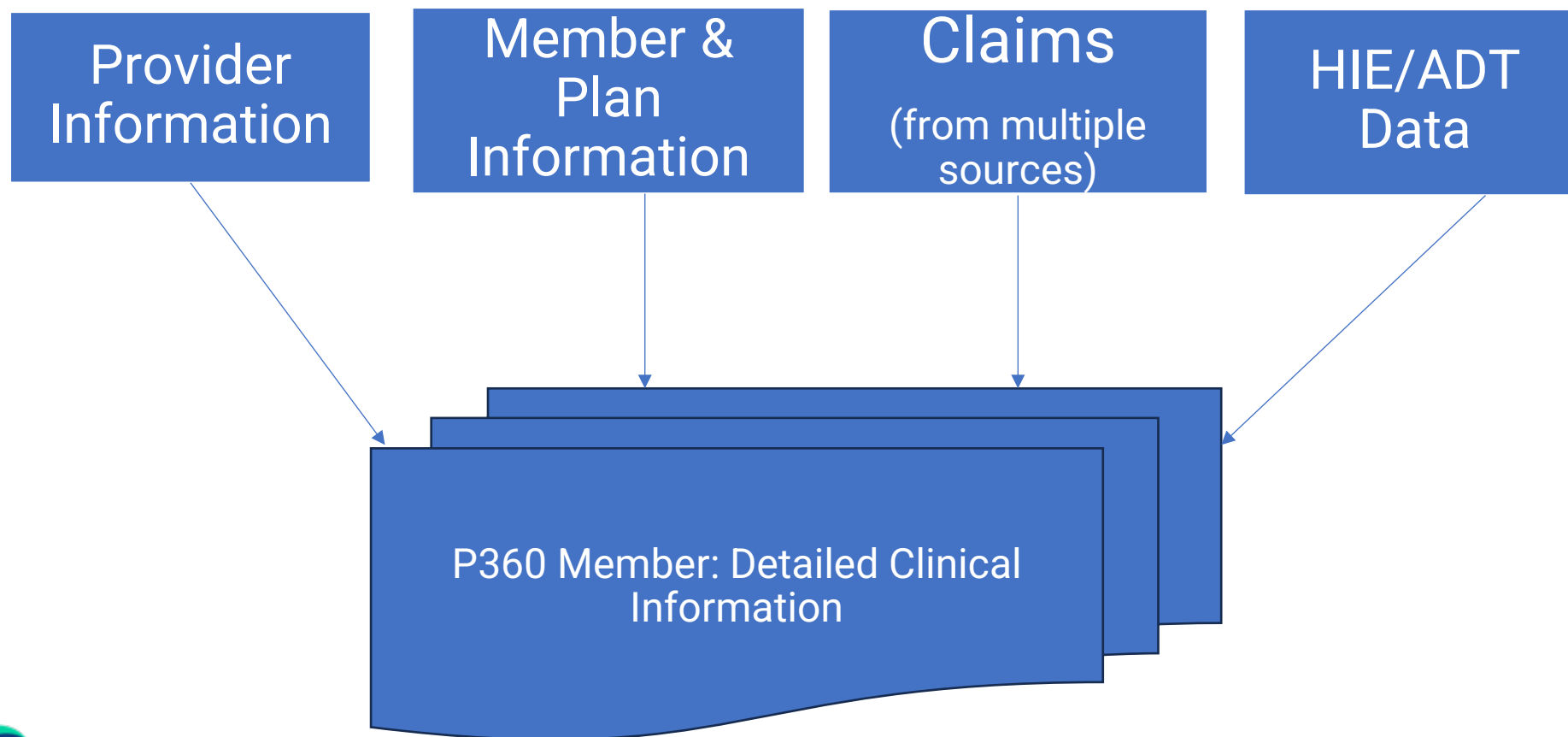
Quality
Improvement

Pop Health

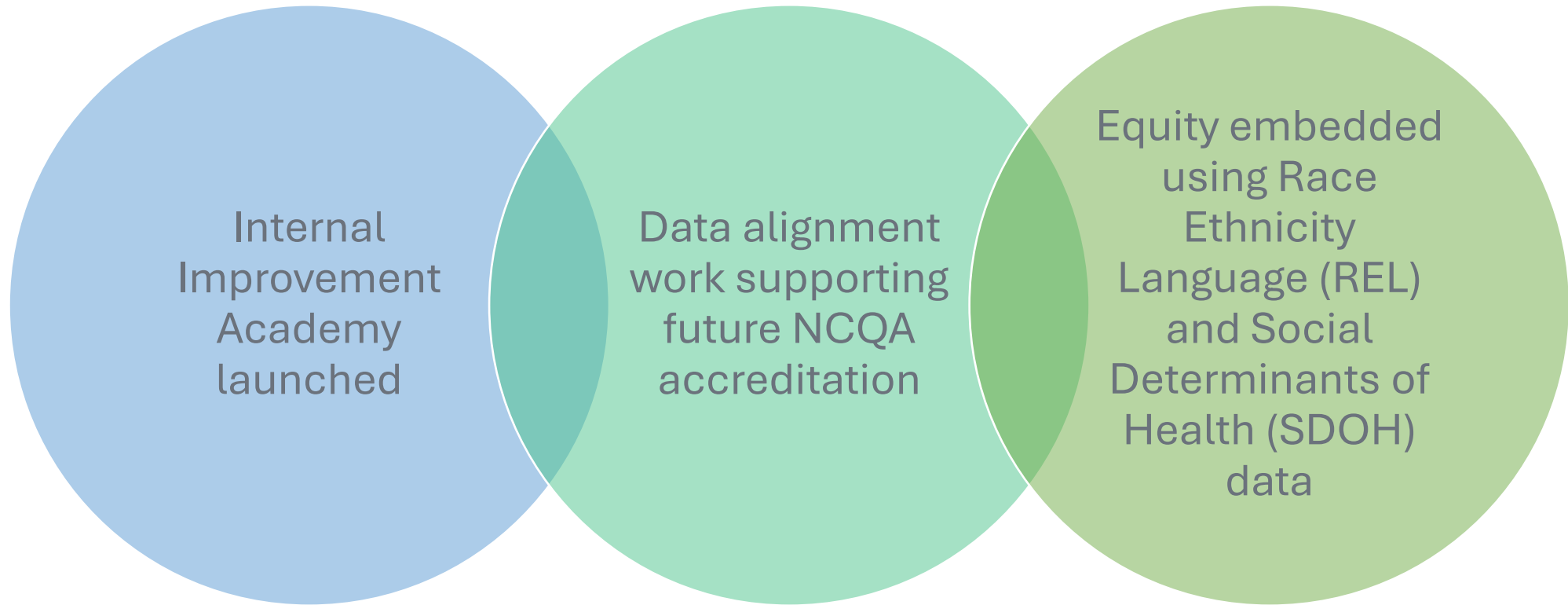
Provider
Tools

Patient 360

P360 presents a unified patient record linked to all data sources which contribute information about patient health. It integrates information from multiple source systems both historically and on a consistent refresh schedule for updated data.



Quality Improvement Investments





Questions?

