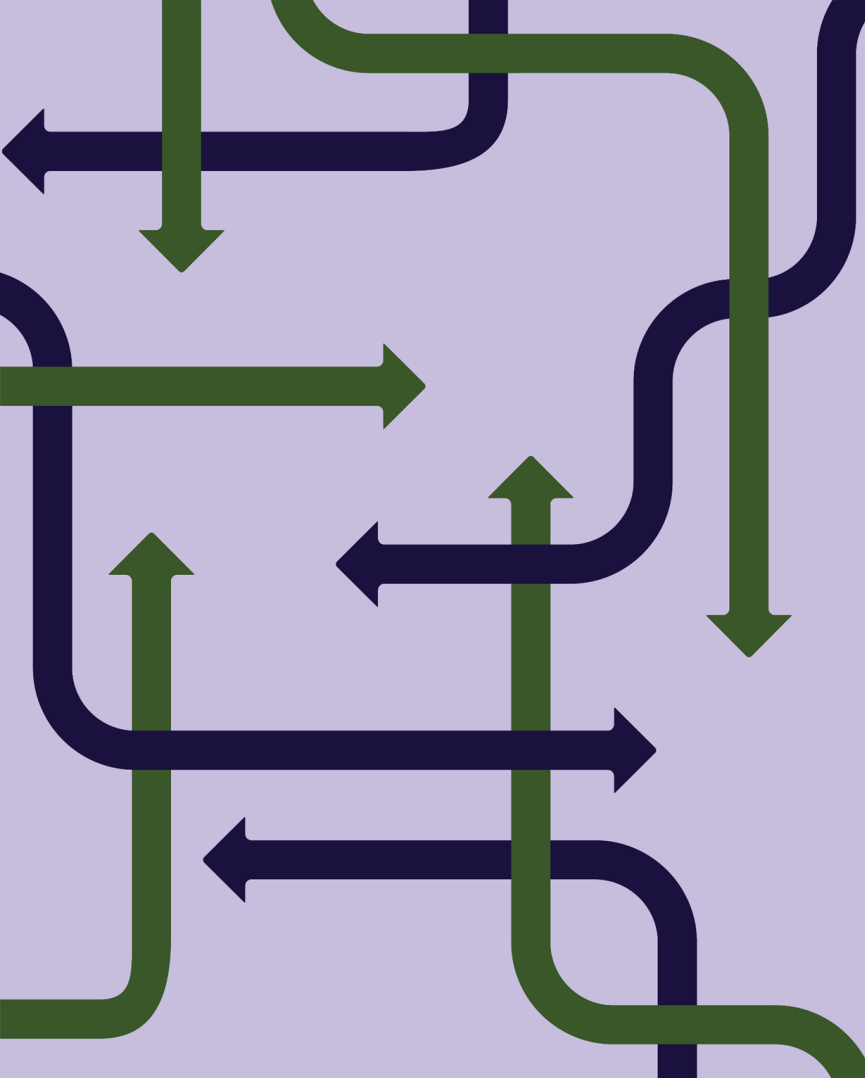




Behavioral Health Administrative Service Organizations

PIAC Meeting

Aug 20, 2025

Presented by:

Alyssa Hetschel, LCSW, LAC – BHASO Division Director, BHA

Kayla Martin, JD – BHASO Administrative Manager, BHA

Joseph “Joey” Pachta, LCSW – BHASO Service Manager, BHA

Dannette R. Smith,
Commissioner



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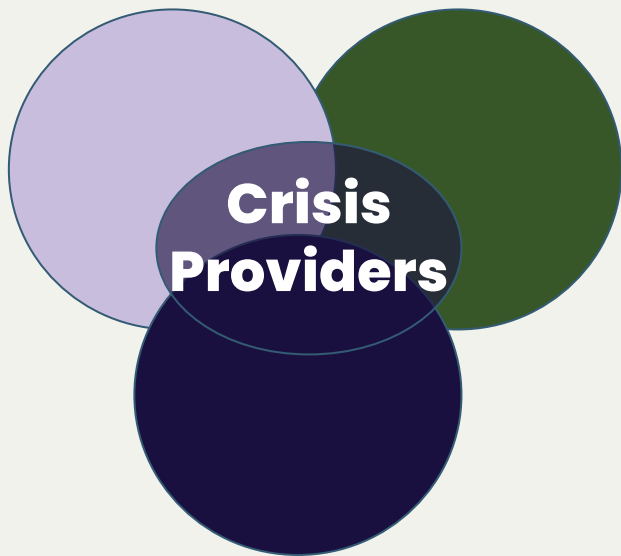
- 
- 1 **The Model**
 - 2 **A Data-Driven Approach**
 - 3 **BHASOs/RAEs**
 - 4 **Financing the BHASOs Model**
 - 5 **Colorado LIFTS**
 - 6 **Accessing Services**
 - 7 **Colorado LIFTS Launch**



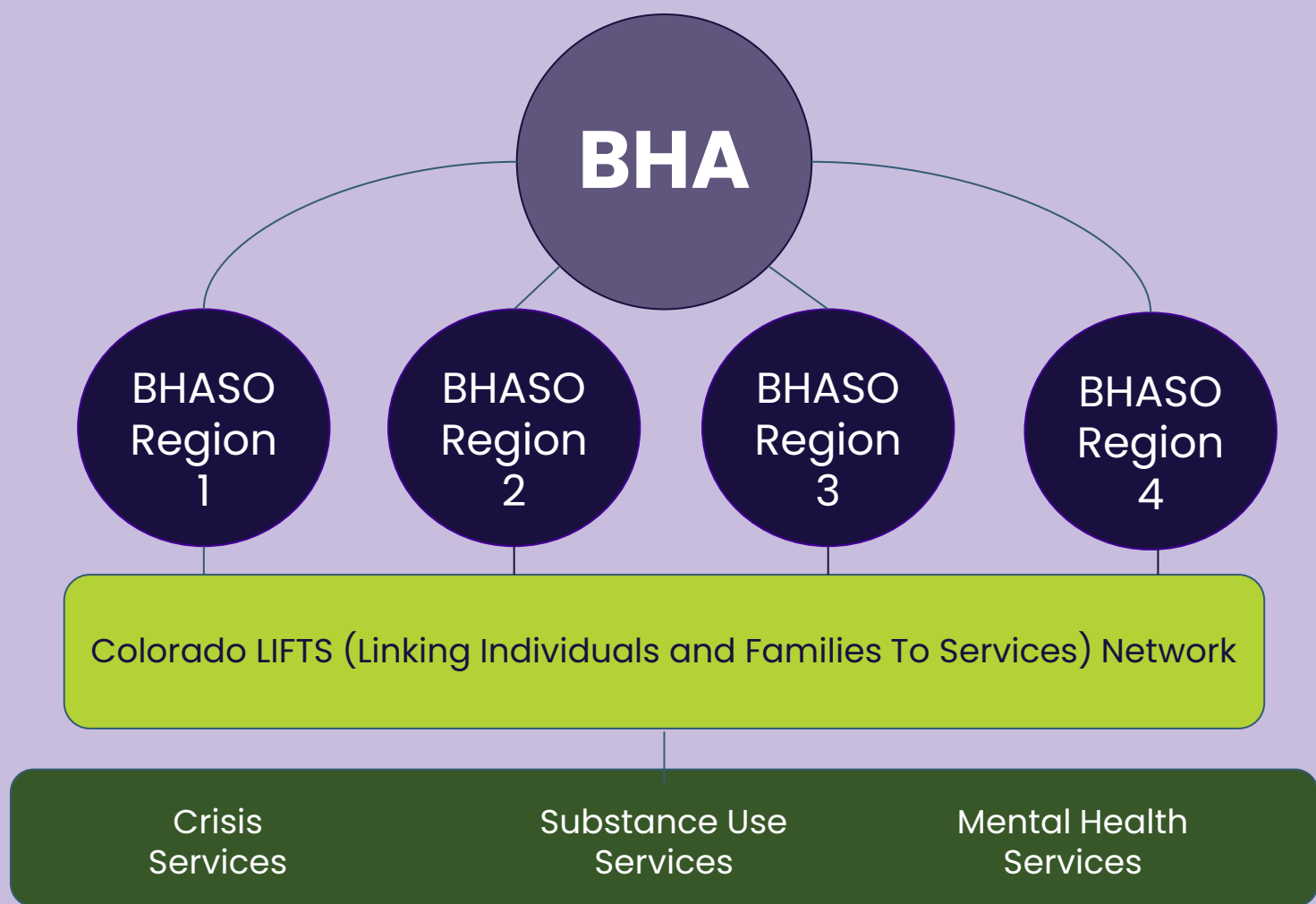


Why the BHASOs Model?

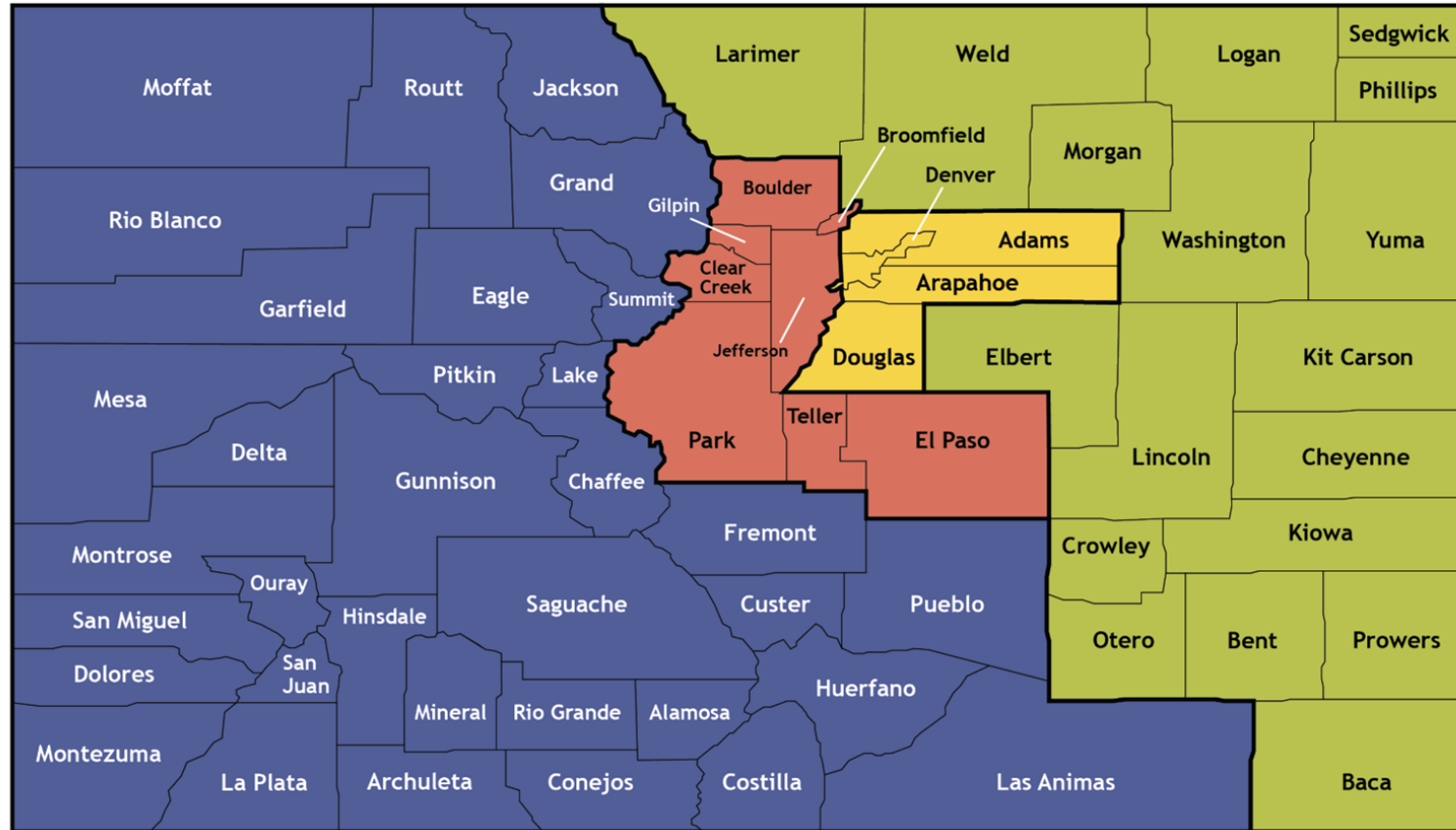
Where We Are Now



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Behavioral Health Administrative Service Organizations Regions



Data-Informed BHASO

Implementation Approach



Determining Care Needs

- 01** Estimating need for services to inform care coordination staffing plans



Establishing a Baseline

- 02** Establishing baselines to track trends over time



Measurable Goals

- 03** Creating measurable performance goals to promote accountability



How Technology will Support BHASOs Goals

Public-Facing Resources

01

Estimating need for services to
inform care coordination staffing
plans

02

Improve Data Quality

Improve data quality to yield
actionable insights and promote
transparency



On July 1, 2025

For Providers

We anticipate 110,754 individuals may require mental health services in 2025.

Region 1: 20,572

Region 2: 25,001

Region 3: 24,702

Region 4: 40,479

We anticipate 43,089 individuals may require substance use disorder treatment in 2025.

Region 1: 8,670

Region 2: 6,792

Region 3: 10,341

Region 4: 17,286



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RAEs

Administers
the capitated
behavioral
health benefit
for Medicaid

&

- Support for Medicaid help seekers
- Care coordination
- QI strategies
- Shared resources
- Aligned regions for care navigation

BHASOs

Funds Providers to
deliver behavioral
health care to
uninsured and
underinsured
people in Colorado

PLUS

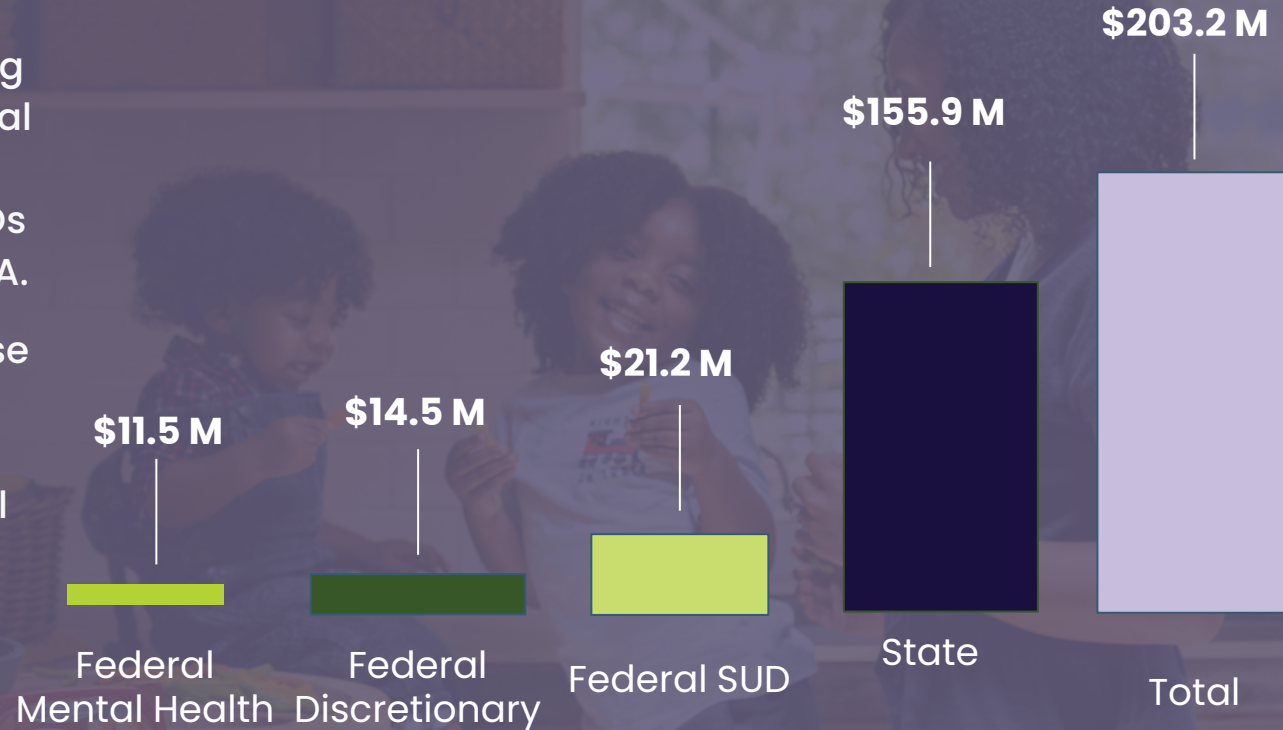
Administer
services available
to ALL people of
Colorado, like
Crisis



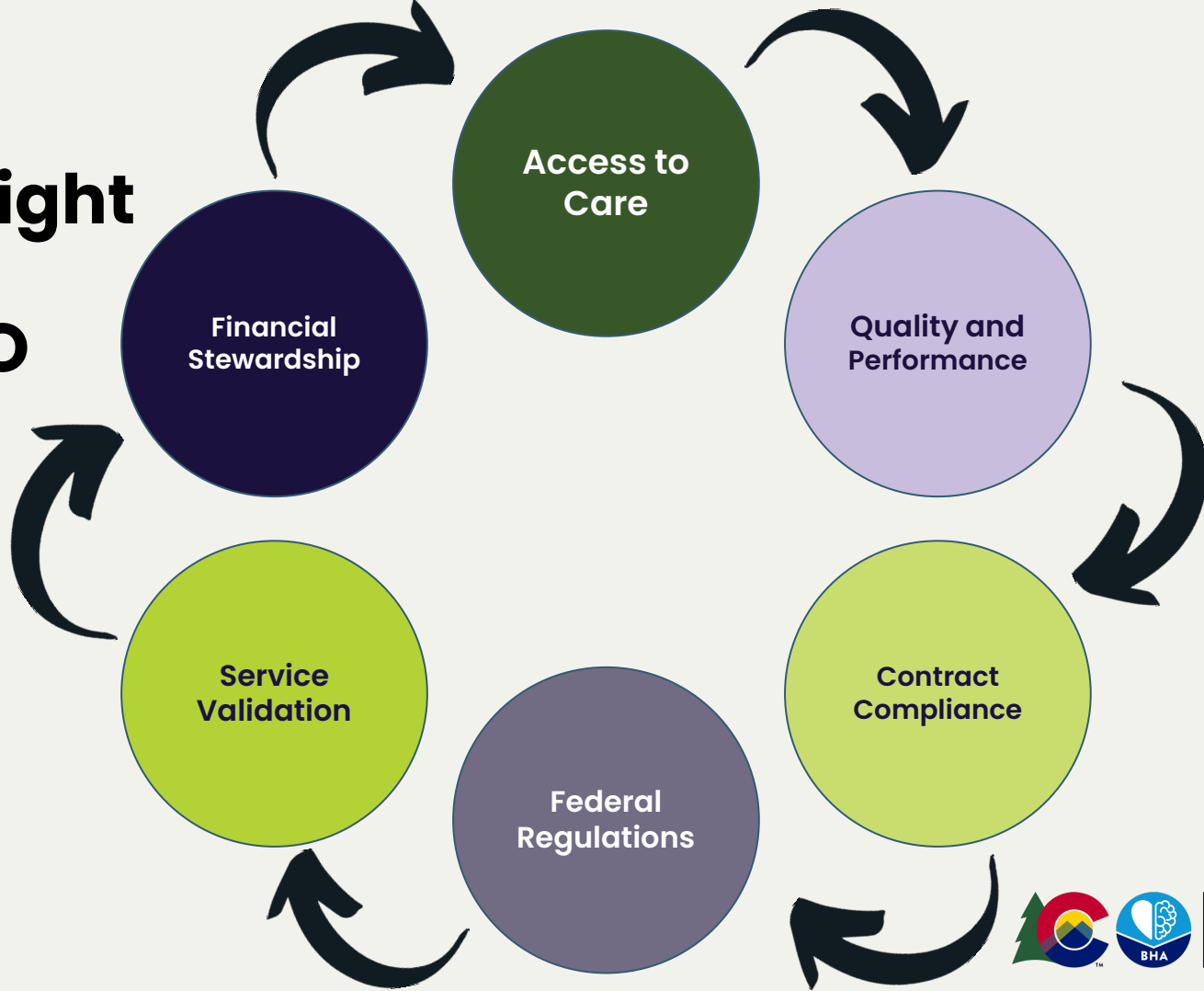
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FINANCING THE BHASOs MODEL

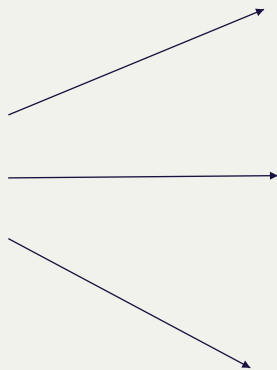
- State and federal funding for community behavioral health services will be funneled through BHASOs to enact the vision of BHA.
- The BHASOs will use these funds to contract with a network of behavioral health providers that will provide services to individuals in their communities.



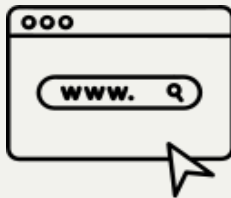
BHA Oversight In The BHASO Model



Individuals: Reach Out



**BHASO Care
Navigation Line**



CO LIFTS Website



Provider Screening



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BHASOs: Navigate Care



Crisis 988

RAE / CHP+

BHASO

→ **Tier 1: Care Navigation**

→ **Tier 2: Care Coordination**

→ **Tier 3: Care Management**



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Colorado LIFTS: Navigate Care

Tier 1: Care Navigation

Brief, temporary support in connecting to services and social supports

Tier 2: Care Coordination

Ongoing, individualized care plan in collaboration with the individual with warm connections to care and follow-up for continued needs

Tier 3: Care Management

Regular, frequent support from a clinical team more robust and intensive individualized service plan driven by the individual



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Providers: Accept BHASO Referrals and Coordinate Care



Crisis Services

Mental Health Services

SUD Services



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How will BHASOs impact receiving services?

Fewer steps to access care

01

Fewer steps for individuals and families to get behavioral health care and faster access to care

Streamlined process

02

Move from a multi-stream model of MSOs, ASOs, and mental health service centers to one source for care.

Care coordination focus

03

Provide behavioral health safety net services and care coordination for a whole-person health journey.



Colorado LIFTS (Linking Individuals and Families to Services) is Colorado's streamlined network of safety net behavioral health services, including crisis, substance use, and mental health support.

LIFTS is coordinated and funded through the Behavioral Health Administrative Service Organizations. On July 1, 2025, the LIFTS website will help people in Colorado connect directly with care navigation services, no matter their insurance status or where in the state they live.



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**THANK
YOU!**

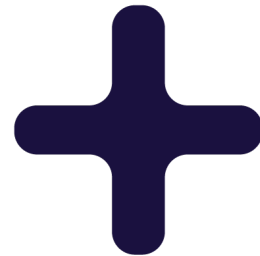
**Where do I get more
information?**

Now

BHA.Colorado.gov/gethelp

Starting July 1, 2025

OwnPath.co



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