



To: Program Improvement Advisory Committee
Cc: Kiara Kuenzler and Carol Plock
From: Anita Rich & Kathie Snell, Co-Chairs, Provider and Community Experience Subcommittee
Subject: Program Improvement Advisory Committee Subcommittee At-A-Glance

Below outlines the subcommittees of the Program Improvement Advisory Committee (PIAC) and their respective charges, objectives, leadership, and staff.

Program Improvement Advisory Committee		
<p align="center">Performance Measurement and Member Engagement</p>	<p align="center">Provider and Community Experience</p>	<p align="center">Behavioral Health and Integration Strategies</p>
<p>Charge: To assess the overall performance of and experience within the ACC by investigating strategies to ensure robust member participation in all aspects of the health care system and to provide guidance for a robust, effective, and publicly accessible performance measure set that is member and health outcomes focused and aligned with other efforts of the broader health care system.</p>	<p>Charge: To assess the experience of providers and community-based organizations (CBOs) within the ACC by identifying, prioritizing, and investigating key challenges and solutions to best support and build capacity within providers and CBOs, to foster collaboration and development of a health neighborhood between providers, CBOs, and RAEs, and to leverage their collective strengths in broader regional and state improvement work.</p>	<p>Charge: To assess behavioral health integration within the ACC by investigating the strategies by which RAEs and providers are joining behavioral and physical health at the practice and systems level.</p>
<p>Objectives:</p> <ul style="list-style-type: none"> • ACC Program Measures and Best Practices • Member Engagement and Activation • Alignment and Data Utilization • Performance Data Transparency and Utilization 	<p>Objectives:</p> <ul style="list-style-type: none"> • Health Neighborhood Development • Practice Support and Transformation • Care Coordination and Condition Management 	<p>Objectives:</p> <ul style="list-style-type: none"> • Behavioral Health Care Coordination for Corrections-involved Members • System Alignment between Crisis Services and RAEs
<p>Co-Chairs: Bethany Pray and David Keller</p>	<p>Co-Chairs: Anita Rich</p>	<p>Co-Chairs: Daniel Darting</p>
<p>Staff: Morgan Anderson</p>	<p>Staff: Brooke Powers</p>	<p>Staff: Jeff Appleman</p>

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.
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Subcommittee: Provider and Community Experience (P&CE)

Meetings Held: 7/9/20, 8/13/20, 9/10/20 and 10/8/20

Objectives Discussed:

- Health Neighborhood: In July, discussion with Betsy Holt and Tracy Johnson on the [Telemedicine Stakeholder Engagement](#) Process. In August, discussion with HCPF staff and the CU School of Medicine regarding their eConsult program. The Access to Specialty Care workgroup met on 7/30/20, 8/27/20 and 9/24/20.
- Practice Support: In July, discussion with Betsy Holt and Tracy Johnson on the [Telemedicine Stakeholder Engagement](#) Process including sharing information on upcoming provider trainings. In October, discussion with CHI staff (contracted by HCPF) on the [Primary Care Alternative Payment Model](#) for 2021.
- Care Coordination: The Care Coordination Workgroup met on 7/2/2020, 7/14/2020, 8/11/2020, 8/25/2020, 9/8/2020 and 9/22/2020. They focused on one (of the 10 identified potential) priority areas and presented a recommendation regarding the transition of Members between RAEs to the P&CE Subcommittee. The Subcommittee approved the recommendation.

Work Products Achieved:

- Health Neighborhood: No recommendations at this time.
- Practice Support: No recommendations at this time.
- Care Coordination: Please see the recommendation in the attached memo.

Current Voting Membership:

ACC PIAC Provider and Community Experience Subcommittee Voting Membership		
Name	Organization	Representing
Joanna Martinson	North Colorado Health Alliance	Co-chair (PIAC member)
Kathie Snell	Aurora Mental Health Center	Co-chair
Cathryn Griffith	Family member of Health First Colorado member	Member or family member of Health First CO member
Shera Matthews	Doctors Care	Family Practice
Pat Cook	CO Gerontological Society	Older adults/seniors
Michelle Hoye	MindSprings Health	Behavioral health
Jamie Haney	Developmental Disabilities Resource Center	HCBS/LTSS
Andrea Loasby	Children’s Hospital Colorado	Pediatrics
Lila Cummings	Colorado Hospital Association	Hospitals Public health
Gail Nehls	Envida	Community-based Organization
Carolyn Green, MD	Retired provider	At-large
Anita Rich	Retired/community member	At-large

