AGENDA
Accountable Care Collaborative
Program Improvement Advisory Committee

Join Zoom Meeting:
Call-in: +1 720 707 2699
Meeting ID: 897 7183 3724
Passcode: 021235
Webinar Link:
https://us06web.zoom.us/j/89771833724?pwd=bHF4KzQrdk9JWmlCZ1hDenJ0aDNsdz09

September 18, 2024
9:30 A.M. to 12:00 P.M.

PIAC Focus Areas:

1. Improving the ACC Program by centering Member experience and addressing drivers of health outcomes, including social determinants, through care coordination and tailored approaches for specific conditions;

2. Improving the delivery of behavioral health services and supporting alignment with the Behavioral Health Administration;

3. Driving equity outcomes, addressing systemic barriers, and reducing healthcare disparities;

4. Monitoring and responding to the situational factors that impact the ACC program (e.g., public health emergencies, legislation, federal regulations, etc.); and

5. Advising on the design and implementation of ACC Phase III.

Meeting Goals:

Goals of the meeting are to discuss the ACC Phase III evaluation plan, review the independent provider network survey results, receive updates from PIAC subcommittees, plan for upcoming PIAC meetings, and inform participants about an upcoming meeting for stakeholders about member correspondence. There will be time for public comment.

1. Welcome, Introductions, & Minutes Approval

Purpose: Welcome members to the meeting and approve minutes from the August PIAC meeting.

Facilitator(s): Kiara Kuenzler

Time: 9:30 – 9:40 A.M.

2. ACC Phase III Update

Purpose: The Department will provide a brief update on the ACC Phase III timeline.

Facilitator(s): Kiara Kuenzler

Guest Presenter(s): Matt Pfeifer – HCPF

Time: 9:40 – 9:45 A.M.

Attachment: ACC Phase III Intent to Award Announcement

3. ACC Phase III Evaluation Plan

Purpose: The Department will provide a refresher on the basics of the plan, provide an update on the overall status of the evaluation plan, get feedback on the phases of the plan, and discuss the process for ongoing PIAC engagement.

Facilitator(s): Kiara Kuenzler

Guest Presenter(s): Tamara Keeney and Liana Major - HCPF

Time: 9:45 – 10:15 A.M.

4. Questions for Executive Director

Purpose: PIAC will share questions and request topics for the Executive Director presentation at the October PIAC meeting.

Facilitator(s): Kiara Kuenzler

Time: 10:15 – 10:25 A.M.

5. Subcommittee Updates

Purpose: Behavioral Health Integration Strategies (BHIS), Provider and Community Experience (P&CE), & Performance Measurement and Member Engagement (PMME) subcommittee leadership will provide updates from subcommittee meetings.

Facilitator(s): Kiara Kuenzler

Guest Presenter(s): Daniel Darting – BHIS subcommittee co-chair; David Keller – P&CE subcommittee co-chair; Daphne McCabe – PMME subcommittee co-chair

Time: 10:25 – 10:45 A.M.

6. Break

Time: 10:45 - 10:50 A.M.

7. IPN Survey Results

Purpose: The Department will share results from the Independent Provider Network survey. PIAC will discuss best practices, recommendations, and feedback for ACC Phase III.

Facilitator(s): Kiara Kuenzler

Guest Presenter(s): Matt Pfeifer – HCPF

Time: 10:50 – 11:35 A.M.

8. Upcoming PIAC Meetings

Purpose: PIAC will discuss agenda topics for the October and November PIAC meetings.

Facilitator(s): Kiara Kuenzler

Time: 11:35 A.M. – 11:45 A.M.

9. Member Correspondence Webinar

Purpose: The Department of Health Care Policy and Financing (HCPF) will hold two virtual stakeholder meetings to present information about upcoming improvements to member correspondence.

Facilitator(s): Kiara Kuenzler

Guest Presenter: Sarah Davis – HCPF

Time: 11:45 – 11:50 A.M.

Meeting dates and times:
Wednesday, October 9, 2024 from 2-3 pm
Register: https://us02web.zoom.us/webinar/register/WN_aA0oODFnTpixa3W_bEgt-A

Wednesday, October 9, 2024 from 5-6 pm
Register: https://us02web.zoom.us/webinar/register/WN_zO8UIrEVTSy5ic5DfMOLcg

10. Open Comment

Purpose: Solicit comments from the public.

Facilitator(s): Audrey Keenan

Time: 11:50 – 11:55 A.M.

11. PIAC Discussion and Next Steps

Purpose: Review meeting discussion to develop action items. Identify future agenda items.

Facilitator(s): Kiara Kuenzler

Time: 11:55 A.M. – 12:00 P.M.

12. Adjournment

Purpose: Conclude the August meeting.

Facilitator(s): Kiara Kuenzler

Time: 12:00 A.M.

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Las ayudas y servicios auxiliares para individuos con discapacidades y servicios de idiomas para individuos cuyo idioma materno no sea inglés pueden estar disponibles por solicitud. Comuníquese con Audrey Keenan a audrey.keenan@state.co.us o con el oficial de derechos civiles a hcpf504ada@state.co.us al menos una semana antes de la reunión para hacer los arreglos necesarios.