AGENDA
Accountable Care Collaborative
Program Improvement Advisory Committee

Join Zoom Meeting:
Call-in: +1 720 707 2699
Meeting ID: 897 7183 3724
Passcode: 021235
Webinar Link:
https://us06web.zoom.us/j/89771833724?pwd=bHF4KzQrdk9JWmlCZ1hDenJ0aDNsdz09

August 21, 2024
9:30 A.M. to 12:00 P.M.

PIAC Focus Areas:

1. Improving the ACC Program by centering Member experience and addressing drivers of health outcomes, including social determinants, through care coordination and tailored approaches for specific conditions;

2. Improving the delivery of behavioral health services and supporting alignment with the Behavioral Health Administration;

3. Driving equity outcomes, addressing systemic barriers, and reducing healthcare disparities;

4. Monitoring and responding to the situational factors that impact the ACC program (e.g., public health emergencies, legislation, federal regulations, etc.); and

5. Advising on the design and implementation of ACC Phase III.

Meeting Goal:

Goals of the meeting are to address administrative PIAC items, continue discussion of data review at PIAC, review how stakeholder feedback has been used in ACC Phase III planning, receive subcommittee updates, review progress on the Department's Health Equity Plan, and hear about an upcoming feedback opportunity on member correspondence.

1. Welcome, Introductions, & Minutes Approval

Purpose: Welcome members to the meeting and approve minutes from the July PIAC meeting.

Improving health care equity, access and outcomes for the people we serve while
saving Coloradans money on health care and driving value for Colorado.
hcpf.colorado.gov

Facilitator(s): Daniel Darting

Time: 9:30 – 9:40 A.M.

2. Housekeeping

Purpose: Review plans for an in-person "retreat" in the fall, provide an update on filling the vacant PIAC co-chair position, share information about stakeholder opportunities for improving Intensive Behavioral Health Services for Medicaid, and share information about a stakeholder session regarding updates to the grievance process.

Facilitator(s): Daniel Darting

Guest Presenter(s): Matt Pfeifer – HCPF

Time: 9:40 – 9:50 A.M.

Attachments: [Improving Intensive Behavioral Health Services for Medicaid (IBHS)](#)

3. Data Review Process

Purpose: Continue the discussion from the July PIAC meeting about the approach to metric and data review at PIAC.

Facilitator(s): Daniel Darting

Guest Presenter(s): Matt Pfeifer – HCPF

Time: 9:50 – 10:00 A.M.

4. ACC Phase III Feedback Process

Purpose: The Department will give a summary of the stakeholder feedback process for ACC Phase III, the current status of preparation for Phase III, and future opportunities for engagement.

Facilitator(s): Daniel Darting

Guest Presenter(s): Mark Quierolo – HCPF

Time: 10:00 – 10:40 A.M.

5. Subcommittee Updates

Purpose: Behavioral Health Integration Strategies (BHIS), Provider and Community Experience (P&CE), & Performance Measurement and Member Engagement (PMME) subcommittee leadership will provide updates from subcommittee meetings.

Facilitator(s): Daniel Darting

Guest Presenter(s): Daniel Darting – BHIS subcommittee co-chair; David Keller – P&CE subcommittee co-chair; Daphne McCabe – PMME subcommittee co-chair

Time: 10:40 – 10:55 A.M.

6. Break

Time: 10:55 - 11:00 A.M.

7. Health Equity Plan Update

Purpose: The Department will give an update on its Health Equity Plan.

Facilitator(s): Daniel Darting

Guest Presenter(s): Aaron Green – HCPF

Time: 11:00 – 11:45 A.M.

8. Open Comment

Purpose: Solicit comments from the public.

Facilitator(s): Audrey Keenan

Time: 11:45 – 11:50 A.M.

9. Member Correspondence Webinar

Purpose: The Department will share information about a webinar in early October focused on member correspondence improvements.

Facilitator(s): Daniel Darting

Guest Presenter: Sarah Davis – HCPF

Time: 11:50 – 11:55 A.M.

10. PIAC Discussion and Next Steps

Purpose: Review meeting discussion to develop action items. Identify future agenda items.

Facilitator(s): Daniel Darting

Time: 11:55 A.M. – 12:00 P.M.

11. Adjournment

Purpose: Conclude the August meeting.

Facilitator(s): Daniel Darting

Time: 12:00 P.M.

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