

Accountable Care Collaborative Program Improvement Advisory Committee (PIAC)

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Introductions



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Project Background

- JSI Research & Training Institute, Inc. (JSI) is under contract with HCPF to conduct a stakeholder-informed process improvement initiative (February 2023 - June 2024)
- Work includes developing recommendations to improve communication, collaboration, and cross-agency coordination between regional accountable entities (RAEs) and case management agencies (CMAs).
- Focus is on individuals enrolled in Colorado's home and community based services (HCBS) waivers.
- To gather information, we conducted key stakeholder interviews and and large group discussions at stakeholder meetings. We reviewed evidence and literature associated with best practices.

Stakeholder Input

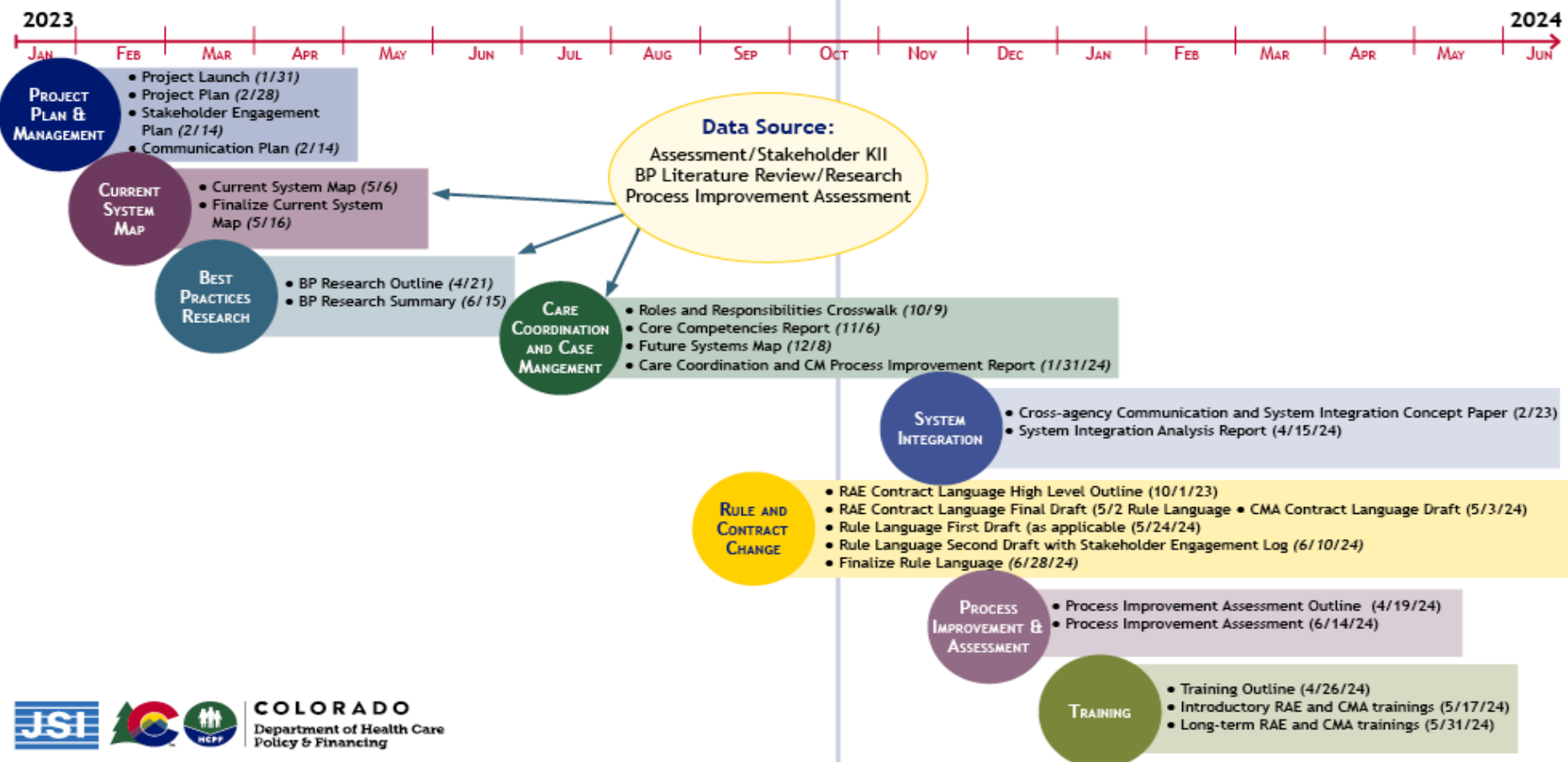
- Conducted key informant interviews with:
 - State employees
 - Members and members' families
 - RAEs
 - CMAs
 - National organizations and other states
- Facilitated discussion in public forums with stakeholder advisory groups

Domains

1. Intra-/inter-agency alignment and coordination
2. RAE and CMA role clarification, collaboration and coordination
3. Data sharing and technology
4. Payment and performance
5. Regulations and oversight

CENTRAL THEME: Improve member experience

ARPA Care - Case Management Best Practices Project Timeline



Questions?

