# Accountable Care Collaborative

Presented by:

Matt Sundeen, ACC Program Management Section Manager



# Accountable Care Collaborative (ACC)

- Colorado decides how to implement Federal Medicaid guidelines and rules.
- The ACC is the program design and structure that Colorado created to administer Medicaid to Health First Colorado, CHP+ members.
- Members and their primary care providers belong to Regional Accountable Entities (RAE) within the ACC that helps them get the health care and services they need.
  - >We refer to RAEs as "regional organizations" in member communications.

# How Regional Accountable Entities Help Members

- Coordinating care with different providers.
- Helping with referrals.
- Working with community groups for other needs (for example, food or housing).

## What is Care Coordination & How Can it Help Members?

#### What is care coordination?

- >Care coordination is available to all Health First Colorado members.
- >Care coordinators are an extension of your health team. They might be part of a provider office or a RAE.
- >RAEs coordinate care with providers and resources to improve member health based on member goals and preferences.
- >Care coordinators can also collaborate with others on a member's health team to help avoid gaps in care.

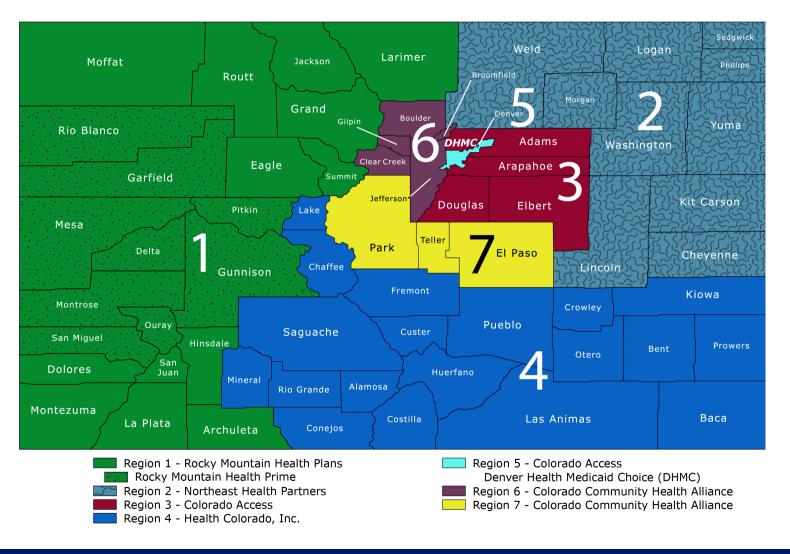
### How can care coordination help members?

- Increase communication between all involved in care and avoid duplication.
- >Helps members understand and access their Health First Colorado benefits.

# How Regional Accountable Entities Help Providers

- Contracting with and paying providers for services.
- Coordinating between different types of providers.
- Helping with paperwork, data, and other technology so that patients don't have to worry about it as much.

### **Current Regional Accountable Entities**



**Current contact** information for each Regional Accountable Entity can be found on our website at: https://www.healthfi rstcolorado.com/heal th-first-coloradoregionalorganizations/

# Accountable Care Collaborative Phase III

### What is Changing?

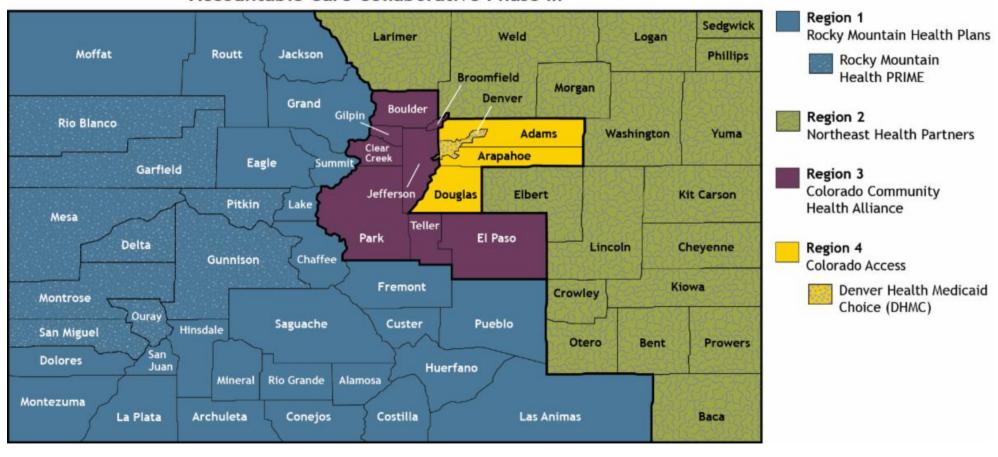
- In July 2025 the current contracts with the RAEs will end and new ones, with some changes, will begin.
- The biggest change for members is that some will have a new RAE.

### Goals for ACC Phase III

- 1. Improve quality care for members.
- 2. Close health disparities and promote health equity for members.
- 3. Improve care access for members.
- 4. Improve the member and provider experience.
- 5. Manage costs to protect member coverage, benefits, and provider reimbursements.

### Phase III RAE Map

#### Accountable Care Collaborative Phase III



## **RAE Changes by County**

County	From:	To:
Larimer	Rocky Mountain Health Plans	Northeast Health Partners
Lake, Chaffee, Fremont, Saguache, Mineral, Rio Grande, Alamosa, Conejos, Costilla, Huerfano, Custer, Pueblo, Las Animas	Health Colorado Inc	Rocky Mountain Health Plans
Crowley, Otero, Bent, Baca, Prowers, Kiowa	Health Colorado Inc	Northeast Health Partners
Elbert	Colorado Access	Northeast Health Partners

### What Members Can Expect Next

- If you are currently assigned to Health Colorado, Inc (HCI), you will receive a letter from them towards the end of June informing you of the change.
- If you live in one of the counties on the previous slide, you may receive a letter from your old RAE towards the end of June informing you of the change.
- Any member who will have a new RAE due to this transition will receive a letter with more information from Health First Colorado in July.
- Members may also get a letter from their new RAE in July or August with more information about services they provide.



