#### **Network Report**

**UPDATED: 7/31/19** 

RAE Name: Colorado Community Health Alliance Region # 7

Period Covered: Quarter 4 SFY 2018- 2019

Please indicate below any areas within the region where the network does not meet the choice of 2 providers within contracted time and distance standards. Please describe:

- What actions have been taken to address network deficiencies,
- Whether any deficiencies were resolved during the past quarter and how, and
- What ongoing actions the RAE is implementing to address unresolved network deficiencies while supporting client access and mitigating problems.

#### 1. Physical Health:

#### Addressing Network Deficiencies to Improve Access to Care

The Region 7 Provider Network is highly diverse in terms of network adequacy and access to care. In El Paso County, there are no gaps that exceed a 30-mile drive to a Primary Care Medical Provider (PCMP) for members. Though there is a general lack of health care providers in Park and Teller counties, progress is being made to improve access to care.

Though disparities in Park and Teller counties have yet to be fully resolved, improvement efforts are underway. A summary of deficiencies identified in the FY 2018-19 Network Adequacy Plan, and the associated activities in which Colorado Community Health Alliance (CCHA) engaged during the reporting period to help address the existent disparities in Region 7 is below:

#### EFFORTS TO INCREASE ACCESS IN REGION 7 - PREVIOUS REPORT

#### El Paso County

- Peak Vista opened a new clinic, Health Center at Jet Wing, in the 80916 zip code. This zip code in El Paso County has historically been known as a health care desert due to its lack of providers.
- At the time of this report's submission, CCHA will have executed 15 new contracts with UCHealth, adding fourteen additional PCMP locations in El Paso County, four of which are specialized to provide OB/GYN services.

#### Park County

- CCHA's work with Rocky Mountain Rural Health (RMRH) to provide care coordination assistance to Park County members is ongoing.
- CCHA and RMRH are working to identify the top specialty care needs in Park County to help
  inform Health Neighborhood efforts. Since Park County is close in proximity RAE Regions 1 and
  4, members are frequently referred outside of Region 7 for their specialty care needs. As
  specialty care needs are identified and prioritized, CCHA will report on targeted efforts to
  increase Park County residents' access to such services.
- CCHA continues to support the Summit Community Care Clinic, a School-Based Health Center (SBHC), in Fairplay. The clinic is providing primary care and behavioral health services to all school district students, district staff, and their families as follows:
  - o Primary care services are offered two days per week; and
  - Dental hygiene services are offered once per week; and



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- Behavioral health services are available Monday through Friday during the school year and twice per week in the summer.
- The HealthONE clinic under construction in Fairplay experienced a setback, as the provider decided not to proceed with an agreement. The clinic is still under construction and plans are moving forward with the facility to be completed in Q4. HealthONE reposted the position, and leaders in Park County are continuing to interview potential candidates. CCHA featured the clinic during the March PIAC meeting to help get the word out regarding the open provider position. To help ensure the clinic is able to open once construction is complete, HealthONE is also considering options to employ an advance practice provider at the onset while the search for a physician continues.

#### **Teller County**

- CCHA's work with Aspen Mine Center (AMC) to provide assistance to Teller County members is ongoing.
- CCHA and AMC are working to identify the top specialty care needs in Teller County to help inform Health Neighborhood efforts.
- CCHA focused outreach efforts to providers in the Teller County area following news that Woodland Park Family Practice had unexpectedly closed its doors without notice on January 1. Efforts resulted in the following access options for displaced members:
  - CHPG Penrose Mountain Primary and Urgent Care clinic joined the Region 7 network and opened their Medicaid panels.
  - o Dr. Harris agreed to accept additional Medicaid members.
  - Some providers, though not actively seeking to expand Medicaid panels, agreed to see members who reach out to them for care.
- At the time of this report's submission, CCHA will have executed 15 new contracts with UCHealth, adding one additional PCMP location in Teller County.

#### EFFORTS TO INCREASE ACCESS IN REGION 7 – Q4 UPDATES

#### Park County

 Construction of the new HealthONE clinic is nearing completion, and the clinic is anticipated to open in fall 2019. HealthONE is currently vetting candidates in Fairplay for the clinic lead position. Once a provider is contracted with HealthONE, CCHA will further engage to ensure the clinic contracted with the RAE.

#### **Teller County**

• CCHA executed contracts with UCHealth, which added an additional PCMP location in Woodland Park. UCHealth is open for utilization-based attribution.



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#### Network Development, Support and Improvement Activities

CCHA continued efforts to develop both the primary care and behavioral health network during the reporting period. Activities related to building a robust provider network include recruitment and contracting, as well as efforts to support the already-contracted network.

#### PROVIDER RECRUITMENT AND CONTRACTING - PREVIOUS REPORT

- Two clinics left the Region 7 network for the following reasons:
  - Clinic closures:
    - Woodland Park Family Medicine, LLC
  - Practice acquisition:
    - Value Care Health Clinic was acquired by Matthews-Vu Medical Group
- CCHA executed seven new contracts across two counties in Region 7, including:
  - El Paso County:
    - Matthews-Vu Medical Group, Rockrimmon
    - Matthews-Vu Medical Group, Southeast
    - Peak Vista Community Health Centers Health Center at Jet Wing
    - Peak Vista Community Health Centers Developmental Disabilities Health Center
    - Peak Vista Community Health Centers Entrada School Based Health Center
    - Peak Vista Community Health Centers Falcon School Based Health Center
  - Teller County:
    - CHPG Penrose Mountain Primary and Urgent Care

#### PROVIDER RECRUITMENT AND CONTRACTING - Q4 UPDATES

- Two clinics left the Region 7 network for the following reasons:
  - Unable to perform PCMP duties:
    - El Paso County:
      - Academy Women's Health Associates
        - Although this site is no longer contracted as a PCMP with the RAE, it should be noted that the clinic remains a collaborative partner for OB/GYN services.
      - Regenesis Wellness
- CCHA executed 15 new contracts across two counties in Region 7, including:
  - o El Paso County:
    - 14 Poudre Valley Medical Group clinics, DBA UCHealth
      - Four of the UCHealth clinics in El Paso County specialize in OB/GYN services.
  - Teller County:
    - 1 Poudre Valley Medical Group clinic, DBA UCHealth

#### **NETWORK SUPPORT AND IMPROVEMENT - PREVIOUS REPORT**

• In January 2019, CCHA implemented its tiered payment methodology where PCMPs are paid an administrative PMPM of \$3 for a verified member and \$1 for an unverified member. If CCHA is able to identify a relationship between the assigned provider and the member, validated by a claim within the previous 24 months, then the member is considered verified, resulting in a \$3



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PMPM. The goal of this payment methodology is to incentivize PCMPs to establish a relationship with members and initiate well visits. Additionally, CCHA recently developed an "unverified member list" that PCMPs will be able to use for targeted outreach. The unverified member list includes member birthdate, Medicaid ID, phone number, and address.

#### **NETWORK SUPPORT AND IMPROVEMENT – Q4 UPDATES**

• During the reporting period, CCHA distributed performance payments to practices qualified for participation in the CCHA Provider Incentive Program. A total of \$524,985 was distributed to 27 practices for the first quarter of the 2019 calendar year.

#### Monitoring Network Adequacy

In addition to time and distance standards, member access to care is monitored and tracked through providers' timeliness of care, after-hours availability, and accessibility. CCHA's practice support efforts help ensure providers can accommodate appointments for more urgent or acute care needs using the 3<sup>rd</sup> Next Available Appointment¹ methodology. In higher-volume practices, same-day and acute care is often provided by dedicated mid-level practitioners staffed within the practice. Additionally, many of the CCHA-contracted practices offer both weekend and evening hours, extending to 7pm and weekends. To educate providers on these standards, CCHA hosts an orientation for newly contracted providers. This orientation also serves as a forum to educate providers on various level of support CCHA provides, such as member educational materials indicating where and when to access care.

Members can find a provider, and general information about providers' accommodations using the Find a Provider tool on CCHA's website. Though PCMP hours are not posted on the website due the frequency of updated hours, members can connect with CCHA Member Support Specialists for assistance with selecting a provider that offers extended hours and information about alternative options for urgent needs.

#### PRACTICE ACCESSIBILITY - PREVIOUS REPORT

- In January 2019, CPWD hosted CCHA practice transformation and member support staff for an ADA training and collaboration meeting. A second training will be held for CCHA staff, *Creating Disability-Friendly Healthcare*, in April 2019 at The Independence Center.
- CCHA stared the process of updating information regarding existing providers' accommodations.
   The initial work included a listing of network providers with hi-low exam tables, wheelchair scales, and Hoyer type lifts. That list was shared with our member support team to better assist members who use this equipment locate a provider.
- In an effort to better assess the ADA accessibility of contracted practices, CCHA has been revising the physical and behavioral health practice applications. Revisions to the applications

<sup>&</sup>lt;sup>1</sup> Third Next Available Appointment is the average length of time in days between the day a patient makes a request for an appointment with a physician and the third available appointment for a new patient physical, routine exam, or return visit exam. The "third next available" appointment is used rather than the "next available" appointment since it is a more sensitive reflection of true appointment availability. For example, an appointment may be open at the time of a request because of a cancellation or other unexpected event. Using the "third next available" appointment eliminates these chance occurrences from the measure of availability. Reference: <a href="Institute for Healthcare Improvement">Institute for Healthcare Improvement</a>. CCHA also has an internal policy on use of this methodology.



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will help inform CCHA of providers' specific accommodations that enhance accessibility at each practice location, including:

- Near mass transit
- High-low exam table
- Wheelchair ramps
- Accessible parking
- Wheelchair scale
- Hoyer-type lift
- Listening loops
- Automatic door
- Written policy on chemical/scent free
- Written policy on service dogs
- Low-vision aids/braille signs
- ADA compliant bathroom
- Other: (open text-field for providers to report any additional accommodations)
- In response to a request for assistance from The Independence Center, CCHA is participating in a workgroup to improve processes for obtaining signed orders from PCMPs for Long-Term Services and Supports. The workgroup has representation from local home health providers, The Independence Center, and CCHA's practice transformation coaches, provider relations team, and community liaison.
- In addition to providing cultural competency training to providers during the March 2019 town hall meeting, providers have access to CCHA's <u>Caring for Diverse Populations toolkit</u> from the Provider Resources & Training page on the CCHA website. The toolkit offers physician and health care professional's resources for delivering effective and compassionate care.

#### PRACTICE ACCESSIBILITY – Q4 UPDATES

- In April 2019, CCHA practice transformation, member support, and provider relations staff from both Regions 6 and 7 attended a *Creating Disability-Friendly Healthcare* training hosted by The Independence Center (TIC). In April 2019, CCHA finalized revisions to the primary care and behavioral health provider contracting applications. As reported in Q3, the applications were enhanced to collect more specific information about member accommodations and the accessibility of each contracted practice.
- CCHA is assisting TIC to inform the provider network of the new disability placards that waive
  parking meter fees for people with certain limitations. CCHA is incorporating information in the
  provider newsletter and distributing brochures to PCMPs.
- CCHA continues to work with a home health workgroup to improve processes for obtaining signed orders from PCMPs for Long-Term Services and Supports. CCHA is also inviting other home health agencies and providers to participate in the workgroup for additional perspective on the challenges associated with home health orders. The goals of the workgroup are to increase follow through and timely completion, including signature, on home health orders.



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#### APPOINTMENT AVAILABILITY - PREVIOUS REPORT

A summary of the percentage of providers accepting new members and those offering after-hours appointment availability is below:

- 82.1% of PCMPs are accepting new Medicaid members
- 99.9% of behavioral health providers are accepting new Medicaid members
- 39.3% of PCMPs are offering after-hours appointment availability to Medicaid members
- 35.9% of behavioral health providers are offering after-hours appointment availability to Medicaid members

#### **APPOINTMENT AVAILABILITY - Q4 UPDATES**<sup>2</sup>

- 84.7% of PCMPs are accepting new Medicaid members
- 99.4% of behavioral health providers are accepting new Medicaid members
- 35.9% of PCMPs are offering after-hours appointment availability to Medicaid members
- 26.4% of behavioral health providers are offering after-hours appointment availability to
   Medicaid members

#### 2. Behavioral Health

#### Addressing Network Deficiencies to Improve Access to Care

CCHA adopts an integrated approach to care, so most activities indicated in the physical health section are applicable to the behavioral health network as well. CCHA continues to expand the behavioral health network in Region 7 and statewide through an open network to ensure access to integrated primary and behavioral health care. Efforts to develop a robust behavioral health network are aimed to span all levels of care, including hospital systems with facility access, all Community Mental Health Centers (CMHCs), and Federal Qualified Health Centers across Colorado. CCHA will continue to be responsive to network needs and review all new-provider contracting requests.

CCHA is addressing access deficiencies by creating an open behavioral health network and contracting behavioral health providers who meet credentialing standards. The previous Behavioral Health Organization's network was closed to new providers, so operating with an open network has garnered interest from behavioral health providers to join our network and offers the potential to significantly improve access to mental health services, particularly to members who reside in rural zip codes that exist in Region 7 counties. Further, CCHA is contracting statewide with CMHCs and other behavioral health providers to improve access for members who travel to other parts of the state, or who find it more feasible to see a provider that isn't located in the region.

#### ADDRESSING NETWORK DEFICIENCIES TO IMPROVE ACCESS TO CARE - PREVIOUS REPORT

CCHA identified and attempted contact with four practitioners in Park County who offer services
for substance abuse and/or addiction issues. Although recruitment efforts did not result in
additional access to SUD services in Park County, as summarized below, CCHA plans to pursue
contact with these independent providers to improve access:

<sup>&</sup>lt;sup>2</sup> Changes in appointment availability among behavioral health providers are the result of CCHA's ongoing efforts to refine and streamline provider data reporting methodologies.



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- One practitioner indicated focus on patients with commercial coverage at this time.
   However, the practitioner may expand practice and will re-consider contracting with Medicaid/CCHA at that time.
- Two practitioners have been unresponsive to outreach. CCHA will continue to follow up and pursue contracts with these providers.
- One practitioner has a contract with CCHA, but the service listing does not indicate addiction issues. CCHA is following up with this provider to understand and reconcile the practitioner's service listing with that of the Park County resource list.

#### Addressing Network Deficiencies to Improve Access to Care - Q4 Updates

• CCHA followed up with independent substance use providers in Park County. None are interested in contracting at this time. CCHA will continue pursuing contracts with independent providers to improve access.

#### NETWORK DEVELOPMENT, SUPPORT, AND IMPROVEMENT ACTIVITIES - PREVIOUS REPORT

- CCHA continues to work with the IMD facilities to develop a payment solution that is both configurable in the system and compliant with State guidelines. The rates are being negotiated with the IMD facilities and an update will be provided to HCPF by 4/30/19.
- CCHA has one outstanding CMHC not yet contracted with Midwestern MHC. Midwestern MHC
  has indicated they will reach out when they are ready to move forward on contracting with
  CCHA.
- During the third quarter, CCHA continued efforts to proactively communicate with providers and work through behavioral health credentialing and contracting issues. An update on these efforts is as follows:
  - CCHA continues to monitor the credentialing process, and the average number of days in workflow currently has a turnaround time of 26 days.
  - o Providers added to the Region 7 network during the third quarter:
    - El Paso County:
      - 25 adult mental health providers
      - 24 pediatric mental health providers
      - 3 psychiatric prescribers
      - 2 psychiatrist/physicians
    - Other counties (outside of Region 7):
      - 3 acute care hospitals
      - 207 adult mental health providers
      - 1 child psychiatrist
      - 207 pediatric mental health providers
      - 18 psychiatric prescribers
      - 15 psychiatrist/physicians
      - 43 other providers, not categorized as an adult mental health provider, pediatric mental health provider, substance use provider, psychiatrist, child psychiatrist, or psychiatric prescriber



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- o Below is the current status of the contracting queue for Region 7:
  - Contracts distributed: 6
  - Contracts signed and returned for processing: 19
  - Contracts requested and pending distribution: 5

#### **NETWORK DEVELOPMENT, SUPPORT, AND IMPROVEMENT ACTIVITIES - Q4 UPDATES**

- CCHA finalized rates agreements with the IMD facilities statewide prior to July 1, 2019.
- CCHA has one outstanding CMHC not yet contracted with Midwestern MHC. Midwestern MHC
  has indicated they will reach out when they are ready to move forward on contracting with
  CCHA.
- During the fourth quarter, CCHA continued efforts to proactively communicate with providers and work through behavioral health credentialing and contracting issues. An update on these efforts is as follows:
  - CCHA continues to monitor the credentialing process, and the average number of days in workflow currently has a turnaround time of 15 days.
  - o Providers added to the Region 7 network during the fourth quarter:
    - El Paso County:
      - 47 adult mental health providers
      - 44 pediatric mental health providers
      - 4 psychiatric prescribers
      - 1 psychiatrist/physicians
      - 1 other provider not categorized as an adult mental health provider, pediatric mental health provider, substance use provider, psychiatrist, child psychiatrist, or psychiatric prescriber
    - Teller County:
      - 4 adult mental health providers
      - 4 pediatric mental health providers
    - Other counties (outside of Region 7):
      - 267 adult mental health providers
      - 6 child psychiatrist
      - 255 pediatric mental health providers
      - 51 psychiatric prescribers
      - 32 psychiatrist/physicians
      - 40 other providers, not categorized as an adult mental health provider, pediatric mental health provider, substance use provider, psychiatrist, child psychiatrist, or psychiatric prescriber
  - o Below is the current status of the contracting queue for Region 7:
    - Contracts distributed: 28
    - Contracts signed and returned for processing: 10
    - Contracts requested and pending distribution: 23
    - Letters of Agreement: 3



UPDATED: 7/31/19

RAE Name: CCHA Region #: 7 Period Covered: Q4 SFY: 2018-2019

#### 1. Please complete the tables for all of the providers in your network.

NOTE: For the Physical Health Provider Type, please enter either: Adult Primary Care, Family Medicine, Pediatric Primary Care, OB/GYN, CMHC, or Other.

PHYSICAL HEALTH										
Network Provider (Practice sites) <sup>3</sup>	County	Provider Type⁴	Number of Practitioners	New Provider	Left the Network	Accepting New Clients <sup>5</sup>	Provides after- hours care <sup>6</sup>	Single Case Agreement		
					Please Check if applicable					
85	El Paso	All	456	14 sites	2 sites	386 practitioners	30 sites	N/A		
77	El Paso	Family Medicine	426	-	-	377 practitioners	28 sites	N/A		
78	El Paso	Adult Primary Care	424	-	-	374 practitioners	29 sites	N/A		
83	El Paso	Pediatric Primary Care	449	-	-	383 practitioners	29 sites	N/A		
5	El Paso	OB/GYN	3	-	-	0 practitioners	0 sites	N/A		
1	Park	All	3	-	-	1 practitioner	0 sites	N/A		
1	Park	Family Medicine	3	-	-	1 practitioner	0 sites	N/A		
1	Park	Adult Primary Care	2	-	-	1 practitioner	0 sites	N/A		
1	Park	Pediatric Primary Care	2	-	-	1 practitioner	0 sites	N/A		
0	Park	OB/GYN	0	-	-	0 practitioner	0 sites	N/A		
6	Teller	All	16	1 site	0 sites	14 practitioners	3 sites	N/A		
6	Teller	Family Medicine	16	-	-	14 practitioners	3 sites	N/A		
6	Teller	Adult Primary Care	14	-	-	13 practitioners	3 sites	N/A		
6	Teller	Pediatric Primary Care	14	-	-	13 practitioners	3 sites	N/A		
0	Teller	OB/GYN	0	-	-	0 practitioners	0 site	N/A		

<sup>&</sup>lt;sup>3</sup> Categories are not mutually exclusive. For example, a clinic may be counted in Family Medicine, Adult Primary Care, and Pediatric Care.

<sup>&</sup>lt;sup>6</sup> Data for after-hours care reflects all providers offering weekend appointments and weekday appointments outside the hours of 8:00am to 5:00pm.



<sup>&</sup>lt;sup>4</sup> Totals for each provider type are not necessarily unique. For example, a single rendering provider is included in both the adult and pediatric practitioner totals if services are open to both demographics. Additionally, primary care provider information is inclusive of both voluntary and contractually required information. As such, the following information is likely underreported: providers' secondary and tertiary specialty types, particularly for OB/GYN specialists, the number of individual providers accepting new Medicaid members, as this is primarily managed at the practice level.

<sup>&</sup>lt;sup>5</sup> With CCHA's efforts to refine and streamline provider data reporting methodologies, CCHA is now reporting the number of practitioners accepting new clients rather than the number of PCMP sites.

## ACC Network Adequacy Report *UPDATED: 7/31/19*

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NOTE: For the Behavioral Health Provider Types, please enter either: Adult Mental Health Provider, Pediatric Mental Health Provider, Substance Use Provider, Psychiatrist, Child Psychiatrist, Psychiatric Prescriber, or Other.

	BEHAVIORAL HEALTH										
Network Provider (Practice sites) <sup>7</sup>	County <sup>8</sup>	Provider Type	The Number of Licensed Behavioral Health Practitioners and Clinicians <sup>9</sup>	New Provider	Left the Network	Accepting New Clients	Provides after- hours care	Single Case Agreement	Located in PCMP Practice <sup>10</sup>		
					Please Check if applicable						
3	EL PASO	Acute Care Hospitals	3	0	0	3	3	0	0		
309	EL PASO	Adult Mental Health	517	47	1	516	206	1	35		
7	EL PASO	Child Psychiatrist	4	0	0	4	0	0	0		
308	EL PASO	Pediatric Mental Health	512	45	1	511	204	0	35		
30	EL PASO	Psychiatric Prescriber	59	4	0	59	10	0	3		
24	EL PASO	Psychiatrist/Physician	35	1	0	35	5	0	2		
12	EL PASO	Substance Use Disorder	9	0	0	9	4	0	0		
24	EL PASO	Other	45	0	0	45	1	0	2		
9	PARK	Adult Mental Health	11	0	0	11	4	0	0		
9	PARK	Pediatric Mental Health	11	0	0	11	4	0	0		

<sup>&</sup>lt;sup>10</sup> Number of practice sites located in PCMP practice reflects the number of unique addresses among licensed clinicians that had an exact match with the address of a PCMP location in Region 7. This is not necessarily an indication that the behavioral health provider is integrated in the PCMP practice. Since PCMP sites and behavioral health practices can operate as separate entities at a single physical location, the number of behavioral health clinicians located in a PCMP practice is not representative of integrated physical/behavioral health providers.



<sup>&</sup>lt;sup>7</sup> Number of practice sites reflects unique addresses among licensed clinicians. A practice site was considered unique if any part of a complete address was unique, including any variation in abbreviations and suite numbers.

<sup>&</sup>lt;sup>8</sup> "Other" County includes all counties outside of Region 7.

<sup>&</sup>lt;sup>9</sup> In order for CCHA to report on the number of licensed behavioral health providers in accordance with the Behavioral Health Provider Type categories indicated in this report, CCHA created a manual crosswalk. CCHA continues to refine the methodology by which behavioral health provider specialties correlate to the specified provider types in this report.

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BEHAVIORAL HEALTH – continued										
Network Provider (Practice sites) <sup>11</sup>	County	Provider Type	The Number of Licensed Behavioral Health Practitioners and Clinicians <sup>12</sup>	New Provider	Left the Network	Accepting New Clients	Provides after- hours care	Single Case Agreement	Located in PCMP Practice <sup>13</sup>	
				Please Check if applicable						
19	TELLER	Adult Mental Health	20	4	0	20	10	1	3	
1	TELLER	Child Psychiatrist	1	0	0	1	0	0	0	
19	TELLER	Pediatric Mental Health	20	4	0	20	10	0	3	
1	TELLER	Psychiatric Prescriber	1	0	0	1	0	0	0	
1	TELLER	Psychiatrist/Physician	1	0	0	1	0	0	0	
14	Other	Acute Care Hospitals	12	5	0	12	7	0	0	
859	Other	Adult Mental Health	2,384	256	1	2,375	596	0	0	
14	Other	Child Psychiatrist	9	6	0	9	1	0	0	
862	Other	Pediatric Mental Health	2,279	255	1	2,269	594	0	0	
107	Other	Psychiatric Prescriber	230	48	0	227	15	0	0	
73	Other	Psychiatrist/Physician	140	30	0	138	6	0	0	
56	Other	Substance Use Disorder	25	2	0	25	11	0	0	
90	Other	Other	142	38	0	126	14	0	0	

<sup>&</sup>lt;sup>13</sup> Number of practice sites located in PCMP practice reflects the number of unique addresses among licensed clinicians that had an exact match with the address of a PCMP location in Region 7. Clinicians affiliated with more than one PCMP location may be included in the totals. Totals for each provider type are not necessarily unique if a clinician provides both adult and pediatric mental health services and/or if the clinician renders services in more than one PCMP location.



<sup>&</sup>lt;sup>11</sup> Number of practice sites reflects unique addresses among licensed clinicians. A practice site was considered unique if any part of a complete address was unique, including any variation in abbreviations and suite numbers.

<sup>&</sup>lt;sup>12</sup> In order for CCHA to report on the number of licensed behavioral health providers in accordance with the Behavioral Health Provider Type categories indicated in this report, CCHA created a manual crosswalk. CCHA continues to refine the methodology by which behavioral health provider specialties correlate to the specified provider types in this report.

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RAE Name: CCHA Region #: 7 Period Covered: Q4 SFY: 2018-2019

### 2. Please indicate the practitioner to client ratios in each county of your region

PHYSICAL HEALTH								
County	Number of Practitioners	Number of Enrolled Members <sup>14</sup>	Ratio for Adult Practitioner	Ratio for Pediatric Practitioner	Ratio for-Mid Level Adult Practitioner			
El Paso	456	164,397	106:22,517	449:74,329	31:164,397			
Park	3	2,095	1:683	2:729	3:2,095			
Teller	16	5,322	15:3,284	15:2,038	1:5,322			

BEHAVIORAL HEALTH								
County	The Number of Licensed Behavioral Health Practitioners and Clinicians	Number of Enrolled Members	Ratio for Adult Mental Health Practitioner	Ratio for Pediatric Mental Health Practitioner	Ratio for Substance Use Disorder Practitioner			
El Paso	606	164,397	47:8,188	512:74,329	3:54,799			
Park	11	2,095	11:1,366	11:729	0:2,095			
Teller	21	5,322	5:821	10:1,019	0:5,322			

<sup>&</sup>lt;sup>14</sup> Source of enrollment numbers: 834 file. The number includes the unique members who were enrolled during the reporting period.



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