

ACC Network Report

UPDATED: 1/31/19

RAE Name: Rocky Mountain Health Plans Region # 1

Period Covered October – December, 2018 SFY 2019

Please indicate below any areas within the region where the network does not meet the choice of 2 providers within contracted time and distance standards. Please describe:

- What actions have been taken to address network deficiencies,
- Whether any deficiencies were resolved during the past quarter and how, and
- What ongoing actions the RAE is implementing to address unresolved network deficiencies while supporting client access and mitigating problems.

1. Physical Health:

Physical Health Partner is someone who can bill for services or prescribe medications.

On an ongoing basis, RMHP Care Coordinators actively assist members located in remote areas to connect with specialty services in other communities and arrange for transportation as needed.

ISSUES WITH RAE/PRIME PEDIATRIC PRIMARY CARE

ZIP, COUNTY, CITY	Members Impacted	PROV COUNT	ACCESS STANDARD	Percent with Drive Access	Percent without Drive Access	Percent with Time Access	Percent without Time Access
81121, Archuleta, Chromo	█	█	██████ ██████	██████	██████	██████ █	██████
81147, Archuleta, Pagosa Springs	█	█	██████ ██████	██████	██████	██████ █	██████
81610, Moffat, Dinosaur	39	0	2 within 30/60/90	0.00%	100.00%	0.00%	100.00%
81640, Moffat, Maybell	█	█	██████ ██████	██████	██████	██████	██████
81411, Montrose, Bedrock	█	█	██████ ██████	██████	██████	██████ █	██████
81429, Montrose, Paradox	█	█	██████ ██████	██████	██████	██████ █	██████
81648, Rio Blanco, Rangely	200	0	2 within 30/60/90	0.00%	100.00%	3.50%	96.50%

Archuleta County, Chromo and Pagosa Springs: This is a remote and rural area of Colorado near the New Mexico border. While some primary care is available in Pagosa Springs, Colorado,



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currently there are no practitioners in the area that specialize in pediatric care who are also enrolled as Health First Colorado providers. Most patients in this area of the State who seek more specialized care travel to Durango, Colorado.

Moffat County, Dinosaur and Maybell: This is an extremely remote area of the state with no access to primary care focused on pediatrics; however, there is primary care available in Rangely, Colorado.

Rio Blanco County, Rangely: As stated for Moffat County, there is primary care available in Rangely, CO, however there are no pediatric-focused providers in the community.

Montrose County, Bedrock and Paradox: Bedrock and Paradox are two of the most remote communities in Western Colorado. They are located in Western Montrose County and isolated from the rest of the county by the Uncompaghre Plateau. As a result, the only providers in relative proximity are small primary care clinics located in Nucla (Montrose County) and Norwood (San Miguel County). The established pattern of care for more specialized services is to travel to Montrose, which is outside the required distance standard.

ISSUES WITH PRIME ADULT SPECIALISTS

<i>ZIP, COUNTY, CITY</i>	<i>MBR COUNT</i>	<i>PROV COUNT</i>	<i>ACCESS STANDARD</i>	<i>Percent with Drive Access</i>	<i>Percent without Drive Access</i>	<i>Percent with Time Access</i>	<i>Percent without Time Access</i>
81411, Montrose, Bedrock	■	■	■■■■■■■■■■	■	■	■	■
81429, Montrose, Paradox	■	■	■■■■■■■■■■	■	■	■	■

Montrose County, Bedrock and Paradox: Bedrock and Paradox are two of the most remote communities in Western Colorado. They are located in Western Montrose County, and isolated from the rest of the county by the Uncompaghre Plateau. As a result, the only providers in relative proximity are small primary care clinics located in Nucla (Montrose County) and Norwood (San Miguel County). Few specialists serve this part of Colorado. The established pattern of care for specialty services is to travel to Montrose, which is outside the required distance standard. The specialists in Montrose are the closest to these communities.



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ISSUES WITH RAE ADULT SPECIALISTS							
ZIP, COUNTY, CITY	Members Impacted	PROV COUNT	ACCESS STANDARDS	Percent with Drive Access	Percent without Drive Access	Percent with Time Access	Percent without Time Access
81610, Moffat, Dinosaur	54	0	2 within 30/60/90	23.94%	76.06%	100.00%	0.00%
81640, Moffat, Maybell	█	█	██████	██████	██████	██████	██████
81411, Montrose, Bedrock	█	█	██████	██████	██████	██████	██████

Moffat County, Dinosaur and Maybell: Dinosaur and Maybell are in very remote areas of Western Colorado in which there are no specialists serving the communities. Members primarily travel to either Grand Junction or Steamboat Springs for specialty care both of which are approximately 100 miles away.

Montrose County, Bedrock: As stated above, the closest specialists to this community are in Montrose, CO approximately 100 miles away.

ISSUES WITH RAE PEDIATRIC SPECIALISTS							
ZIP, COUNTY, CITY	Members Impacted	PROV COUNT	ACCESS STANDARD	Percent with Drive Access	Percent without Drive Access	Percent with Time Access	Percent without Time Access
81610, Moffat, Dinosaur	33	0	2 within 30/60/90	15.38%	84.62%	100.00%	0.00%
81640, Moffat, Maybell	█	█	██████	██████	██████	██████	██████
81411, Montrose, Bedrock	█	█	██████	██████	██████	██████	██████

Montrose County, Bedrock: As stated above, the closest specialists to this community are in Montrose, CO, approximately 100 miles away.

Moffat County, Dinosaur and Maybell: The issues for pediatric specialists in this rural area are the same as for adult specialists.



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ISSUES WITH OBGYN PROVIDERS

ZIP, COUNTY, CITY	Members Impacted	PROV COUNT	ACCESS STANDARD	Percent with Drive Access	Percent without Drive Access	Percent with Time Access	Percent without Time Access
81121, Archuleta, Chromo	■	■	■■■■■ ■■■■■	■■■■■	■■■■■	■■■■■	■■■■■
81610, Moffat, Dinosaur	110	0	2 within 30/60/90	0.00%	100.00%	2.73%	97.27%
81640, Moffat, Maybell	■	■	■■■■■ ■■■■■	■■■■■	■■■■■	■■■■■	■■■■■
81411, Montrose, Bedrock	■	■	■■■■■ ■■■■■	■■■■■	■■■■■	■■■■■	■■■■■
81429, Montrose, Paradox	■	■	■■■■■ ■■■■■	■■■■■	■■■■■	■■■■■	■■■■■
81648, Rio Blanco, Rangely	495	0	2 within 30/60/90	0.40%	99.96%	1.21%	98.79%

Archuleta County, Chromo: This is a very remote and rural area of Colorado near the New Mexico border. While some primary care is available relatively nearby in Pagosa Springs, CO, Members usually have to travel to Durango, CO for most other services including OB/GYN care.

Moffat County, Dinosaur and Maybell: As described above, these are extremely remote areas with limited primary care and no specialty care including OB/GYN providers. The travel pattern for care for OB/GYN care is the same as for other specialists.

Montrose County, Bedrock and Paradox: As described above, these are extremely remote areas with limited primary care and no specialty care including OB/GYN providers. The travel pattern for care for OB/GYN care is the same as for other specialists.

Rio Blanco County, Rangely: Rangely is slightly less remote than some of the other communities described above and does have basic primary care available in the community. However, other more specialized services including OB/GYN care are often sought in communities that exceed the time and distance standard. This also includes traveling over a significant mountain pass which can be difficult in the winter months.

There are no OB/GYNs located in Colorado within the time and distance standards for these members located in Rangely. RMHP has identified five (5) OB/GYNs within the time and distance standards in Vernal, UT, but they are not enrolled in Health First Colorado. The usual pattern of care is for these members to travel to Craig, Steamboat Springs or Grand Junction for OB/GYN services.



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2. Behavioral Health

Licensed Behavioral Clinician means a provider who is clinical social worker licensed pursuant to CRS 12-43-404, marriage and family therapist licensed pursuant to CRS 12-43-504, professional counselor licensed pursuant to CRS 12-43-603, addiction counselor licensed pursuant to CRS 12-43-804, or psychologist (Psy.D/Ph.D) licensed pursuant to CRS 12-43-304.

Licensed Behavioral Health Practitioner means a provider who is advanced practice nurse licensed pursuant to CRS 12-38-111.5, physician/psychiatrist licensed pursuant to CRS 12-36-101, or physician assistant license pursuant to CRS 12-36-106.

There are no areas within the region where the network does not meet the choice of 2 providers within contracted time and distance standards. There are no identified network deficiencies. See table below.

<u>PROVIDER TYPE</u>	<u>TOTAL MBRS</u>	<u>TOTAL PROVIDERS</u>	<u>ACCESS STANDARD</u>	<u>PERCENT W/DRIVE ACCESS</u>	<u>PERCENT W/TIME ACCESS</u>
Adult Mental Health Providers	104,985	2,219	2 within 30/60/90	100.00%	100.00%
Pediatric Mental Health Providers	64,895	1,926	2 within 30/60/90	100.00%	100.00%
Adult Psych Prescriber Providers	104,985	355	2 within 30/60/90	100.00%	100.00%
Pediatric Psych Prescriber Providers	64,895	378	2 within 30/60/90	100.00%	100.00%
Substance Use Disorder Providers	169,880	313	2 within 30/60/90	100.00%	100.00%

1. Please complete the tables for all of the providers in your network.

See Excel Spreadsheet for the Tables of Providers.

Note: Information in the Table of Providers regarding “after-hours care” is based on surveys that were sent to providers in our network. Prior to the implementation of this survey, this data was not routinely collected. Less than 20% of all providers have returned the survey to date. RMHP continues to survey providers for this information and will update the data each quarter.

