

# Accountable Care Collaborative

## Phase III

Participant Directed Programs Policy Collaborative

February 22, 2023



# Agenda

1. History and Background of the ACC
2. Moving towards Phase III
3. Discussion: Implementation of Priority Initiatives in Phase III
  - Foundational Work Underway
  - Changes Under Consideration
4. Next Steps

# History & Background of the ACC

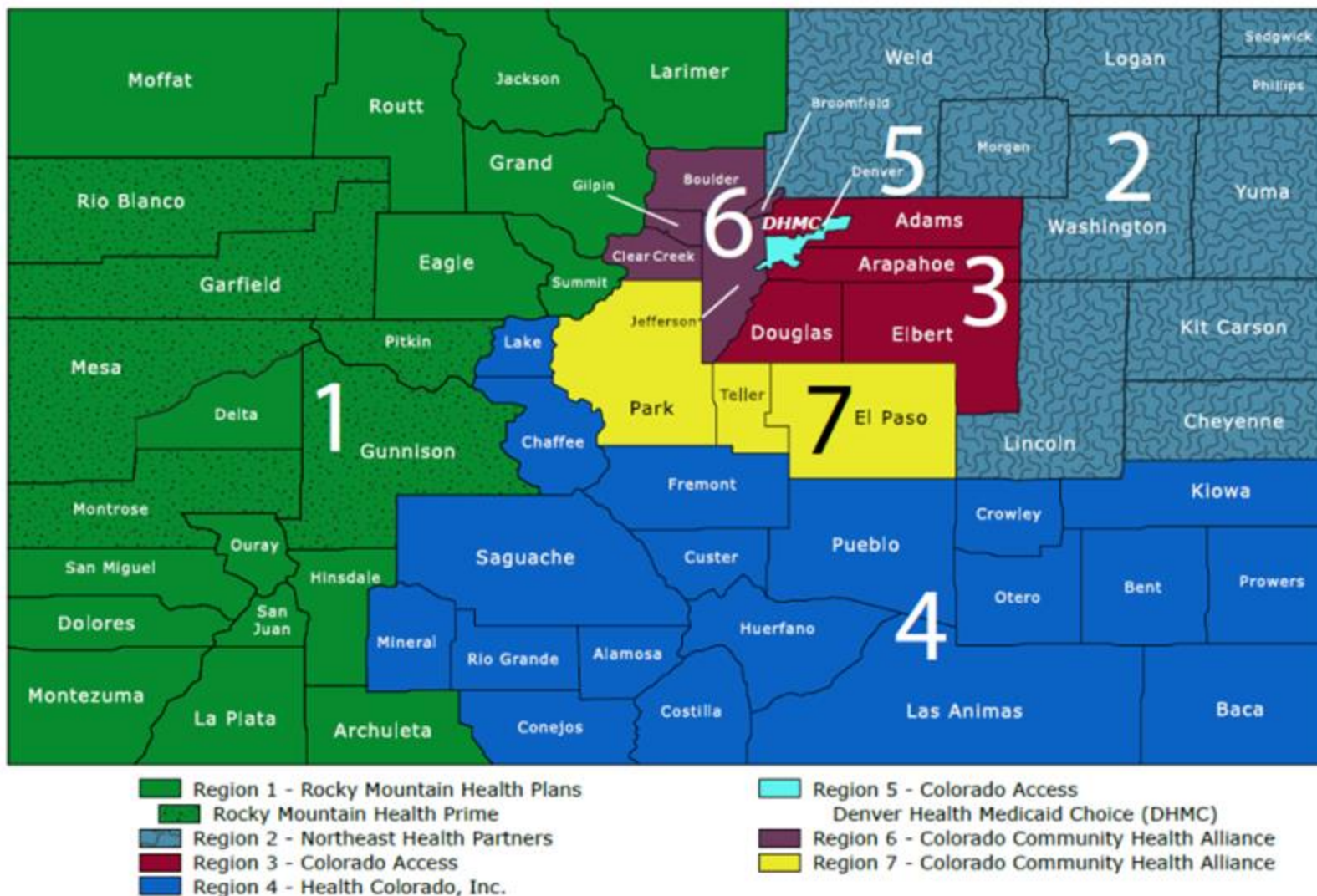


# Accountable Care Collaborative

- Delivers cost-effective, quality health care services to Colorado Medicaid members to improve the health of Coloradans.
- Coordinates regional physical and behavioral health care services to ensure member access to appropriate care.

# Regional Accountable Entities

## Accountable Care Collaborative





# CO Medicaid ACC Evolution

1995

2011

2018

## Accountable Care Collaborative Phase I

- Administered by RCCOs
- Managed FFS for Physical Health
- Medical Home
- Cost savings
- Iterative

## Community Behavioral Health Services

- Administered by BHOs
- Capitated Mental Health and SUD Services
- Cost Savings

## Accountable Care Collaborative Phase II

- Administered by RAEs
- Join administration of physical and behavioral health
- Refine focus on cost and outcomes
- Physical PMPM, BH Capitation

# ACC Advances & Role of RAEs

## ACC Achievements

1. Strengthen care coordination
2. Expand PCMP Attribution
3. Evolve health & support programs (i.e.: prenatal, diabetes, complex case management)
4. Pay providers for value
5. Increase RAE/provider accountability, transparency
6. Improve data exchange, reporting, contracts

**HCPF's Annual ACC Legislative Report  
released 12/12/22**

## RAE Role

1. Promote physical & BH health
2. Contract PCMPs as member medical home
3. Administer & contract capitated BH benefit
4. Coordinate care for all, but add'l attention on special populations
5. Assist with practice transformation
6. Address focus areas directed, rewarded by Dept in contract
7. Provide other supports directed by Dept (ie: Marshall Fire, COVID vaccines, Prescriber Tool uptake)

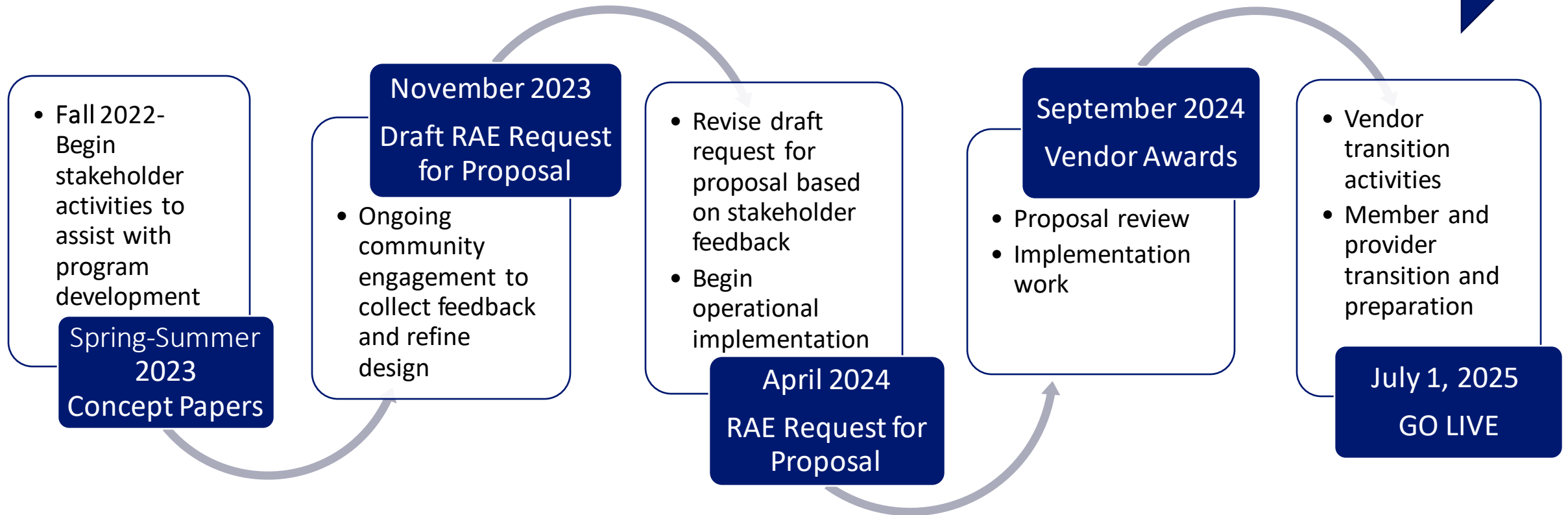


# Moving towards Phase III



# Timeline

## Ongoing Stakeholder Activities





# Creating ACC Phase III

- Build on strengths of Phase II
- Align with advances made by other state agencies
- Incorporate input received over the past several years
- Identify opportunities for improvement
- Focus on priority initiatives
- We need your input!



# Why: Our Goals for Phase III

- Improve quality care for members
- **Close** health disparities and **promote** health equity
- **Improve** care access
- **Improve** the member and provider service experience
- **Manage** costs to protect member coverage and benefits, and provider reimbursements

# What: Priority Initiatives



Improved Member Experience



Accountability for Equity and Quality



Referrals to Community Partners



Alternative Payment



Care Coordination



Children and Youth



Behavioral Health Transformation



Technology and Data Sharing

# How: Pathways to Success

**Simplifying Systems**

**Incentivizing Better  
Outcomes**



# ACC Phase III Vision for July 2025

## Why: Goals

★ Improve quality care for members

★ Close health disparities and **promote** health equity for members

★ Improve care access for members

★ Improve the member and provider service experience

★ Manage costs to protect member coverage, benefits, and provider reimbursements

## What: Priority Initiatives



Improved Member Experience



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## How: Pathways to Success

Simplifying Systems

Incentivizing Better Outcomes



# Questions

# Discussion



# In Phase III...

## how can we simplify systems?

- **Member Experience:** Coordinate and streamline Medicaid-related communications to members.
- **Member Experience:** Increase member awareness of and connectivity to RAEs, including knowledge of the services offered.
- **Care Coordination:** Strengthen and standardize requirements for different levels of care coordination to ensure high-risk individuals, including members transitioning levels of care or discharging from facilities or institutions, have access to appropriate supports.

# In Phase III...

## how can we incentivize better outcomes?

- **Member Experience:** Identify new ways to consistently evaluate and report on member experiences across the ACC.
- **Accountability for Equity and Quality:** Identify new ways to evaluate and report on provider experiences across the ACC.
- **Accountability for Equity and Quality:** Implement enhanced metrics to better assess RAE customer service performance and member access to care.



# Next Steps





# More to say?

<https://www.surveymonkey.com/r/ACCMeetingFeedback>

# ACC Phase III Website and Newsletter:

[Colorado.gov/HCPF/accphase3](https://colorado.gov/HCPF/accphase3)

# Thank You for Your Engagement!

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