



**To:** Program Improvement Advisory Committee  
**From:** Kiara Kuenzler and Carol Plock  
**Subject:** Program Improvement Advisory Committee Work Plan

Table 1 outlines the proposed timeline and respective agenda items for the second year of the Program Improvement Advisory Committee (PIAC).

**Table 1. Timeline and Updates**

| Month         | Topic                             | Agenda  | Status      | Notes  |
|---------------|-----------------------------------|---|-------------|--|
| <b>YEAR 2</b> |                                   |   |             |  |
| October 2019  | APM                               | <ul style="list-style-type: none"> <li>Alternative Payment Model (APM) check-in</li> <li>Performance Measurement and Member Engagement charter approval</li> </ul>      | Complete    | Approved subcommittee charter  |
| November 2019 | Hospital Transformation Program   | <ul style="list-style-type: none"> <li>Provider and Community Experience charter approval</li> <li>Hospital Transformation Program presentation</li> </ul>              | Complete    | Approved subcommittee charter  |
| December 2019 | Access Monitoring and Review Plan | <ul style="list-style-type: none"> <li>Access Monitoring and Review Plan Presentation</li> <li>Behavioral Health and Integration Strategies charter approval</li> </ul> | Complete    | Approved subcommittee charter  |
| January 2020  | ACC Operations                    | <ul style="list-style-type: none"> <li>ACC Operations Check In</li> <li>Performance Measurement and Member Engagement Check In</li> </ul>                               | In Progress | Complex Care Coordination Performance Incentive Portfolio Part 1           |
| February 2020 | ACC Performance                   | <ul style="list-style-type: none"> <li>ACC Performance Check In</li> <li>Provider and Community Experience Check In</li> </ul>  | Forthcoming | Behavioral Health Task Force Update Performance Incentive Portfolio Part 2 |



|                |                                |   |             |  |
|----------------|--------------------------------|---|-------------|--|
| March 2020     | ACC Hot Topics                 | <ul style="list-style-type: none"> <li>• ACC Hot Topics Check In</li> <li>• Behavioral Health and Integration Strategies Check In</li> </ul>                  | Forthcoming | Medicaid Director Update<br><i>Caseload Variation</i><br><i>PERM Audit</i> |
| April 2020     | ACC Operations                 | <ul style="list-style-type: none"> <li>• ACC Operations Check In</li> <li>• Provider and Community Experience</li> </ul>                                      | Forthcoming | Technology Start-Ups and Medicaid<br>PIAC Application Process              |
| May 2020       | ACC Performance                | <ul style="list-style-type: none"> <li>• ACC Performance Check In</li> <li>• Performance Measurement and Member Engagement Check In</li> </ul>                | Forthcoming | Inpatient Substance Use Disorder Update                                    |
| June 2020      | ACC Hot Topics                 | <ul style="list-style-type: none"> <li>• ACC Hot Topics Check In</li> <li>• Behavioral Health and Integration Strategies Check In</li> </ul>                  | Forthcoming | Legislative Session Recap<br>Medicaid Director Update                      |
| July 2020      | OFF                            |   |             |  |
| August 2020    | ACC Performance and Operations | <ul style="list-style-type: none"> <li>• ACC Operations and Performance Check In</li> <li>• Provider and Community Experience Check In</li> </ul>             | Forthcoming |  |
| September 2020 | ACC Hot Topics                 | <ul style="list-style-type: none"> <li>• ACC Hot Topics Check In</li> <li>• Behavioral Health and Integration Strategies Check In</li> </ul>                  | Forthcoming | Medicaid Director Update   |
| October 2020   | ACC Operations                 | <ul style="list-style-type: none"> <li>• ACC Operations and Performance Check In</li> <li>• Performance Measurement and Member Engagement Check In</li> </ul> | Forthcoming | New Member Onboarding  |

