## Welcome to Colorado's Medicare-Medicaid Program, Medicare Training Webinar

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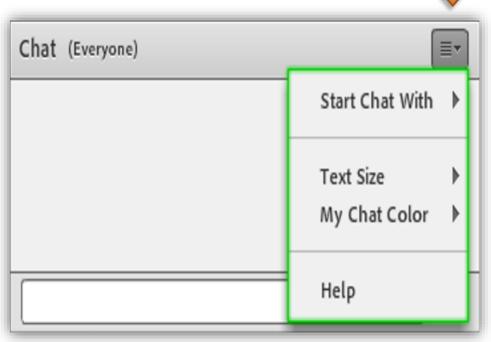
We will start promptly on the hour.

#### How to Participate in this Webinar

#### **Audio Setup Wizard**







#### **Status**



### Today's Moderator

#### **Sophie Thomas**

- Will be helping with:
  - >Speaker introductions
  - >Managing questions & chat
  - > Providing technical assistance

### **Today's Presenters**

#### Van Wilson

Medicare-Medicaid Program Project Manager

#### **Matt Vedal**

Medicare-Medicaid Program Specialist

#### **Nicholas Cogdall**

Medicare-Medicaid Policy Intern

# Accountable Care Collaborative: Medicare-Medicaid Program Medicare Training Webinar

For care coordinators who serve Medicare-Medicaid Clients

The Department of Health Care Policy and Financing ACC: MMP Team



#### Our Mission

Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources

### Today's Agenda

- ACC: MMP 101
- Medicare Basics
- Medicare Savings Plans
- ACC: MMP Eligibility and Coverage
- Overlapping Medicare-Medicaid Benefits
- Medicare Resources

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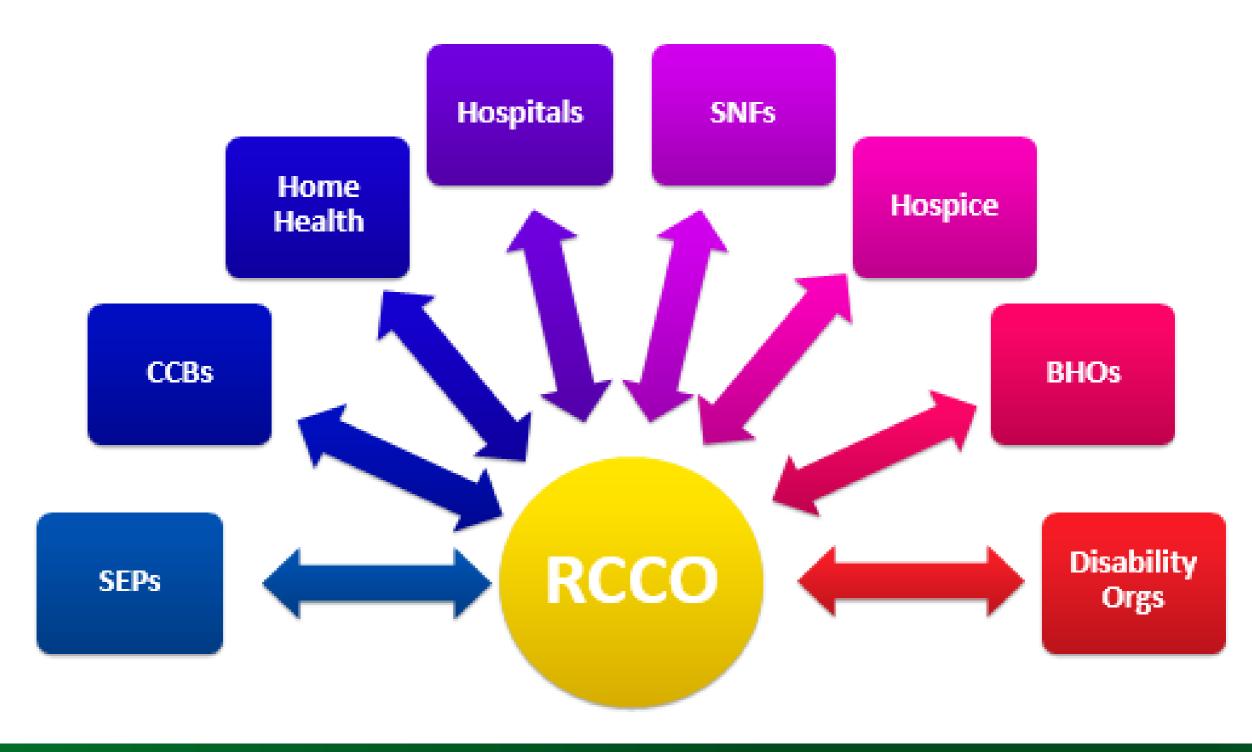
#### ACC: MMP 101

- Began enrolling Medicare-Medicaid clients in the Accountable Care Collaborative in September 2014
- Concluded "phased-in" enrollment in May 2015
- Approximately 30,000 enrollees state-wide
- Continue to enroll newly eligible clients

#### ACC: MMP 101

- For the first time, clients with both Medicare and Medicaid are now part of the ACC
- RCCOs and their delegates are engaging clients in care coordination
- RCCOs are building partnerships with providers across the continuum to better coordinate care

### Improving Communication



#### ACC: MMP Coverage

#### Full Benefit Medicare-Medicaid Enrollees:

- > Medicare Parts A, B, D and full Medicaid benefits
- Medicaid pays for Part A and Part B premiums, deductibles, coinsurance, and co-pays
- Medicare pays first, then Medicaid pays for any additional costs
- > Almost all health care costs are covered

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#### Medicare Basics

#### Medicare is:

- Federal government health insurance for:
  - > Age 65 and older
  - Under age 65 with certain disabilities



### Who is Eligible for Medicare?

#### U.S. citizens, or

- Lawful permanent residents with five consecutive years of residence in U.S.
- Must have paid payroll taxes in the U.S. for 10 years, and:
- Age 65, or
- Disabled, and on SSDI, for 24 months, or
  - > Amyotrophic Lateral Sclerosis (ALS), or
  - > End Stage Renal Disease (ESRD)

#### How Does Someone Enroll?

- If already receiving Social Security
  - > Auto-enrolled into Medicare Part A and Part B when they turn 65, or in the 25<sup>th</sup> month of SSDI
- If not auto-enrolled, they must take action to enroll (unless they have creditable health coverage from employer or union)
- If covered by employer, they need not enroll in Medicare ( if coverage is 'creditable')

### Original Medicare Coverage

#### Part A = Inpatient Hospital

- Usually no monthly premium
- > \$1,260 Deductible
- > 20% Co-insurance



#### Part B = Outpatient (office visits, x-rays, labs)

- > \$104.90/ month premium (higher if income is >\$85,000)
- > \$147 Deductible
- > 20% Co-insurance per visit

8/11/2015

# Medicare Parts and Costs continued

#### Part D = Prescription Medications

- Monthly premium
- Co-pay or co-insurance per prescription
- Coverage by private insurer



8/11/2015

#### Medicare Parts and Costs continued

>Part C = Medicare Advantage

Combines Parts A, B and usually D

Private insurers

**HMOs** and **PPOs** 

Special Needs Plans

Monthly premiums to Medicare and to to

Co-insurance or co-pay





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### Medicare Savings Plans (MSP)

Help pay for Medicare Part A (hospital insurance) and Part B (medical insurance) deductibles, coinsurance, and copayments.

#### 4 kinds of MSP

- Qualified Medicare Beneficiary (QMB)
- 2. Specified Low-Income Medicare Beneficiary (SLMB)
- 3. Qualifying Individual (QI)
- 4. Qualified Disabled and Working Individuals (QDWI)

### MSP Program Criteria

Program	Income Criteria	Resources Criteria	Medicare Part A and B Entitlement	Benefits
QMB Plus	<ul> <li>≤ 100% FPL</li> <li>• Meets         <ul> <li>Financial</li> <li>criteria</li> <li>for full</li> <li>Medicaid</li> <li>benefits</li> </ul> </li> </ul>	≤ 3 times SSI resource limit	Part A	<ul> <li>Medicaid pays for Part A and Part B premiums, deductibles, coinsurance, and copayments; and,</li> <li>Full Medicaid benefits</li> </ul>
QMB Only	≤ 100% FPL	≤ 3 times SSI	Part A	<ul> <li>Medicaid pays for Part A and Part B premiums, deductibles, coinsurance and copayments for Medicare services</li> </ul>

### ACC:MMP Eligibility Categories

#### Two types:

- Qualified Medicare Beneficiary Plus (QMB+, Dual)
- 2. Full Medicare and Medicaid

### ACC:MMP Eligibility

- Qualified Medicare Beneficiary Plus (QMB+, Dual)
  - ≤ 100% FPL
  - ≤ 3 times SSI resource limit, or \$8780
- Meets financial criteria for full Medicaid benefits
  - > Individual monthly income limit \$933
  - Married couple monthly income limit: \$1,331

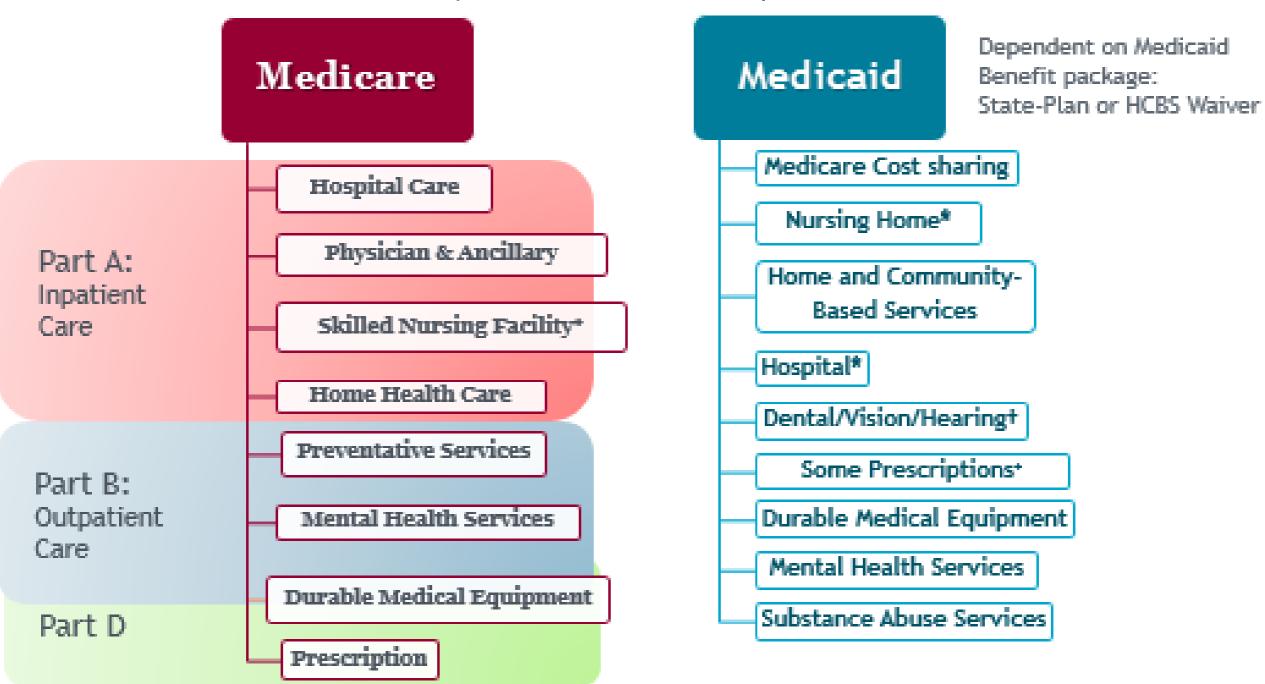
#### ACC: MMP Eligibility (cont'd)

#### 2. Full Medicare and Medicaid

- ➤ Not eligible for MSP
- Eligible for Medicare Part A and Part B
- Eligible for full Medicaid benefits
  - Income and resource requirements vary
- Medicaid pays for Medicare deductibles, coinsurance, and copayments

#### Coverage for ACC:MMP Clients

(not exhaustive)



#### Part D for MMP Clients

Clients that have Medicare Part A or Part B, are eligible for Part D.

Once eligible for Part D, Medicaid can no longer cover prescriptions.

MMP clients are auto enrolled in a Part D Rx plan

> Can change plans at any time

#### Extra Help Program

Low Income Subsidy (LIS) for Medicare prescription drug costs

- Covers premiums for "benchmark" plans, deductibles, copays, no donut hole
- Continuous enrollment period
- Automatic if Medicaid or Medicare Savings Program
- > Others apply to SSA <a href="www.ssa.gov/prescriptionhelp/">www.ssa.gov/prescriptionhelp/</a>

### Coverage in Practice

#### Medicare is primary payer, Medicaid is "last-resort"

- If it is a Medicare covered service,
  - > Provider provides the service and bills Medicare
  - Claims then "cross over" to Medicaid for payment of beneficiary cost sharing and for services Medicare does not cover
- Medicare-Medicaid clients <u>should not</u> be billed for any services
  - Exception: Medicaid co-pays

#### Prior Authorizations in Medicare

#### Original Medicare:

- General rule is no prior authorization
- Medicare processes claims after service is delivered
- Advance Beneficiary Notification (ABN)
  - > Says Medicare unlikely to pay
  - > Requires beneficiary to agree to be responsible
  - > If no ABN and Medicare denies, provider may not charge

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### Overlapping Benefits

- Skilled Nursing Facility
- > Home Health
- > Hospice
- Durable Medical Equipment

### Skilled Nursing Facility (SNF)

- Medicare limits 100 days, often less
- Must require skilled care, no custodial care
- Improvement standard does not apply
- Need 3 day Part A hospital stay for Medicare coverage
  - Emergency room and observations services are considered outpatient care, not inpatient
  - > Observation care and inpatient admissions often look the same. Always ask for the official status!

#### SNF Issues for Clients

- Access to wider range of facilities if under Medicare
- Hospitalization of Medicaid SNF resident can restart Medicare coverage
  - > Financial incentive for unnecessary hospitalization.

#### Home Health

- Both Medicare and Medicaid cover
- Medicare has homebound requirement
  - > Medicaid does not
- For Medicare coverage, client must require intermittent skilled nursing or PT, OT or speech-language pathology
- Improvement standard does not apply

### Hospice

Medicare pays for hospice care while Medicaid pays for room and board

- Reimbursed through an all-inclusive, per diem rate.
   Includes:
  - Care by an interdisciplinary team
  - Medications

- Supplies
- > DME
- Additional treatments

- No Co-payments
- 9 month limit

### Durable Medical Equipment (DME)

- Covered by both Medicare and Medicaid
- Medicare coverage is limited for use in home
- Must be prescribed by an appropriate physician, physician's assistant or nurse practitioner
  - Must be within the scope of the prescribing provider's license
- Must be medically necessary

#### DME Issues for Clients

- Medicaid always payer of last resort
- Medicare usually does not use prior authorization
  - > Only processes claim after delivery
  - Medicaid won't review claim until after a Medicare denial.
- Suppliers want to know they will be paid before they deliver DME. Client left without DME

#### Other Issues?



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### For help with Medicare

#### SHIP- State Health Insurance Assistance Program

- 16 SHIP Locations in Colorado
  - > 1-888-696-7213 (for Consumers)
  - > 1-866-665-9668 en Español
- State SHIP Office: 303-894-2946
  - Dora.Colorado.gov/SHIP
- Medicare National Office: 1-800-MEDICARE

### Understanding Medicare Coverage

Medicare & You Handbook provides basic information on Medicare coverage, coverage limits, and payment obligations of the beneficiary. www.medicare.gov/Pubs/pdf/10050.pdf

Evidence of Coverage booklet of each Medicare Advantage plan and Prescription Drug Plan explains coverage and cost for that plan.

Available by calling plan, on plan website or through www.Medicare.gov

#### Medicare-Medicaid Advocate

## Single, statewide ombudsman for Medicare-Medicaid Enrollees

Disability Law Colorado Julie Bansch-Wickert

455 Sherman Street, Suite 130

Denver, CO 80203

Phone: 303-722-0300

Fax: 303-722-0720

www.disabilitylawco.org

### Questions?



### Contact Information

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#### Thank You!