

HCPF/County Directors & Leadership

Monthly Support Call

August 27, 2024



A HUGE thank you to Director Katie McDougal and Commissioner Scott James for serving as panelists' at HCPF's Annual Stakeholder Webinar!

Your input and participation was so valuable and we appreciate you bringing that county perspective.

Agenda

- Welcome - 2 minutes
- Executive Steering Committee Updates - 10 minutes
- MAP Statewide Performance - 10 minutes
- Fraud/Data Entry Needs - 10 minutes
- Incentives Update - 5 minutes
- Presumptive Eligibility - 15 minutes
- QA Errors - 10 minutes
- Ex-Parte with Code for America: Asset Verification Program (AVP) - 10 minutes
- County Hot Topics - 5 minutes

Executive Steering Committee Updates

Presented By: Jamie Ulrich & Katie McDougal



MAP Statewide Performance Update

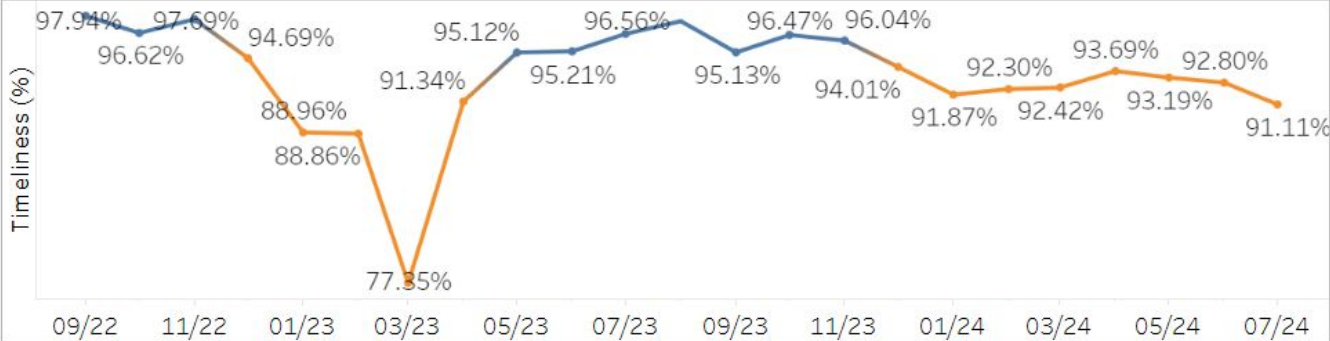
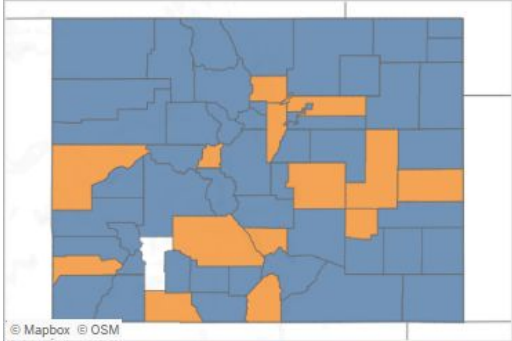
Presented By: Arturo Serrano



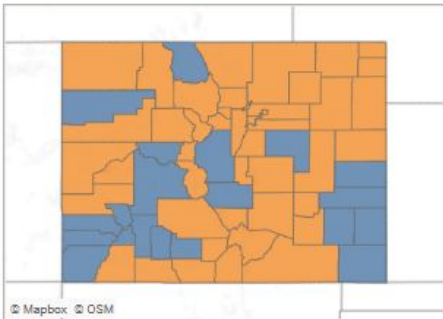
Statewide App 45 Timeliness

July Target Not Met

91.11%



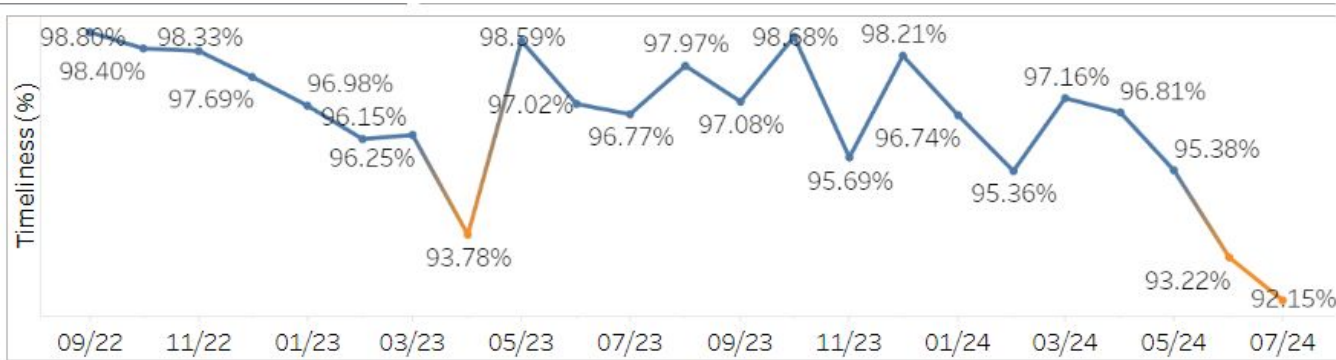
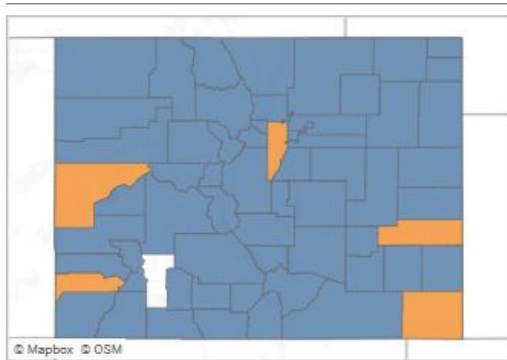
Statewide EPG 45



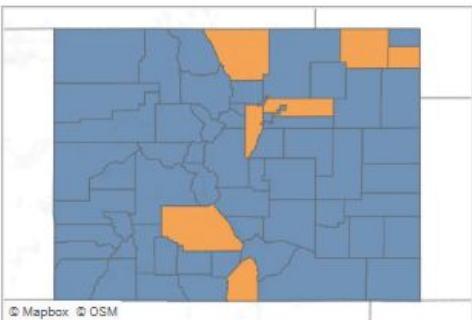
Statewide App 90 Timeliness

July Target Not Met

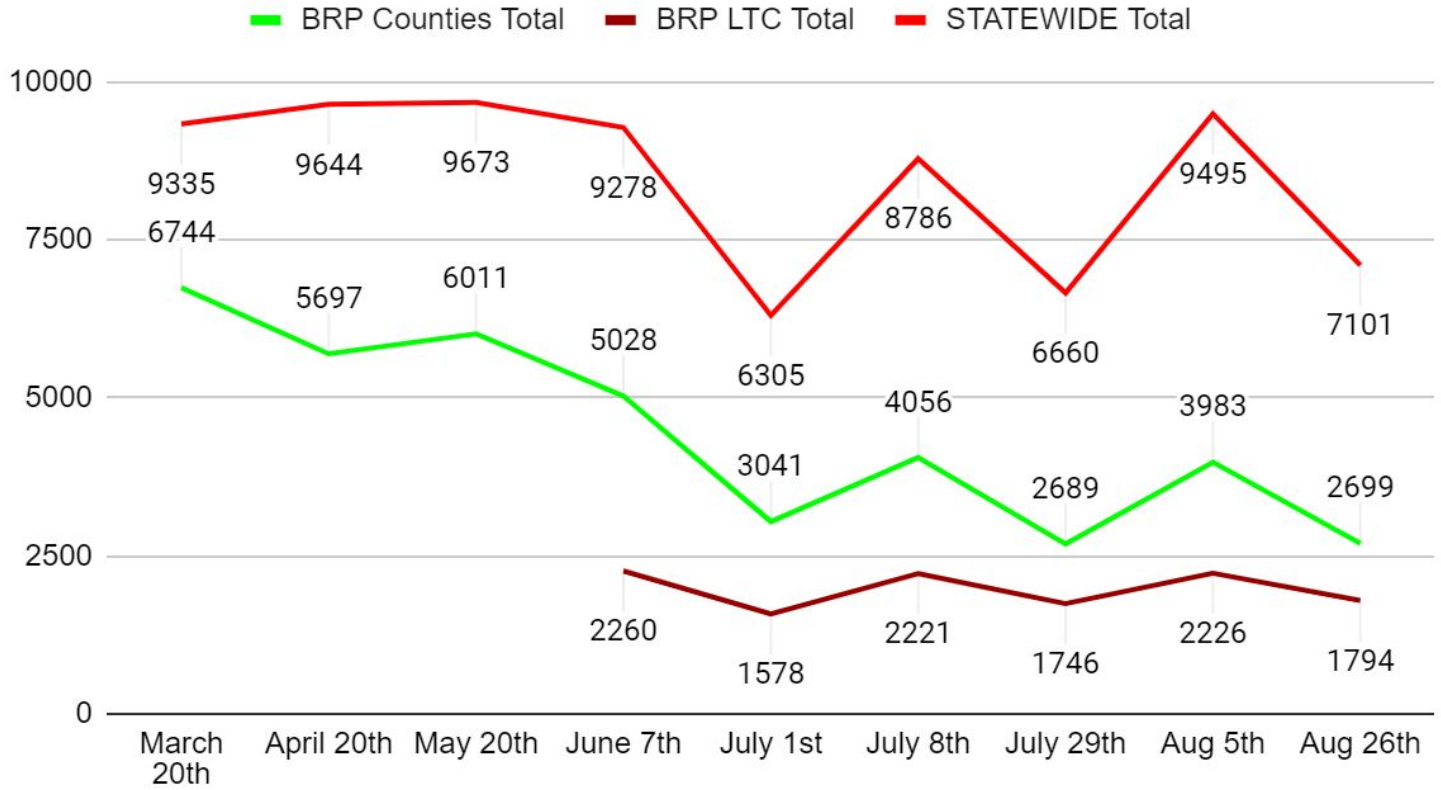
92.15%



Statewide EPG 90



BRP Counties Renewal EPG Total vs. Statewide Renewal EPG Total



MAP Highlights

- MAP Exemption Process (Data Integrity)
- MAP Pre-notification QA Process(Data Validation)
- MAP Application 90 & EPG 90 SQL filter
- MAP Renewal SQL's

MAP Top Performers

App 45, App 90, EPG 45, EPG 90

- Small
 - Washington
 - Dolores
 - Conejos
- Medium
 - Teller
 - Douglas
 - Montrose
- Large
 - Denver
 - Weld
 - Arapahoe

Fraud/Data Entry Needs

Presented By: Tracy Pasillas



Background

The Department is implementing a project based on federal guidance for members who are enrolled in a Medical Assistance program and who receive continuous eligibility (CE). Their CE coverage period can end if their case involves fraud, intentional misrepresentation, or agency error.

We Need Information

The Department would like to know how counties approach these fraud scenarios, such as how data is entered, whether HDTs are submitted, and whether notices are sent to members informing them of the action taken. The information collected will help ensure the Department takes a thoughtful approach when determining if system updates are needed for CE cases involving fraud/intentional misrepresentation or agency error.

Contact Us

- Here is a link to the Google Form (survey) to share with your county workers for their feedback in reference to fraud/data entry. <https://forms.gle/KdhfuUwUbEuV6ZDZ7>
- In the Google form there are four questions, which ask how the counties are currently approaching these scenarios.
- The Department would appreciate responses by COB 09/06/2024

Thank you and we appreciate your help!

Incentives Update

Presented By: Aric Bidwell



COLORADO

Department of Health Care
Policy & Financing

Incentive Timelines

- Current goals, measures and targets remain unchanged through the rest of this calendar year.
- Have set on all goals, measures and targets for next year to begin on Jan 1 of 2025.

MEAC Survey / Call Center

- Met with Counties related to MEAC Survey expectations for next year.
- Connected with each call center county to discuss ASA goal for coming year.
- Great ideas and discussions around additional opportunities for tracking member satisfaction.

Performance and Accuracy

- Great discussion around performance measures and metrics, as well as accuracy calculations and targets
- Still working on finalizing what we will be tracking for contract year beginning in January of 2025.
- Should have the final contracts out to counties within the next month.

Questions?

Incentive Allocation Letters coming out within the next week.

Please stay tuned for final Incentive info related to performance and accuracy.

Final Questions?

Presumptive Eligibility for Long-Term Services and Supports

Presented By: Amy Dearmore



Why Presumptive Eligibility for LTSS?

This initiative will:

- ❖ Further Health Care Policy and Finance's mission to improve health care access and outcomes for those we serve
- ❖ Provide services and support right away to members experiencing defined crisis circumstances
- ❖ Allow self-declaration of eligibility, allowing eligible members to maintain their preferred quality of life in the setting they choose

In June of 2024, the Department received legislative authority through [House Bill 24-1229](#) to pursue presumptive eligibility for LTSS



COLORADO

Department of Health Care
Policy & Financing

LTSS PE Implementation

- ❖ The State intends to implement presumptive eligibility for LTSS through the expansion of Colorado's current 1115 demonstration waiver
- ❖ 1115 demonstration waivers further Medicaid objectives through allowing states the flexibility to design, improve, and/or pilot Medicaid programs
- ❖ Targeted implementation date is January 1, 2026



COLORADO

Department of Health Care
Policy & Financing

Impact of LTSS Presumptive Eligibility

- ❖ Applicants will self-attest to program eligibility
- ❖ Identified LTSS services will be provided to eligible members right away
- ❖ Designated entities or staff will facilitate the LTSS PE program while the LTC Medicaid application is processed
- ❖ Once LTC Medicaid eligibility is approved, LTSS services will continue through waiver enrollment, ensuring continuity of care



COLORADO

Department of Health Care
Policy & Financing

Plans for Development

- ❖ **Finalize policy recommendations**
 - Fall and winter of 2024
- ❖ **Submit 1115 waiver application to Centers for Medicare and Medicaid Services (CMS)**
 - By January 1, 2025
- ❖ **Systems design and implementation planning**
 - Spring through fall of 2025
- ❖ **Stakeholder trainings and support to prepare for LTSS PE adoption**
 - Summer and fall of 2025
- ❖ **Implementation of LTSS Presumptive Eligibility**
 - January 2026



COLORADO

Department of Health Care
Policy & Financing

National Precedence

Washington presumptive eligibility programs:

- ❖ Four PE programs with future phases expected
- ❖ The LTSS PE program targets those who will be discharging, or have recently discharged, from a facility
- ❖ Services offered include personal care, nurse delegation, home delivered meals, PERS, community transition/sustainability support

Rhode Island presumptive eligibility program:

- ❖ The presumptive eligibility, or expedited eligibility, program targets those who meet nursing facility level of care and have obtained medical attestation or hospital discharge documents indicating the need for PE
- ❖ Services offered include personal care, adult day program, skilled nursing if applicable, transition coordination support



COLORADO

Department of Health Care
Policy & Financing

We Want to Hear From You About Eligibility

This program will aim to serve eligible individuals in high-risk or crisis situations.

Current considerations:

- Loss or incapacitation of caregiver
- Recent acute medical/mental health episode
- Being a danger to self or others

What criteria do you see as being important to include?



COLORADO

Department of Health Care
Policy & Financing

We Want to Hear From You About Services

Those eligible for LTSS PE will have access to a few LTSS services for up to 90 days to help support them through crisis until a full benefit package is approved

Current considerations:

- Personal care
- Personal emergency response system (PERS)
- Respite
- Long-term home health
- Home delivered meals
- Transition coordination

Which services do you think are important to include?



COLORADO

Department of Health Care
Policy & Financing

Want More Information?

- ❖ The [LTSS PE website](https://hcpf.colorado.gov/ltss-pe) will be updated as developments progress, and with future stakeholder engagement sessions
 - <https://hcpf.colorado.gov/ltss-pe>
- ❖ This Google [Stakeholder Feedback](#) form will collect comments and questions
- ❖ Stakeholders are encouraged to provide questions and feedback at HCPF_LTSSPE@state.co.us
 - Feedback can be viewed on the [LTSS PE Feedback Log](#)



Thank you!



COLORADO

Department of Health Care
Policy & Financing

QA Validation Process

Presented By: Melissa Vincent

Validating QA Reviews

- Supervisor Reviews (one correct, one incorrect, per reviewer)
- Supervisor Data QA prior to Tableau upload
- Moving forward, effective immediately:
 - Review 100% of errors cited in the month, prior to findings going out
 - Work individually with each reviewer to correct any inappropriately cited errors
 - Track these instances in the EQA tracking system to highlight any trends and need for additional training

Ex-Parte with Code for America: Asset Verification Program (AVP)

Presented By: Gayle Fowler

AVP Review

- Background and AVP Goal
- Plans for Engagement
 - Review of small, medium and large counties processing Non-MAGI cases
 - Over-the-shoulder (30-minutes) with CfA and a 60-minute interview
- Expected start date is the last week of October
- HCPF will provide updates as the engagement time gets closer



Questions?



County Hot Topics

Contact Information

For Agenda Items & Meeting Set-Up or for Questions:
please submit a [County Relations webform ticket](#) or
Email HCPF_CountyRelations@state.co.us

Thank you!