

# Welcome

## We are Recording



Avoid sharing protected health information

## Use Chat



Please ask questions

## Slides



Will be Shared to webpage and via newsletter

## Listening by Phone



Press \*6 to unmute your line or \*9 to raise hand

## Closed Captioning



Click the Live Transcript icon at the bottom of your screen

## Webpage



<https://hcpf.colorado.gov/mobilecrisisresponse>  
<https://hcpf.colorado.gov/securetransport>

# HCPF Behavioral Health Secure Transportation Stakeholder Meeting

August 23, 2023  
2:00pm

# Agenda

- Welcome and Introductions
- Overview
- Reimbursement Strategy
- Get Enrolled!
- Get Reimbursed!
- Q&A About Behavioral Health Secure Transportation

# Introductions



**Meghan Morrissey**  
Crisis Services Policy  
Advisor, Colorado  
Department of Health  
Care Policy &  
Financing (HCPF)



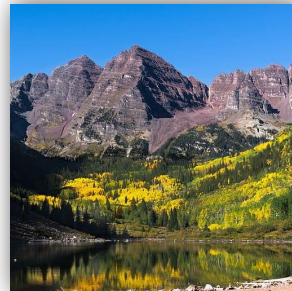
**Emily Holcomb**  
Mobile Crisis Policy  
Advisor  
Colorado  
Department of  
Health Care Policy  
and Financing (HCPF)



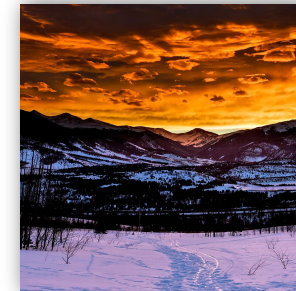
**John Lentz**  
Wraparound Services  
Unit Supervisor  
Colorado  
Department of  
Health Care Policy  
and Financing  
(HCPF)



**Jennifer Holcomb**  
Behavioral Health  
Managed Care  
Section Manager &  
SUD Senior Staff  
Authority, HCPF



**Marc Condijani**  
Manager of Crisis  
Services Colorado,  
BHA



**Alexandra Haas**  
Policy Supervisor of  
Health Facilities &  
EMS Division, CDPHE



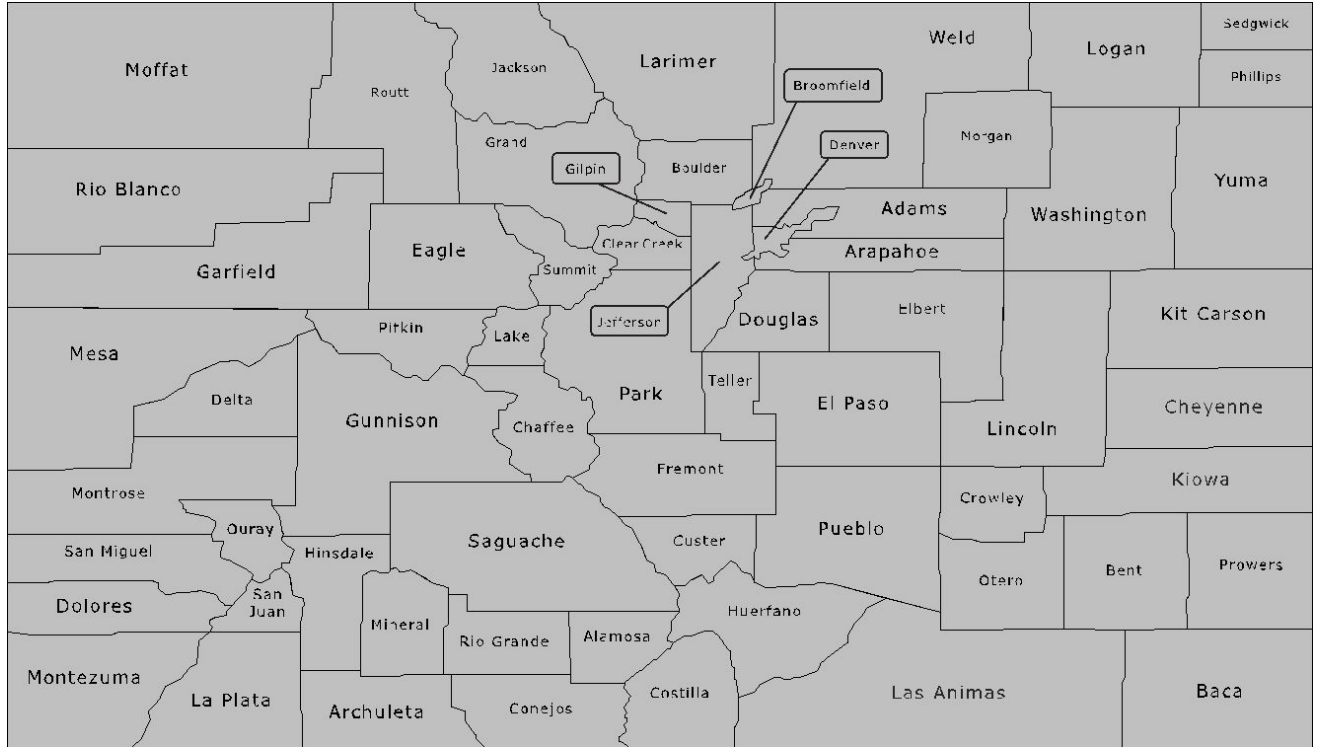
**COLORADO**  
Department of Public Health & Environment



**COLORADO**  
Department of Health Care Policy & Financing



**COLORADO**  
Behavioral Health Administration



# Stakeholders



# Ongoing Communications



Meghan Morrissey  
Crisis Services Policy  
Advisor, Colorado  
Department of Health  
Care Policy &  
Financing (HCPF)

[meghan.morrissey@state.co.us](mailto:meghan.morrissey@state.co.us)

[HCPF\\_CrisisServices@state.co.us](mailto:HCPF_CrisisServices@state.co.us)

- HCPF Crisis Services: Monthly Open Office Hours
  - informal
  - ask questions
  - clarifying updates
- Crisis Services Bi-Monthly Technical Assistance
  - collaborative (HCPF, BHA, CDPHE, etc.)
  - recorded
  - presentations and updates
- Crisis Services Newsletter (BHST list included)
- Websites to be updated

# Behavioral Health Secure Transportation (BHST) Overview





# Behavioral Health Secure Transportation (BHST) Goals

- New alternative option for secure transportation throughout levels of behavioral health care
- Administratively simple
- Billed separately from other services, including Mobile Crisis Response (MCR)

# BHST Basics

- HB 21-1085 mandates secure transportation for behavioral health crises with payments from Health Care Policy and Financing (HCPF) no later than July 1, 2023.
- HCPF is developed this new benefit for Medicaid members in alignment with mobile crisis response and transportation best practices.
  - HCPF Rule adopted on April 14, 2023
    - Published in [CCR 10 CCR 2505-10 8.019](#)
    - Enrollment opened June 1, 2023
    - Benefit live on July 1, 2023

# Behavioral Health Secure Transportation (BHST) Reimbursement



# Medicaid Transportation Spectrum

Scheduled

Unscheduled

Non-Medical Transport

Non-Emergent Medical Transport

Behavioral Health Secure Transport

Emergency Transport

Scheduled trips to non-medical places that support member health and community integration

\*eligible to Medicaid waiver members only

Scheduled trips to provide continuity of care to members, including planned outpatient or inpatient appointments

Urgent transportation to members in behavioral health crisis

Urgent and emergent transportation due to medical emergency to highest level of care



# Medicaid Reimbursement

## Behavioral Health Secure Transport

Urgent transportation to  
members in behavioral  
health crisis

- Aligns with current transportation [mileage rates](#)
- No payment differential based on licensure nor vehicle type
- **Fee-for-service rates**
  - A0999 = \$262.66**
  - A0425 = \$6.10 per mile**
- Billed directly to HCPF



**COLORADO**

Department of Health Care  
Policy & Financing

# BHA Reimbursement Option

## General Accounting Encumbrance (GAE)

- Available to Administrative Service Organizations (ASO) and Community Mental Health Centers (CMHC) only
- Contact [marc.condojani@state.co.us](mailto:marc.condojani@state.co.us) or [steven.wells@state.co.us](mailto:steven.wells@state.co.us)

# Funding Opportunities

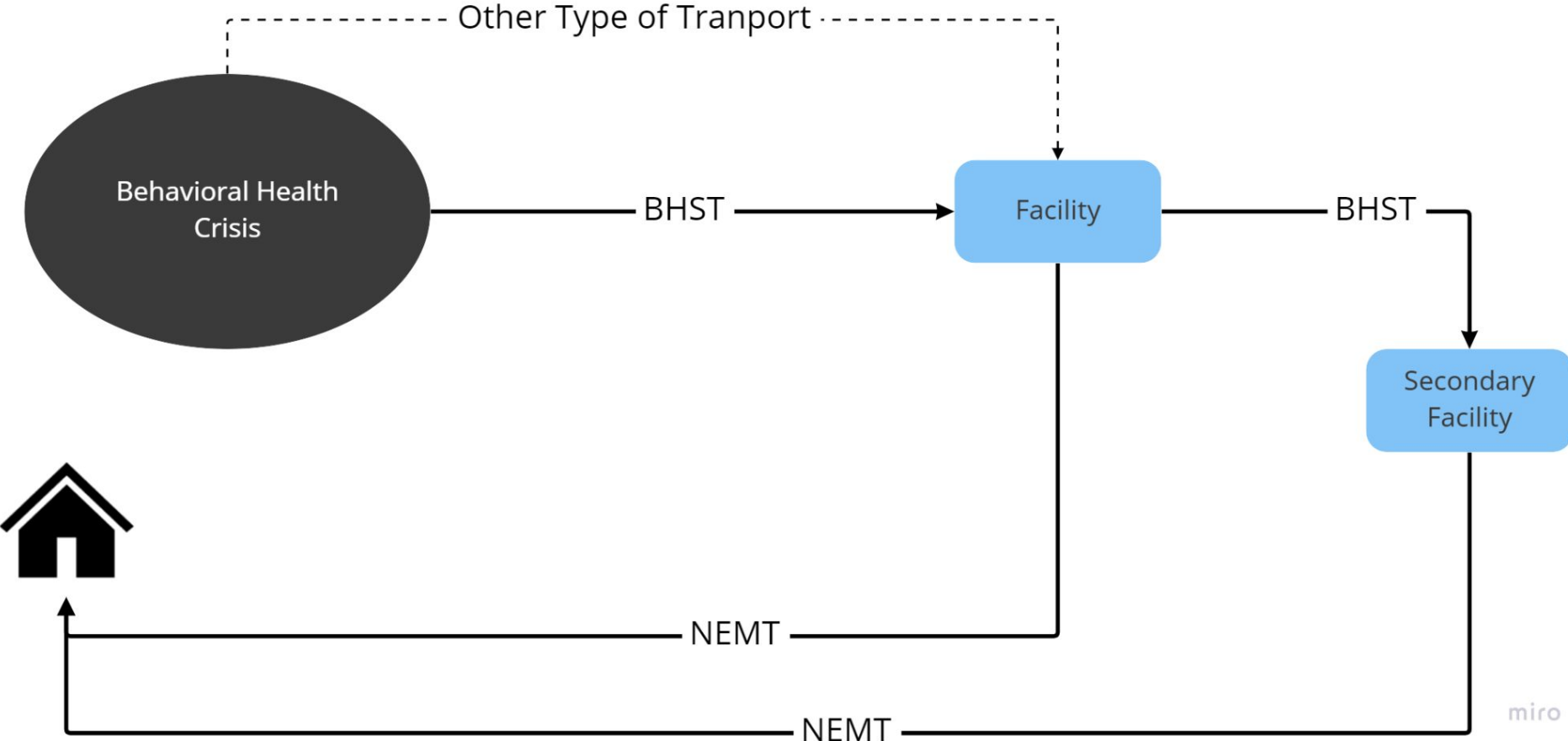
EMS Funding:

<https://cdphe.colorado.gov/ems-and-trauma-funding>

National Aging and Disability Transportation Center:

<https://www.nadtc.org/grants-funding/nadtc-grant-opportunities/>

# BHST in Practice: Client Journey





# Current Responsibilities

CDPHE	Data Collection
HCPF	Reimbursement strategy
BHA	Reimbursement strategy and best practices
Counties	License BHST providers and permit BHST vehicles
BHST Providers	Obtain BHST licenses and permits from each county of planned operation Optional: Enroll as NEMT provider if interested in providing return trip

# Get Enrolled!

# BHST Licensing/Permit Matrix

	<p><b>Type 1 Vehicle</b> means a permitted vehicle with a permanent safety partition that separates the driver from the passenger compartment.  <b>1:1 Staff ratio</b></p>	<p><b>Type 2 Vehicle</b> means a permitted, non-partitioned vehicle.  <b>1:1 Staff ratio plus Driver</b></p>
<p><b>Class A</b> means secure transportation services licensed to use physical restraint during secure transport</p>	<p>Capacity to restrain in a partitioned vehicle</p>	<p>Capacity to restrain in a non-partitioned vehicle</p>
<p><b>Class B</b> means secure transportation services that are not licensed to use physical restraint during secure transport.</p>	<p>No capacity to restrain in a partitioned vehicle</p>	<p>No capacity to restrain in a non-partitioned vehicle</p>

## Get Licenses and Vehicle Permits

- BHST Licensing/Permitting County Contacts List

[https://hcpf.colorado.gov/securetransport\\_countycontacts](https://hcpf.colorado.gov/securetransport_countycontacts)

# Important Enrollment Update

To simplify enrollment issues, Behavioral Health Secure Transportation is now its own provider type. When enrolling, please select ATYPICAL and enrollment type 97 - Behavioral Health Secure Transportation (Specialty Type Secure Transportation 773). Please enroll as a provider via the [Provider Portal](#) following the [Medicaid Enrollment Process](#).

# BHST Provider Enrollment Requirements

Behavioral Health Secure Transportation  
 Provider Type: 97  
 Specialty: Secure Transportation  
 Specialty Code: 773  
 Enrollment Type: Atypical

Enroll via Portal:

<https://colorado-hcp-portal.coxix.gainwelltechnologies.com/hcp/provider/Home/tabid/135/Default.aspx>

- Each service location must complete a separate application.

## Required Attachments:

- Board of County Commissioners license for secure transportation services for each county of operation.
- Board of County Commissioners vehicle permit for each vehicle.
- W9 (signed and dated within the last 6 months)
- Voided business check (no temporary checks or deposit slips) or bank letter (dated within the last 6 months)
- Malpractice/Liability insurance information must be entered in the application; however, proof of insurance is not a required attachment.

## General Requirements:

- Employer Identification Number (EIN); IRS 147C EIN Verification Letter is not a required attachment

Risk Level:	Limited	Fee Req'd?	No	NPI Req'd?	No
Medicare Req'd?	No	OOS Allowed?	No	BT Allowed?	No

# Reciprocity Agreements

- BHST provider enrollment requires license & permits. If you are using a reciprocity agreement to operate in another county, we do not need you to include your reciprocity agreement in your enrollment.
  - keep your records up to date on all licenses/permits that allow you to operate in your service area.
  - keep your CDPHE profile up-to-date

# Administrative Simplicity

No application fee

No National Provider Number (NPI)

Other HCPF Providers Eligible to use BHST codes:

- Provider Type/Code: 13 - Transportation (Emergency Medical Transportation)  
Specialty: Specialty: County Agency  
Specialty Code: 124
- Provider Type/Code: 13 - Transportation (Emergency Medical Transportation)  
Specialty: Emergency  
Specialty Code: 324

# NEMT Provider Enrollment

- Provider Type 73 [Non-Emergent Medical Transportation](#)
  - BHST requires providers have CPR and First Aid
  - NEMT requires providers have BLS
- HCPF [Provider Enrollment](#)
  - Allow up to one month for processing





# Troubleshooting

For enrollment support:

<https://hcpf.colorado.gov/provider-help>

Contact Gainwell 7:00 a.m. - 5:00 p.m. MT  
Monday - Friday at: **1-844-235-2387**

- <https://hcpf.colorado.gov/virtualagent>
- note your call tracking number (CTN)
- [Field representatives](#) for locally assigned support

# Enrollments

- 14 completed BHST enrollments; 5 unique providers
- Congratulations to:
  - Centennial Mental Health Center
  - Diversus Health Inc.
  - First Response K-9 Security Services LLC
  - North Range Behavioral Health
  - Poudre Valley Health Care, Inc
- 2 additional unique providers pending
- plan to post a map/list of enrolled providers

# Local Collaboration

Once BHST providers have obtained appropriate licenses and permits, it is recommended that BHST providers advise local agencies of their operations. Some suggestions for connections include:

- Local dispatch agencies, also known as [Public Safety Answering Points \(PASP\)](#). It is recommended that you contact the administrative line instead of 911 for routine matters.
- [Mobile Crisis Response](#) Teams
- [Emergency medical transportation services](#)
- Community behavioral health services
- Facilities

# Get Reimbursed!

# BHST Billing Manual

Fee-for-service benefit:

<https://hcpf.colorado.gov/BHST-manual>

# Provider Resources

## Beginner Billing Training: Professional Claims (CMS-1500)

Second and Fourth Thursday of Each Month from  
9am-11:30am

sign up: <https://hcpf.colorado.gov/provider-training>

# Resources

- House Bill [21-1085](#)
- CDPHE Rule [6 CCR 1011-4](#)
- [HCPF Website](#):  
<https://hcpf.colorado.gov/securetransport>
  - [BHST Licensing/Permitting County Contacts List](#)
  - [BHST Billing Manual](#)
- [Colorado Counties, Inc](#)
- **Crisis Service** Newsletter



# Next Steps

HCPF Crisis Services Open Office Hours

Tuesday, September 12 · 9:30 - 10:30am

Time zone: America/Denver

Google Meet joining info

Video call link: <https://meet.google.com/qzj-mwws-ozz>

Or dial: (US) +1 864-513-2218 PIN: 697 900 275#

more upcoming meeting info to be posted to webpage



# Thank You and Questions

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Crisis Services

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