HCPF/County Directors Leadership Monthly Support Call

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HCPF/County Directors Monthly Support Meeting
07/19/2022
Agenda

- Welcome: 5 minutes
    - Platform: Zoom
    - Opening Remarks - Rachel Reiter, PCA Deputy Office Director
    - Meeting Logistics
- Discussion Topic: Accuracy (Error Rates) Targets for Incentives Program (15 minutes)
    - Guest Presenter: Terri Alexander
    - Details: *Presentation and discussion of the proposed targets for the Incentives Program FY 2022-23: Accuracy Performance Incentive*
- Discussion Topic: County Administration Training Requirements & CO Learn (15 minutes)
    - Guest Presenter: Josh Montoya & Tiffany Spottke
    - Details: *Counties & HCPF will discuss new training requirements and how that relates to CO Learn. HCPF will also take questions and concerns to address the new requirements.*
- Discussion Topic: Open Forum (15 minutes)
    - Details: *Please bring forward any topics you would like to discuss, if no topics are given we will proceed to breakout rooms. The customer service conversation will be taking place with the customer service task group on 7/20/22. Please inquire for more details.*
- Q & A: 10 minutes
- Optional Breakout Rooms (30 minutes)
    - Breakout Room 1: County Incentives
        - Facilitator: Terri Alexander
        - Details: *Get your questions answered and support provided for the county incentives program.*
    - Breakout Room 2: County Finance
        - Facilitator: Josh Montoya
        - Details: *Get your questions answered and support provided for the county administration funding*
    - Breakout Room 3: Total Quality Management
        - Facilitator: Melissa Vincent & Nicole Duran-Jones
        - Details: *An overview of HCPF's QA Programs, Eligibility Site responsibilities, and how this fits within the Department's Oversight and Accountability program.*
- Wrap Up: 2 minutes

Helpful Resources

Website	County Administration Resources Webpage

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Accuracy (Error Rates) Targets for Incentives Program

Presented By: Terri Alexander & Josh Montoya

Incorrect Eligibility Determinations

FY 2021-22 Success

Incorrect Eligibility Determinations	Target	Actual
Statewide (Counties only)	Federal = 3%	1.7%
County Size	MAP Target	Actual
Small	≤5.5%	2.2%
Medium	≤6.6%	1.4%
Large	≤7.3%	1.4%

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Incorrect Eligibility Determinations

FY 2022-23 Targets: Proposed

No change!

These targets are identical to FY 2021-22 targets.

County Size	FY22-23 Target Tier 1	FY22-23 Target Tier 2
Small	≤5.5%	≤14.6%
Medium	≤6.6%	≤13.2%
Large	≤7.3%	N/A

Errors That Did Not Impact Eligibility

FY 2021-22 (<u>before</u> Small Size Review Exemptions applied)

Errors That Did Not Impact Eligibility	Target	Actual
Statewide (Counties only)	Federal = 3%	19.8%
County Size	MAP Target	Actual
Small	≤23.2%	22.3%
Medium	≤16.9%	15.6%
Large	≤17.9%	16.4%

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Errors That Did Not Impact Eligibility

- Actuals <u>after</u> Small Sample Size Exemption applied
- FY 2022-23 proposed targets

County Size	FY21-22 Tier 1 Target	FY21-22 Actual Tier 1	FY22-23 Proposed Tier 1 Target	FY21-22 Tier 2 Target	FY22-23 Actual Tier 2	FY22-23 Proposed Tier 2 Target
Small	≤23.2%	N/A	≤22.2%	≤27.2%	16.8%	≤26.2%
Medium	≤16.9%	9.7%	≤15.9%	≤20.9%	11.6%	≤19.9%
Large	≤17.9%	16.9%	≤16.9%	N/A	N/A	N/A

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County Administration Training Requirements & CO Learn

Presented By: Josh Montoya & Tiffany Spottke

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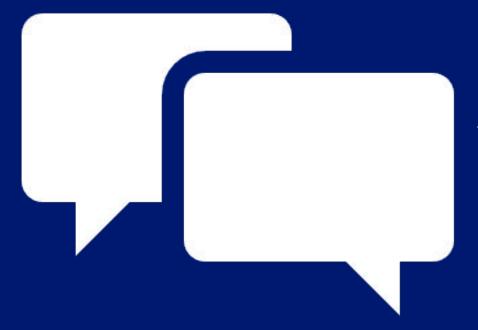Department of Health Care
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Read-Only Users

The draft guidance sets a requirement that read-only users also have LMS accounts. Proposed changes include:

- Read-only users must have completed the CBMS Read-Only Training Plan, but once complete, will not be required to complete other trainings or maintain an LMS account.
- The county must keep documentation that the read-only user has completed the appropriate read-only training.

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Training Memo: what other feedback should we address?

Open Forum: Ask any question or bring up any issue!

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Questions?

Breakout Rooms

- County Incentives & County Finance
  - Facilitated by: Josh Montoya

- Total Quality Management
  - Facilitated by: Melissa Vincent & Nicole Duran-Jones

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Contact Info for Presentations

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Contact Info

Please send all questions, comments and concerns regarding this meeting to:

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Thank you!

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