

# Safety Net Provider Forum

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# Meeting Agenda

- July 28, 2023
  - Meeting Purpose
  - Definitions
  - BHA:
    - Rule Promulgation Timeline: Deadlines to remember
  - HMA:
    - Universal Contract Provisions
    - Payment Reform
  - Upcoming Opportunities
  - Provider questions/concerns/etc.



# Meeting Purpose

The purpose of this meeting is to:

- Provide a learning space for providers highlighting the ongoing and upcoming behavioral health safety net system changes
- Provide discussion opportunities regarding new provider types through a Medicaid lens
- Ensure ongoing availability of BHA team members for discussions regarding licensing requirements and regulations
- Continue educating providers about changes to the behavioral health safety net



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# Safety Net Provider Definitions

**Comprehensive Safety Net Provider:** A licensed behavioral health entity or behavioral health provider approved by the Behavioral Health Administration to provide care coordination and the **all of the following** behavioral health safety net services, either directly or through formal agreements with behavioral health providers in the community or region:

- a) Emergency and Crisis Behavioral Health Services
- b) Mental Health and Substance Use Outpatient Services
- c) Behavioral Health High-Intensity Outpatient Services
- d) Care Management
- e) Outreach, Education, and Engagement Services
- f) Mental Health and Substance Use Recovery Supports
- g) Outpatient Competency Restoration
- h) Screening, Assessment, and Diagnosis, Including Risk Assessment, Crisis Planning, and Monitoring to Key Health Indicator



# Safety Net Provider Definitions

**Essential Safety Net Provider:** A licensed behavioral health entity or behavioral health provider approved by the Behavioral Health Administration to provide care coordination and **at least one of the following** services:

- (a) emergency or crisis behavioral health services;
- (b) behavioral health outpatient services;
- (c) behavioral health high-intensity outpatient services;
- (d) behavioral health residential services;
- (e) withdrawal management services;
- (f) behavioral health inpatient services;
- (g) integrated care services;
- (h) hospital alternatives; or
- (i) additional services that the behavioral health administration determines are necessary in a region or throughout the state

# Rule Promulgation - BHA

- AGs office is finalizing legal review of the rules
- First Read at State Board of Human Services: Sept. 8
- Second Read at State Board of Human Services: Nov. 3
- Effective Date: January 1, 2024

# Health Management Associates

The BHA is required in statute to develop, in coordination with the Colorado Department of Health Care Policy and Financing (HCPF) and other relevant state agencies and stakeholders, **universal contracting provisions (UCPs)** to be used by state agencies when contracting for behavioral health services

UCPs are requirements that every behavioral health contract for a particular service must contain, regardless of who the contracting parties are, or how many contracts for services exist and will:

- Streamline the contracting process
- Create a core set of standards for the state to improve quality, accountability and measurement
- Create standards across programs
- Streamline core data collection and sharing requirements
- Create connection to coordinated grievance process
- Standardize core financial reporting requirements
- Standardize requirements for integration with other health and human service programs
- Standardize core access standards with an emphasis on EDI

Draft UCPs and FAQs can be accessed at <https://bha.Colorado.gov/resources-for-providers>

# Health Management Associates

## Universal Contract Provisions (UCP) Feedback Form

Form description

Image title



[https://docs.google.com/forms/d/198wuy2BBfR1GLy\\_4cpC7FDhgKFnmRgqJOnCoF1\\_4F1U/edit](https://docs.google.com/forms/d/198wuy2BBfR1GLy_4cpC7FDhgKFnmRgqJOnCoF1_4F1U/edit)

Date \*

Month, day, year





# Health Management Associates

In addition to informing the draft UCPs, stakeholders identified broader questions and considerations that relate to the UCPs

There will be additional opportunities for stakeholders to provide feedback in 2 areas:

- **Minimum data collection**, including reporting timelines, requirements, and data portal process improvement
- **Program & financial requirements**, including building on streamlined provisions within the BHA and work across state agencies to examine program, financial and data reporting requirements to improve alignment

HMA is tasked with supporting the BHA and HCPF in the management and facilitation of these opportunities

The process will

- Consist of workgroup meetings, research, information gathering and analysis, and small key informant-type interviews
- Maximize the time and expertise of stakeholders and state agency staff in order to understand the complexities associated with the topics described above and develop actionable recommendations for the BHA and HCPF to consider
- Include communication and information sharing with stakeholders on a regular basis

Additional information will be shared in the upcoming weeks regarding these opportunities and will be posted on the BHA and HCPF websites

# Health Management Associates

Pivotal to quality in behavioral health is reforming payment to:

**expand capacity, improve sustainability of providers and enhance outcomes for individuals and families receiving care.**

Creating alternative payment models is part of the broader reform efforts and align with the new licenses for safety net providers (essential and comprehensive) and are aimed at improving access, innovation in care and long-term sustainability of providers.

Two models of payment reform are under development with a plan for implementation in 2024.

## Essential Provider

- **Value Based Payment**
- Enhanced rate structure for specific services
- Quality expectations
- Stakeholder engagement to come

## Comprehensive Provider

- **Prospective Payment System**
- Daily rate for encounters aligned with cost of care
- Quality benchmarks
- Expectations on serving all populations and services



# Upcoming Opportunities

- Provider technical assistance and training will be available in the coming months
  - Information will be made available when vendor is under contract
  - Technical assistance and training topics will include:
    - Universal contract provisions and adoption
    - Adopting alternative payment models
    - Claims systems integration
    - Cost reporting (as applicable)



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# Provider Questions/Concerns

- What questions or concerns do you have?
- What else would be useful for us to present in future meetings?

# Agenda - Next Meeting

- Recurring Meeting Agenda
  - BHA:
    - Rule Promulgation Timeline: Deadlines to remember
    - Regulatory updates (as applicable)
  - HMA:
    - Universal Contract Updates
    - Payment Reform Updates
  - Provider questions/concerns/etc.
  - FAQs
  - Parking Lot Items



# Thank you for joining us!

## Questions?

Universal Contract/Forum Agenda Requests - [hcpf\\_safetynetforum@state.co.us](mailto:hcpf_safetynetforum@state.co.us)

Rule Promulgation/Regulatory and Licensing - [cdhs\\_bharulefeedback@state.co.us](mailto:cdhs_bharulefeedback@state.co.us)



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