

Welcome

We will start promptly at 9:00 a.m.

We are Recording



Avoid sharing protected health information

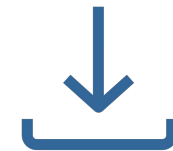
Use Chat



We are managing questions in the chat function panel

Recording & Slides

Shared via Newsletter and Website



Listening by Phone



Press *6 to unmute your line or *9 to raise hand

Closed Captioning



Click the Live Transcript icon at the bottom of your screen

HCPF/BHA/CDPHE Behavioral Health Secure Transportation Stakeholder Meeting

June 23, 2023
9:00am

Agenda

- Welcome and Introductions
- Overview
- Reimbursement Strategy
- Get Enrolled!
- Get Reimbursed!
- Q&A About Behavioral Health Secure Transportation

Introductions



Meghan Morrissey
Behavioral Health
Secure Transportation
Policy Advisor
Colorado Department
of Health Care Policy
& Financing (HCPF)



Emily Holcomb
Mobile Crisis Policy
Advisor
Colorado
Department of
Health Care Policy
and Financing (HCPF)



John Lentz
Wraparound Services
Unit Supervisor
Colorado
Department of
Health Care Policy
and Financing
(HCPF)



Megan Lee
Manager of Crisis
Services Colorado
Behavioral
Health
Administration
(BHA)



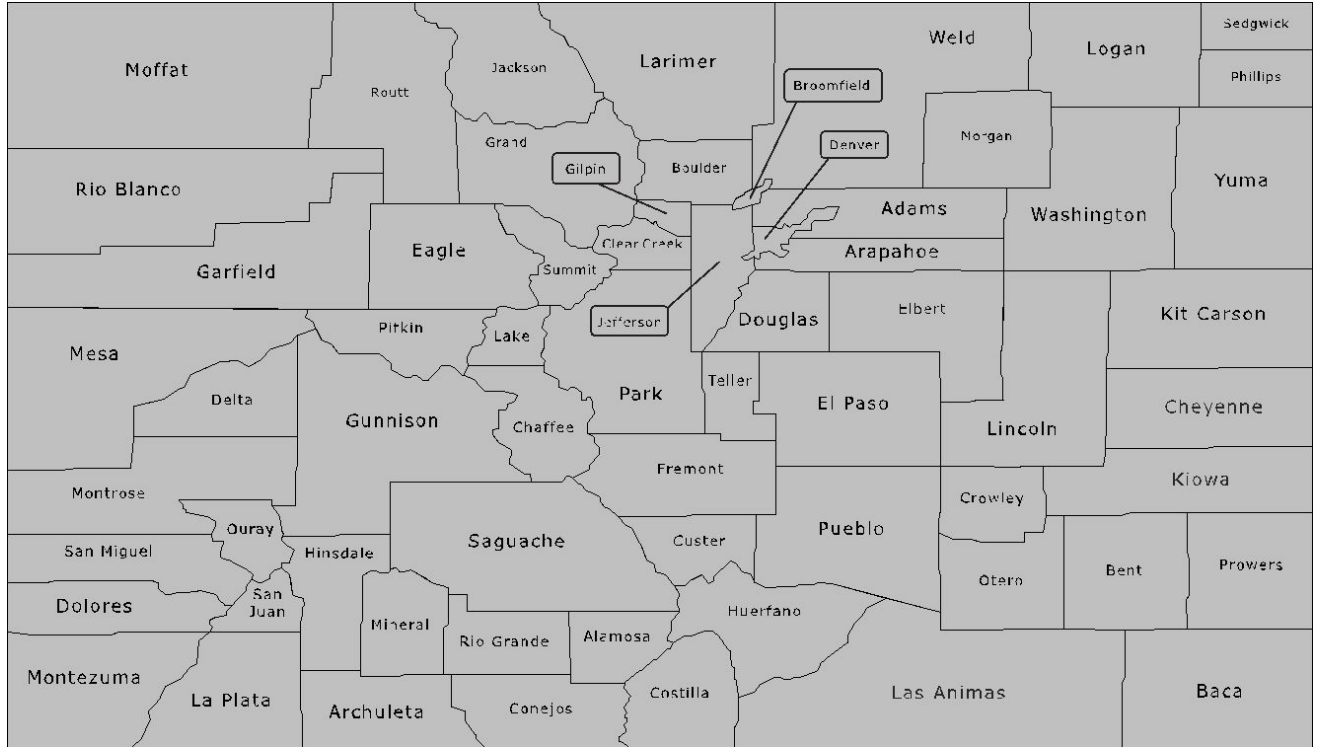
COLORADO
Department of Public Health & Environment



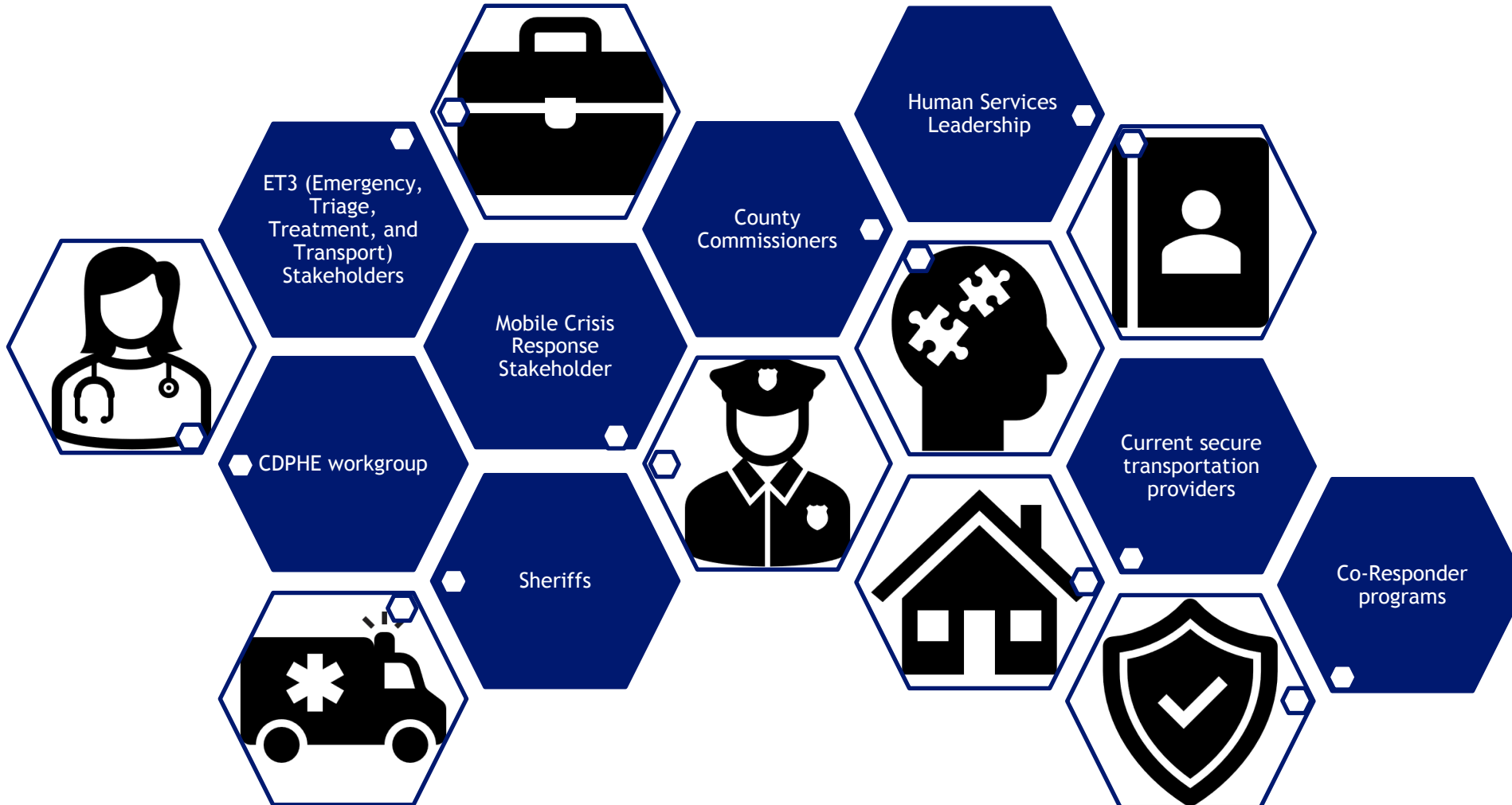
COLORADO
Department of Health Care Policy & Financing



COLORADO
Behavioral Health Administration



Stakeholders



Behavioral Health Secure Transportation (BHST) Overview



Behavioral Health Secure Transportation (BHST) Goals

- New alternative option for secure transportation throughout levels of behavioral health care
- Administratively simple
- Billed separately from other services, including Mobile Crisis Response (MCR)



BHST Basics

- HB 21-1085 mandates secure transportation for behavioral health crises with payments from Health Care Policy and Financing (HCPF) no later than July 1, 2023.
- HCPF is developed this new benefit for Medicaid members in alignment with mobile crisis response and transportation best practices.
 - HCPF Rule adopted on April 14, 2023
 - Published in [Colorado Code of Regulations](#)
 - Available on HCPF MSB website:
<https://hcpf.colorado.gov/sites/hcpf/files/Doc%2003%20MSB%2022-12-13-B%20Final%20-%20Apr%202023.pdf>
 - Enrollment opened June 1, 2023
 - Benefit goes live on July 1, 2023

Behavioral Health Secure Transportation (BHST) Reimbursement



Medicaid Transportation Spectrum

Scheduled

Unscheduled

Non-Medical Transport

Non-Emergent Medical Transport

Behavioral Health Secure Transport

Emergency Transport

Scheduled trips to non-medical places that support member health and community integration

*eligible to Medicaid waiver members only

Scheduled trips to provide continuity of care to members, including planned outpatient or inpatient appointments

Urgent transportation to members in behavioral health crisis

Urgent and emergent transportation due to medical emergency to highest level of care



COLORADO

Department of Health Care
Policy & Financing

Medicaid Reimbursement

Behavioral Health Secure Transport

Urgent transportation to members in behavioral health crisis

- Aligns with current transportation [mileage rates](#)
- No payment differential based on licensure nor vehicle type
- Preliminary rates (subject to change)
 - A0999 = \$262.66
 - A0425 = \$6.10 per mile

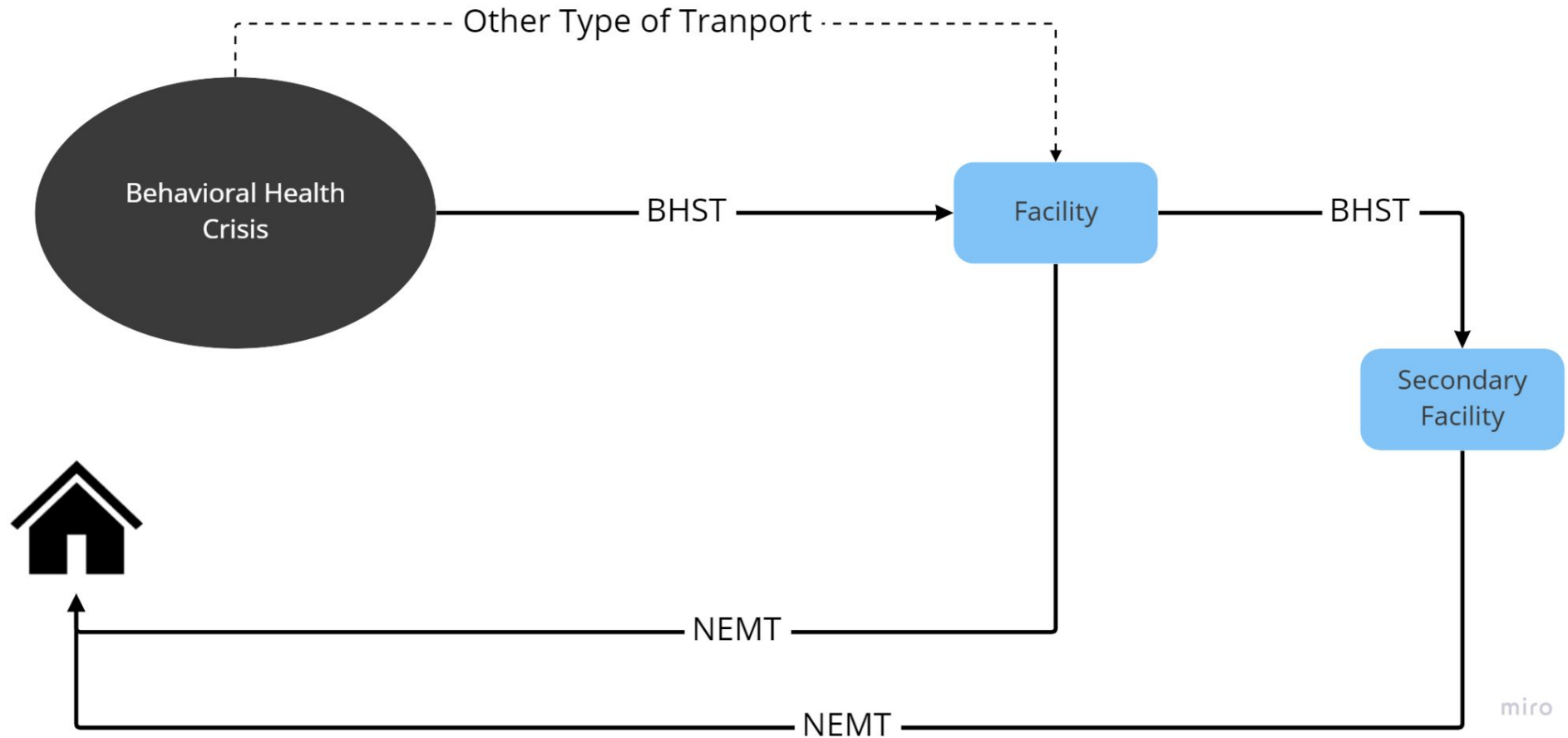


BHA Reimbursement Option

General Accounting Encumbrance (GAE)

- Available to Administrative Service Organizations (ASO) and Community Mental Health Centers (CMHC) only
- contact megan.lee@state.co.us for more information

BHST in Practice: Client Journey



Current Responsibilities

CDPHE	Data Collection
HCPF	Reimbursement strategy
BHA	Reimbursement strategy and best practices
Counties	License BHST providers and permit BHST vehicles
BHST Providers	Obtain BHST licenses and permits from each county of planned operation Optional: Enroll as NEMT provider if interested in providing return trip

Get Enrolled!

BHST Licensing/Permit Matrix

	<p>Type 1 Vehicle means a permitted vehicle with a permanent safety partition that separates the driver from the passenger compartment. 1:1 Staff ratio</p>	<p>Type 2 Vehicle means a permitted, non-partitioned vehicle. 1:1 Staff ratio plus Driver</p>
<p>Class A means secure transportation services licensed to use physical restraint during secure transport</p>	<p>Capacity to restrain in a partitioned vehicle</p>	<p>Capacity to restrain in a non-partitioned vehicle</p>
<p>Class B means secure transportation services that are not licensed to use physical restraint during secure transport.</p>	<p>No capacity to restrain in a partitioned vehicle</p>	<p>No capacity to restrain in a non-partitioned vehicle</p>

Get Licenses and Vehicle Permits

- BHST Licensing/Permitting County Contacts List
https://hcpf.colorado.gov/securetransport_countycontacts

BHST Provider Enrollment

Secure Transportation will be a specialty type under the new Behavioral Health Crisis Services Provider Type. As this provider type becomes available, an email will be sent inviting BHST providers to follow the [Medicaid Enrollment Process](#). To learn more about this process, please review [provider resources](#). Providers enrolling as a BHST provider will be required to submit licenses and permits from each county in which they operate.

Behavioral Health Crisis Services
Provider Type: 95
Specialty: Secure Transportation
Specialty Code: 773
Enrollment Type: Atypical

Enroll via Portal:

<https://colorado-hcp-portal.coxix.gainwelltechnologies.com/hcp/provider/Home/tabid/135/Default.aspx>

- Each service location must complete a separate application.

BHST Provider Enrollment Requirements

Behavioral Health Crisis Services

Provider Type: 95

Specialty: Secure Transportation

Specialty Code: 773

Enrollment Type: Atypical

- Each service location must complete a separate application.

Required Attachments:

- Board of County Commissioners license for secure transportation services for each county of operation.
- Board of County Commissioners vehicle permit for each vehicle.
- W9 (signed and dated within the last 6 months)
- Voided business check (no temporary checks or deposit slips) or bank letter (dated within the last 6 months)
- Malpractice/Liability insurance information must be entered in the application; however, proof of insurance is not a required attachment.

General Requirements:

- Employer Identification Number (EIN); IRS 147C EIN Verification Letter is not a required attachment

Risk Level:	Limited	Fee Req'd?	No	NPI Req'd?	No
Medicare Req'd?	No	OOS Allowed?	No	BT Allowed?	No

Administrative Simplicity

No application fee

No National Provider Number (NPI)

Other HCPF Providers Eligible to use BHST codes:

- Provider Type/Code: 13 - Transportation (Emergency Medical Transportation)
Specialty: Specialty: County Agency
Specialty Code: 124
- Provider Type/Code: 13 - Transportation (Emergency Medical Transportation)
Specialty: Emergency
Specialty Code: 324

NEMT Provider Enrollment

- Provider Type 73 [Non-Emergent Medical Transportation](#)
 - BHST requires providers have CPR and First Aid
 - NEMT requires providers have BLS
- HCPF [Provider Enrollment](#)
 - Allow up to one month for processing



Troubleshooting

For enrollment support:

<https://hcpf.colorado.gov/provider-help>

Contact Gainwell 7:00 a.m. - 5:00 p.m. MT
Monday - Friday at: **1-844-235-2387**

- note your call tracking number (CTN)
- [Field representatives](#) for locally assigned support

Get Reimbursed!

BHST Billing Manual

Fee-for-service benefit:

<https://hcpf.colorado.gov/BHST-manual>

Provider Resources

Beginner Billing Training: Professional Claims (CMS-1500)

Second and Fourth Thursday of Each Month from
9am-11:30am

sign up: <https://hcpf.colorado.gov/provider-training>

Resources

- House Bill [21-1085](#)
- CDPHE Rule [6 CCR 1011-4](#)
- [HCPF Website:](#)
<https://hcpf.colorado.gov/securetransport>
- [Colorado Counties, Inc](#)
- HCPF Newsletter



New Resources

- HCPF Website:
<https://hcpf.colorado.gov/securetransport>
 - BHST Licensing/Permitting County Contacts List
 - BHST Billing Manual

Funding Opportunities

EMS Funding:

<https://cdphe.colorado.gov/ems-and-trauma-funding>

Next Steps

HCPF/CDPHE/BHA Technical Assistance Meeting

- Monday, July 17 from 9 to 10 a.m.
- [Register for the meeting](#)

HCPF/CDPHE/BHA Technical Assistance Meeting

- Wednesday August 23 from 9 to 10 a.m.
- [Register for the meeting](#)

Thank You and Questions

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For NEMT Questions:

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