

Welcome

We will start promptly at 11:00 a.m.

We are Recording



Avoid sharing protected health information

Use Chat



We are managing questions in the chat function panel

Recording & Slides

Shared via Newsletter and Website



Listening by Phone



Press *6 to unmute your line or *9 to raise hand

Closed Captioning



Click the Live Transcript icon at the bottom of your screen

HCPF/BHA/CDPHE Behavioral Health Secure Transportation Stakeholder Meeting

May 30, 2023
11:00am

Agenda

- Welcome and Introductions
- Overview
- HCPF Rule Published to CCR
- HCPF Reimbursement Strategy
- BHA Reimbursement Option
- Get Enrolled!
- Q&A About Behavioral Health Secure Transportation

Introductions



Meghan Morrissey
Behavioral Health
Secure Transportation
Policy Advisor
Colorado Department
of Health Care Policy
& Financing (HCPF)



Emily Holcomb
Mobile Crisis Policy
Advisor
Colorado
Department of
Health Care Policy
and Financing
(HCPF)



John Lentz
Wraparound
Services Unit
Supervisor
Colorado
Department of
Health Care Policy
and Financing
(HCPF)



Megan Lee
Manager of Crisis
Services Colorado
Behavioral
Health
Administration
(BHA)



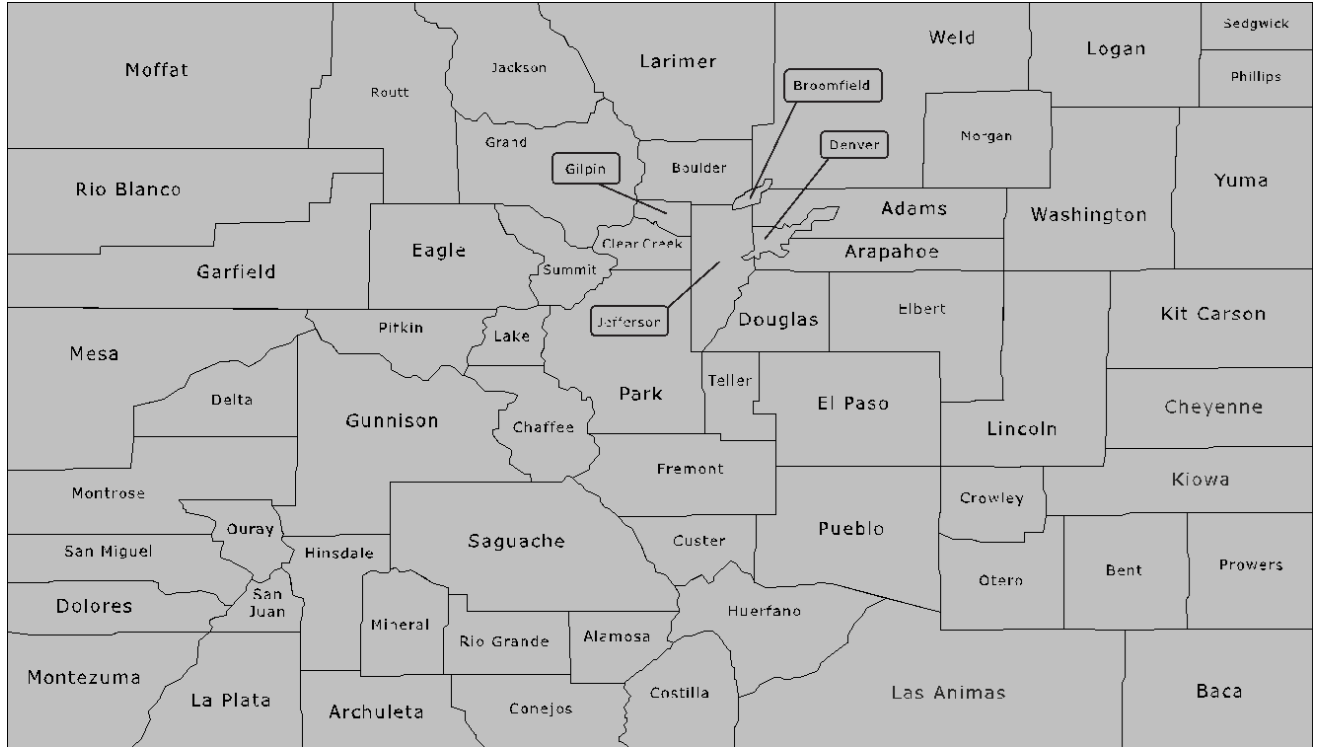
COLORADO
Department of Public Health & Environment



COLORADO
Department of Health Care Policy & Financing



COLORADO
Behavioral Health Administration



COLORADO
Department of Health Care Policy & Financing

Stakeholders



Behavioral Health Secure Transportation (BHST) Overview



Behavioral Health Secure Transportation (BHST) Goals

- New alternative option for secure transportation throughout levels of behavioral health care
- Administratively simple
- Billed separately from other services, including Mobile Crisis Response (MCR)



BHST Basics

- HB 21-1085 mandates secure transportation for behavioral health crises with payments from Health Care Policy and Financing (HCPF) no later than July 1, 2023.
- HCPF is developing this new benefit for Medicaid members in alignment with mobile crisis response and transportation best practices.
 - HCPF Rule adopted on April 14, 2023
 - Anticipated publication to [Colorado Code of Regulations](#) on May 30, 2023
 - Anticipated invitation to enroll June 1, 2023

Behavioral Health Secure Transportation (BHST) Reimbursement



Medicaid Transportation Spectrum

Scheduled

Unscheduled

Non-Medical Transport

Non-Emergent Medical Transport

Behavioral Health Secure Transport

Emergency Transport

Scheduled trips to non-medical places that support member health and community integration

*eligible to Medicaid waiver members only

Scheduled trips to provide continuity of care to members, including planned outpatient or inpatient appointments

Urgent transportation to members in behavioral health crisis

Urgent and emergent transportation due to medical emergency to highest level of care



COLORADO

Department of Health Care
Policy & Financing

Medicaid Reimbursement

Behavioral Health Secure Transport

Urgent transportation to
members in behavioral
health crisis

- Will align with current transportation mileage rates
- No payment differential based on licensure nor vehicle type
- Preliminary rates (subject to change)
 - A0999 = \$262.66
 - A0425 = \$6.10 per mile



COLORADO

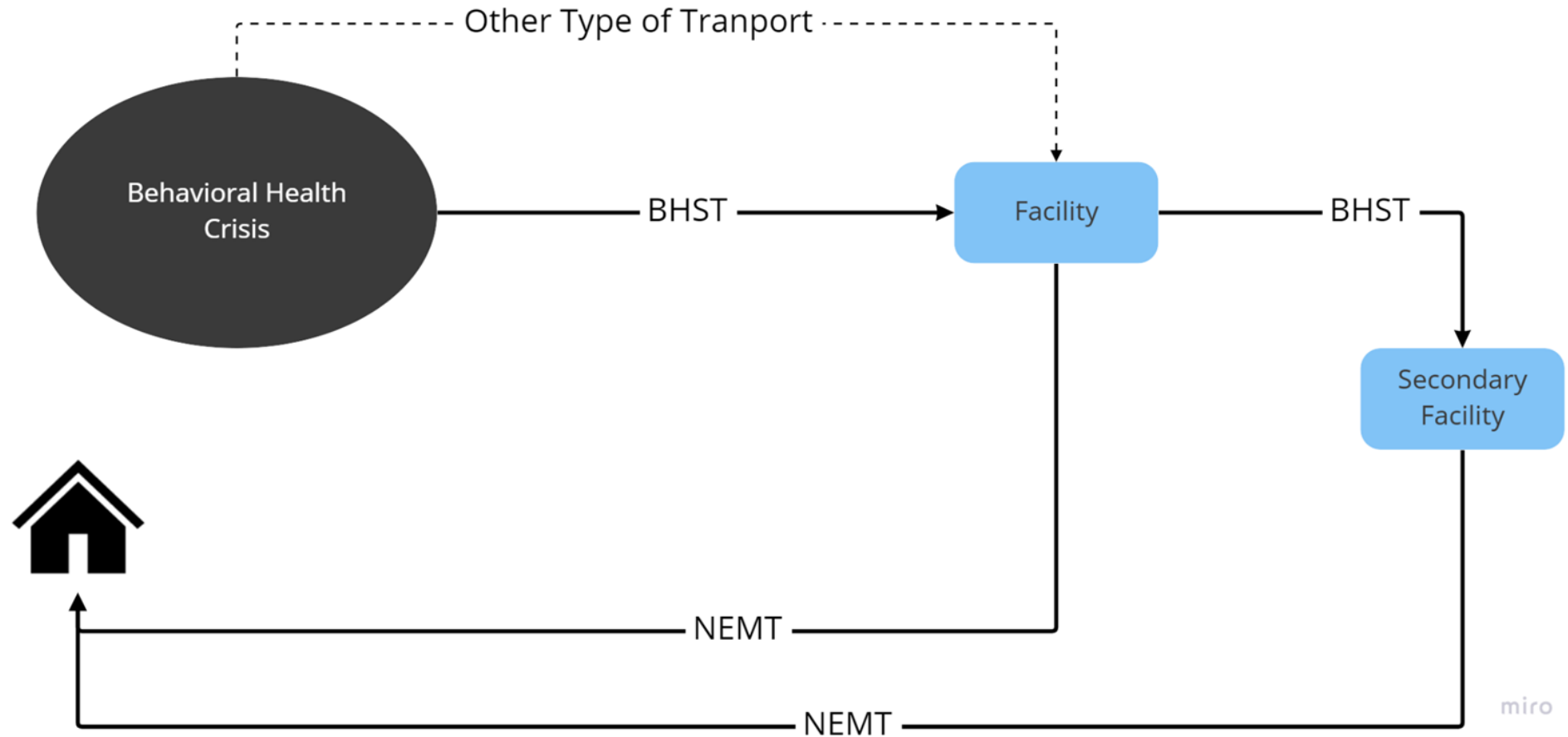
Department of Health Care
Policy & Financing

BHA Reimbursement Option

General Accounting Encumbrance (GAE)

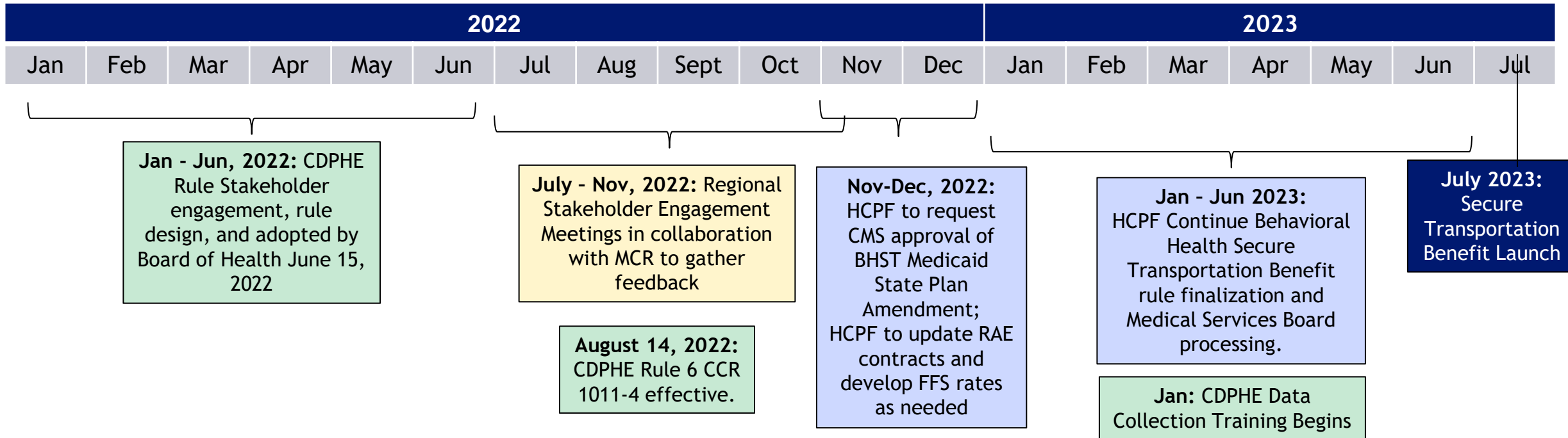
- Available to Administrative Service Organizations (ASO) and Community Mental Health Centers (CMHC) only
- contact megan.lee@state.co.us for more information

BHST in Practice: Client Journey



BHST Implementation Timeline

All dates are subject to change.



HCPF has been mandated to pay for Secure Transportation Services by July 1, 2023 and looks forward to collaborating with all system partners in the finalization of the initial benefit and continually improving based on the needs of Medicaid Members and Coloradans across the state.

Current Responsibilities

CDPHE	Data Collection
HCPF	Stakeholder rule and reimbursement strategy
BHA	Reimbursement strategy and best practices
Counties	License BHST providers and permit BHST vehicles
BHST Providers	Obtain BHST licenses and permits from each county of planned operation Optional: Enroll as NEMT provider if interested in providing return trip

Get Enrolled!

BHST Licensing/Permit Matrix

	<p>Type 1 Vehicle means a permitted vehicle with a permanent safety partition that separates the driver from the passenger compartment. 1:1 Staff ratio</p>	<p>Type 2 Vehicle means a permitted, non-partitioned vehicle. 1:1 Staff ratio plus Driver</p>
<p>Class A means secure transportation services licensed to use physical restraint during secure transport pursuant to the parameters set forth at Part 8.</p>	<p>Capacity to restrain in a partitioned vehicle</p>	<p>Capacity to restrain in a non-partitioned vehicle</p>
<p>Class B means secure transportation services that are not licensed to use physical restraint during secure transport.</p>	<p>No capacity to restrain in a partitioned vehicle</p>	<p>No capacity to restrain in a non-partitioned vehicle</p>

BHST Provider Enrollment

Secure Transportation will be a specialty type under the new Behavioral Health Crisis Services Provider Type. As this provider type becomes available, an email will be sent inviting BHST providers to follow the [Medicaid Enrollment Process](#). To learn more about this process, please review [provider resources](#). Providers enrolling as a BHST provider will be required to submit licenses and permits from each county in which they operate.

Behavioral Health Crisis Services

Provider Type: 95

Specialty: Secure Transportation

Specialty Code: 773

Enrollment Type: Atypical

- Each service location must complete a separate application.

BHST Provider Enrollment Requirements

Behavioral Health Crisis Services

Provider Type: 95

Specialty: Secure Transportation

Specialty Code: 773

Enrollment Type: Atypical

- Each service location must complete a separate application.

Required Attachments:

- Board of County Commissioners license for secure transportation services for each county of operation.
- Board of County Commissioners vehicle permit for each vehicle.
- W9 (signed and dated within the last 6 months)
- Voided business check (no temporary checks or deposit slips) or bank letter (dated within the last 6 months)
- Malpractice/Liability insurance information must be entered in the application; however, proof of insurance is not a required attachment.

General Requirements:

- Employer Identification Number (EIN); IRS 147C EIN Verification Letter is not a required attachment

Risk Level:	Limited	Fee Req'd?	No	NPI Req'd?	No
Medicare Req'd?	No	OOS Allowed?	No	BT Allowed?	No

Administrative Simplicity

No application fee

No National Provider Number (NPI)

Enrollment Best Practices

- Keep contact information current. Communications will go to the contact email address in the application. If the contact information changes but is not updated in the system, important communications will not be received.
- Save username and password for enrollment applications. If the password and security questions are forgotten, a new application must be started. It cannot be reset.

Enrollment Attachments

- Submit each document separately and label each one.
- Do not submit more information than is required.
- Data in the data fields must match the supporting documentation. Common reasons for applications to be returned are:
 - Missing Licenses (dates or license #)
 - Incorrect W-9 tax classification
 - Incorrect Banking or Electronic Funds Transfer (EFT) information
 - Outdated insurance policies (applicable to Nursing Facilities and HCBS providers only)

Enrollment Attachments

- Verify data is being entered in the correct field. If multiple licenses are attached, add the data for all licenses in the data panel. The data must match between what is entered in the application and the copy attached to the application.

Enrollment Attachments

- Read the instructions regarding assessments questions (i.e. Ownership & Control interest). The questions relate to who or what has an ownership/control interest in the provider that is applying. If the applicant is an Individual Within a Group or a Billing Individual, it is unlikely that someone has an ownership interest in that person. Ownership interest for groups must be completed according to the Assessments quick sheet. Interest can be entered as “0%” for Board of Directors or must be entered for 5% or greater ownership/control interest (if companies or individuals own the provider). If a group is enrolled with Medicare, ownership information should match with that enrollment.

Provider Resources

Beginner Billing Training: Professional Claims (CMS-1500)

Second and Fourth Thursday of Each Month from
9am-11:30am

sign up: <https://hcpf.colorado.gov/provider-training>

NEMT Provider Enrollment

- Provider Type 73 Non-Emergent Medical Transportation
 - BHST requires providers have CPR and First Aid
 - NEMT requires providers have BLS
- HCPF Provider Enrollment
 - Allow up to one month for processing



Resources

- House Bill [21-1085](#)
- CDPHE Rule [6 CCR 1011-4](#)
- [HCPF Website:](#)
<https://hcpf.colorado.gov/securetransport>
- [Colorado Counties, Inc](#)
- HCPF Newsletter



New Resources

- HCPF Website:
<https://hcpf.colorado.gov/securetransport>
 - BHST Licensing/Permitting County Contacts List
 - BHST Billing Manual

Funding Opportunities

EMS Funding: <https://cdphe.colorado.gov/ems-and-trauma-funding>

Next Steps

➤ June 23, 2023 9am-10am

▪ Register Here:

https://us06web.zoom.us/webinar/register/WN_4g6urIJQsyVMaDVV66lvG



COLORADO

Department of Health Care
Policy & Financing

Thank You and Questions

Meghan Morrissey

Behavioral Health Secure Transportation
Policy Advisor, HCPF
meghan.morrissey@state.co.us

John Lentz

Wraparound Services Unit Supervisor, HCPF
john.lentz@state.co.us

Megan Lee

Manager of Crisis Services Colorado, BHA
megan.lee@state.co.us

Alexandra Haas

Policy Supervisor of Health Facilities & EMS
Division, CDPHE
alexandra.haas@state.co.us

For MCR Questions:

Emily Holcomb

Mobile Crisis Policy Advisor, HCPF
emily.holcomb@state.co.us

Megan Lee

Manager of Crisis Services Colorado, BHA
megan.lee@state.co.us

For NEMT Questions:

Courtney Sedon

Transportation Contract Compliance Specialist, HCPF
courtney.sedon@state.co.us



COLORADO
Department of Health Care
Policy & Financing



COLORADO
Behavioral Health
Administration



COLORADO
Department of Public
Health & Environment