

HCPF/County Directors & Leadership

Monthly Support Call

April 29, 2025



Agenda

- Welcome - 2 minutes
- Executive Steering Committee Updates - 5 minutes
- Single Audit MDLs & Discrepancy Letters - 15 minutes
- County Grant Program - 5 minutes
- Work Number Conversation - 10 minutes
- MAP Statewide Performance Update - 10 minutes
- County Trending Topics - 5 minutes

Executive Steering Committee Updates

Presented By: Jamie Ulrich & Katie McDougal



Single Audit MDLs & Discrepancy Letters

Presented By: Christine Torres

2 CFR § 200.332(f) requires HCPF, pass-through entity, to verify that Counties that expend \$750,000 to have a Single Audit

A single audit analysis was conducted and discrepancy letters or management decision letters are being issued to Counties.

Some Counties that had a Medical Assistance total expenditure in the Single Audit that differed from the CFMS Federal Financial Assistance (FAA) report will receive a discrepancy letter.

Other Counties will receive a Single Audit management decision letter if the County was cited by the external auditor for a violation in relation to the Medical Assistance program ALN 93.778

County Grant Program

Presented By: Christine Torres



FY 2025-26 County Grant Program

July 1, 2025 - June 30, 2026

- \$300,000 available for competitive application
- \$700,000 available for targeted grants

Preferred Projects Ranging in Funding Level

- Rule Implementation - up to \$25,000 total project cost
- Internal Control Drafting - up to \$5,000 total project cost
- Community Collaboration - between \$3,500 and \$5,000 total project cost

Create a project of their own making

- Create a project of their own making - up to \$25,000 total project cost

Memo to be published 5/2/25; Deadline to apply 6/6/25



FY24-25 Year End Report Out

Wednesday, June 11, 2025

9:00am-2:00pm

303 E. 17th Ave - Conference Room 11AB

or

Zoom Virtual Meeting

<https://us02web.zoom.us/meeting/register/GcWJ5-GURwKa21FEGjwpQA>



Work Number Conversation

Presented By: Lisa Pera & Barry Pardus

Equifax Contract

HCPF Considerations

- Increased workload at Applications and Renewals
 - Staffing Implications and Performance Requirements
- Member Burden
 - Increase in verifications
- Lower Ex Parte Rate
- WIG
- HCPF Funded
- Reliant on CDHS Contract
- Timing/RFI/RFP

CDHS Considerations

- Increased workload at Applications and Renewals for the 95% Timeliness federal CAP

MAP Statewide Performance Update

Presented By: Arturo Serrano

MAP Updates

- The lifting of the ARG SQL based on MAP workgroup & MAP team analysis
- The MAP workgroup helped test the Renewal Non-LTSS measures to make sure the data is accurate.
- Customer Service Measures have been added into MAP dashboard
- The MAP workgroup will soon review the log of recent MAP SQL changes.
- Upcoming EQA Quarterly Overviews

MAP Updates

View All Measures tab on MAP Dashboard

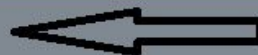
Medical Assistance Performance (MAP) Dashboards

The Medical Assistance Program (MAP) monitors how well Counties and MA/EAP Sites are doing to ensure they meet their monthly performance targets. The MAP dashboard data is used for County Incentive Scoring and MAP performance compliance. The MAP dashboard is divided into five areas: accuracy, applications, renewals, average lead time, and customer service. Only staff who have approval from HCPF can access the MAP dashboard. The data is updated on the 3rd of each month and the dashboard is refresh. (EPG = Exceeding Processing Guidelines, LTSS = Long Term Support & Services)

Accuracy	Application	Renewal	Average Lead Time	Customer Service
Errors Not Impacting Eligibility	App Timeliness, 45 Days	Renewal Timeliness, NonLTSS	Application Timeliness, 45 Days	ASA
	App Timeliness, 90 Days	Renewal Timeliness, LTSS	Application Timeliness, 90 Days	
Incorrect Elig. Determinations	App Pending EPG, 45 Days	Renewal Pending EPG, NonLTSS	Renewal Timeliness, NonLTSS	Member Experience Survey
	App Pending EPG, 90 Days	Renewal Pending EPG, LTSS	Renewal Timeliness, LTSS	



To view all measures on one page, click here



MAP Updates

View All Measures tab on MAP Dashboard



RETURN TO HOME

MAP MEASURES OVERVIEW

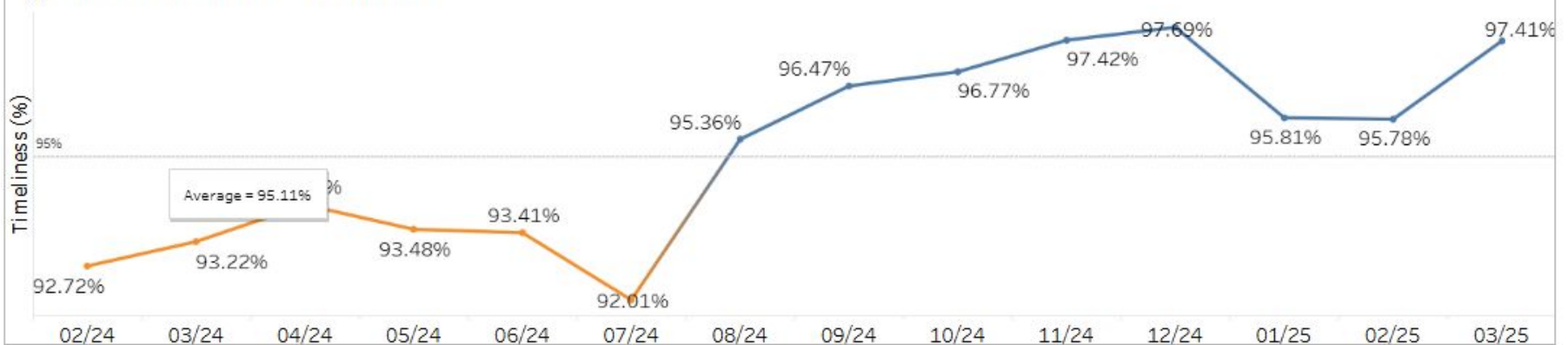
EXPORT TO POWERPOINT

Below is a summary of each measures' line chart. To export the charts to PowerPoint, click the "Export to PowerPoint" button on the top right and follow further instructions.

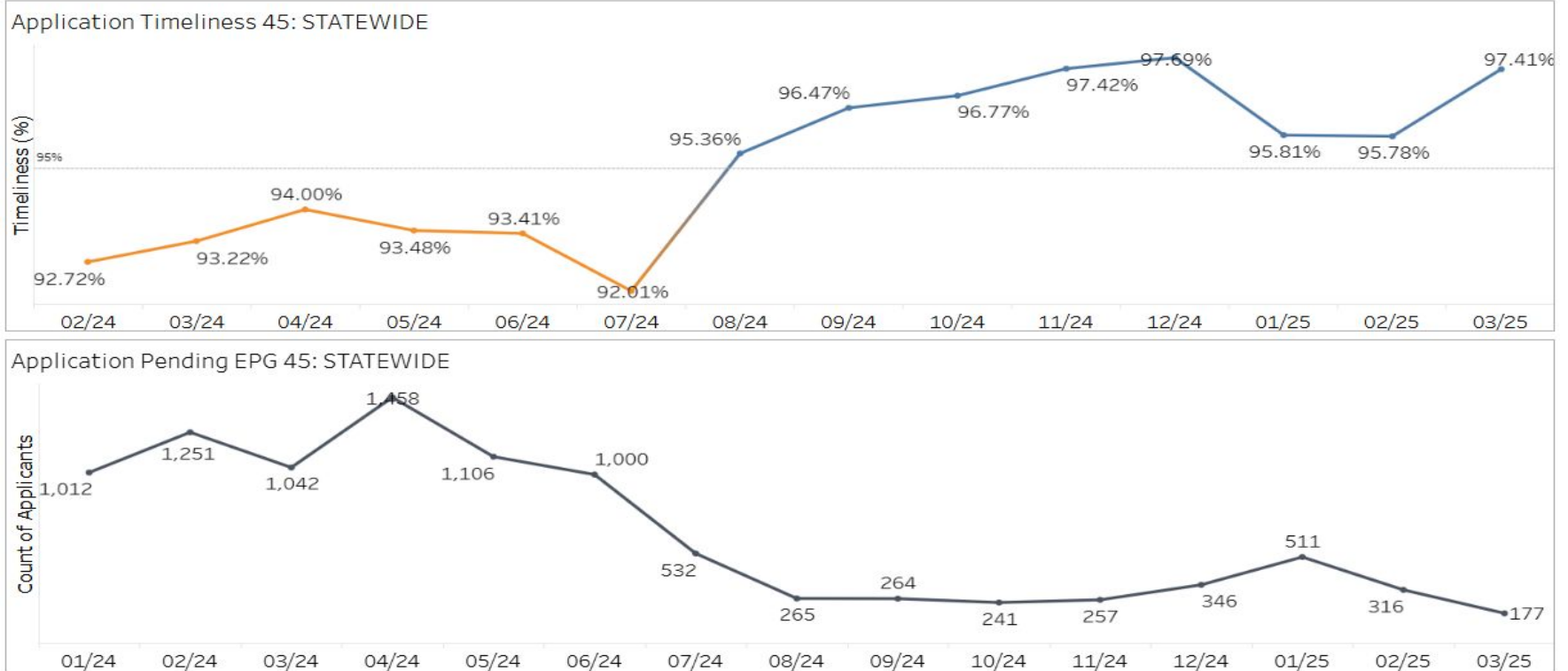
Select a County / MA Site

STATEWIDE

Application Timeliness 45: STATEWIDE



Statewide App 45 Performance Measures

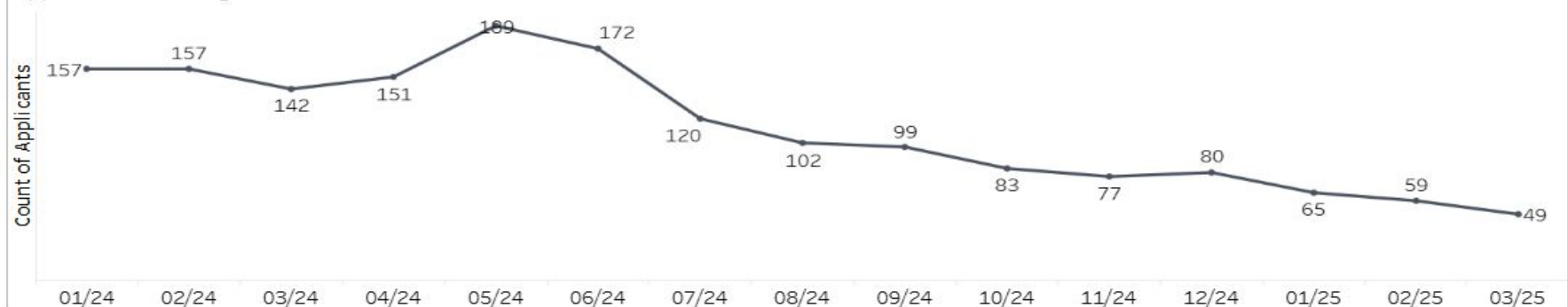


Statewide App 90 Performance Measures

Application Timeliness 90: STATEWIDE

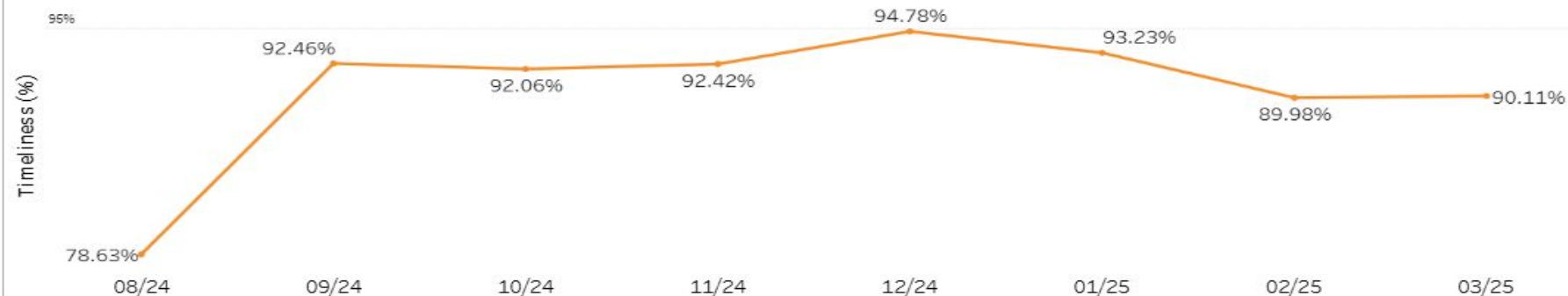


Application Pending EPG 90: STATEWIDE

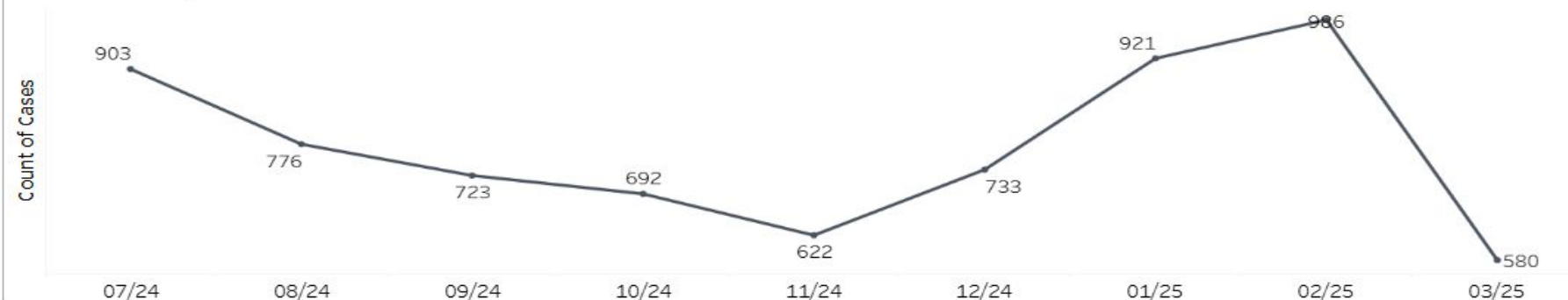


Statewide Renewal Non-LTSS Performance Measures

Renewal Timeliness Non LTSS: STATEWIDE



Renewal Pending EPG Non LTSS: STATEWIDE

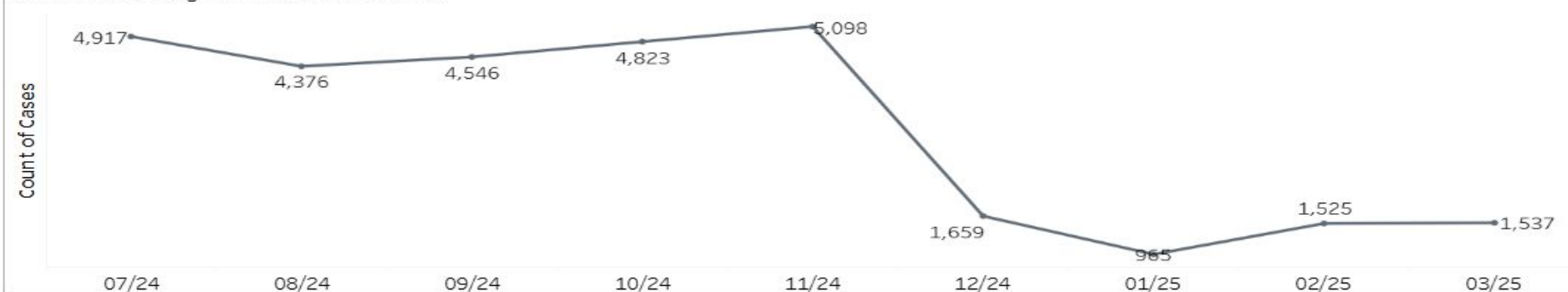


Statewide Renewal LTSS Performance Measures

Renewal Timeliness LTSS: STATEWIDE



Renewal Pending EPG LTSS: STATEWIDE



MAP Top Performers

- Small
 - Jackson
 - Kit Carson
 - San Miguel
- Medium
 - Gunnison
 - Montezuma
 - Teller
- Large
 - Arapahoe
 - Jefferson
 - Pueblo
 - Weld



County Hot Topics

Contact Information

For Agenda Items & Meeting Set-Up or for Questions:
please submit a [County Relations webform ticket](#) or
Email HCPF_CountyRelations@state.co.us

Thank you!