

HCPF/BHA/CDPHE Behavioral Health Secure Transportation Stakeholder Meeting

April 20, 2023
10:00am

Agenda

- Welcome and Introductions
- Overview
- HCPF Rule
- HCPF Reimbursement Strategy
- BHA Reimbursement Option
- Next Steps and Timeline
- Q&A About Behavioral Health Secure Transportation
- Questions for Stakeholders



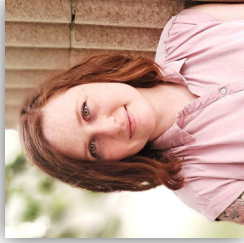
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Department of Health Care
Policy & Financing



Introductions



Meghan Morrissey
Behavioral Health
Secure Transportation
Policy Advisor
Colorado Department
of Health Care Policy
& Financing (HCPF)



Emily Holcomb
Mobile Crisis Policy
Advisor
Colorado
Department of
Health Care Policy
and Financing (HCPF)



John Lentz
Wraparound Services
Unit Supervisor
Colorado
Department of
Health Care Policy
and Financing
(HCPF)



Megan Lee
Manager of Crisis
Services Colorado
Behavioral
Health
Administration
(BHA)



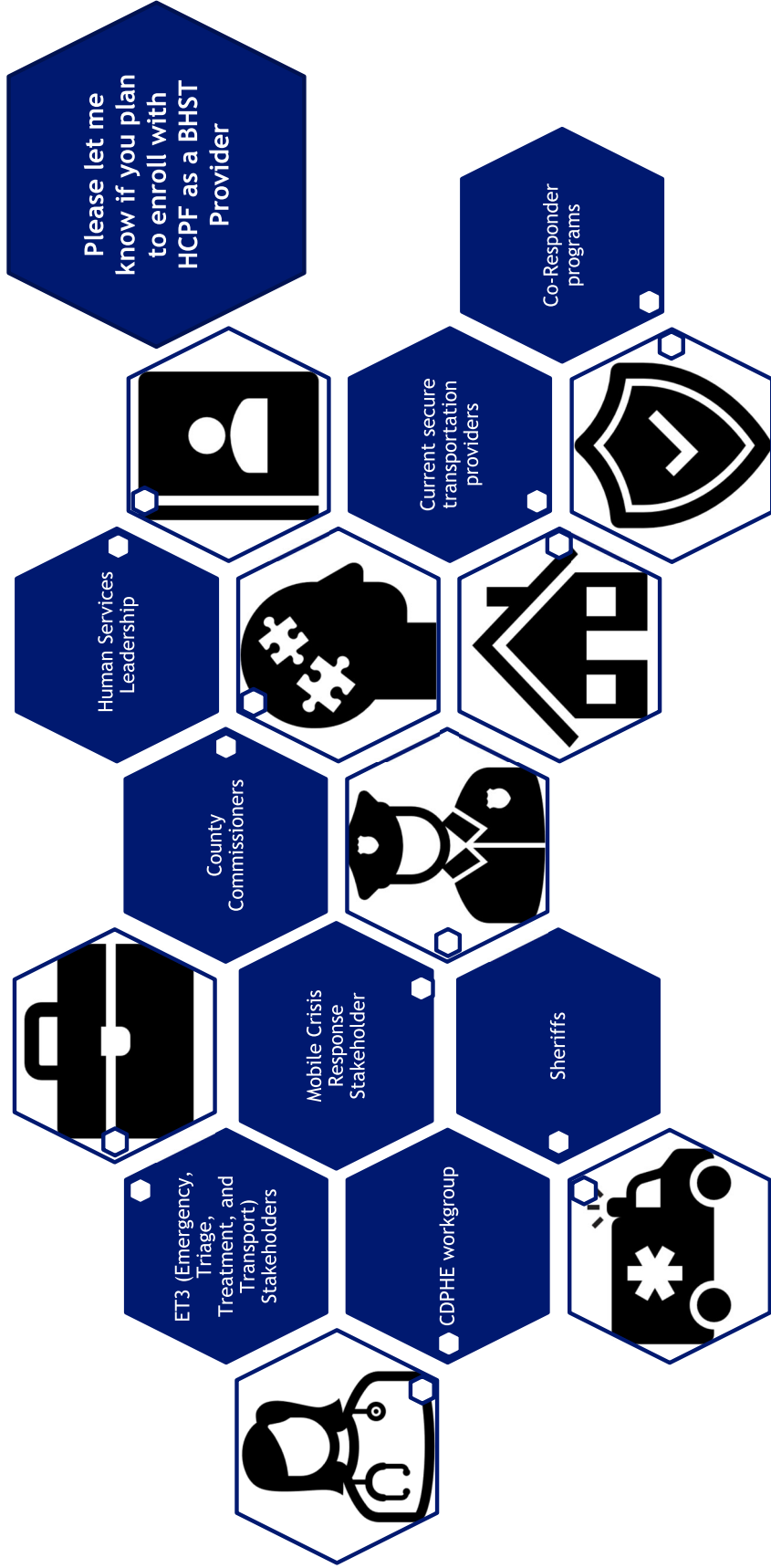
Mary Hoefler
Manager of Crisis
Services Colorado
Behavioral
Health
Administration
(BHA)



**Kara
Johnson-Hufford**
Interim Deputy
Division Director of
Health Facilities &
EMS Division (CDPHE)



Stakeholders



Behavioral Health Secure Transportation (BHST) Overview

Behavioral Health Secure Transportation (BHST) Goals

- New alternative option for secure transportation throughout levels of behavioral health care
- Administratively simple
- Billed separately from other services, including Mobile Crisis Response (MCR)

BHST Basics

- HB 21-1085 mandates secure transportation for behavioral health crises with payments from Health Care Policy and Financing (HCPF) no later than July 1, 2023.
- HCPF is developing this new benefit for Medicaid members in alignment with mobile crisis response and transportation best practices.



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HCPF Rule Review

Adopted on April 14, 2023
Anticipated publication to [CCR](#) on May 30, 2023
Anticipated invitation to enroll June 1, 2023

HCPF Rule Definitions

8.019 SECURE TRANSPORTATION

8.019.A DEFINITIONS

1. “Behavioral Health” means an individual’s mental and emotional well-being and actions that affect an individual’s overall wellness. Behavioral health issues and disorders include substance use disorders, serious psychological distress, suicide, and other mental health disorders, and range from unhealthy stress or subclinical conditions to diagnosable and treatable diseases. The term “behavioral health” is also used to describe service systems that encompass prevention and promotion of emotional health and prevention and treatment services for mental health and substance use disorders.
2. “Behavioral Health Crisis” means a significant disruption in a person’s mental or emotional stability or functioning resulting in an urgent need for immediate assessment and treatment to prevent a further or serious deterioration in the person’s mental or physical health.
3. “Secure Transportation” or “Secure Transportation Services” means urgent transportation services provided to individuals experiencing a Behavioral Health Crisis as further defined at 6 14 C.C.R. 1011-4: 2.22.

Eligibility

8.019.B CLIENT ELIGIBILITY

1. A Colorado Medicaid member is eligible for Secure Transportation Services if the member is in a Behavioral Health Crisis. A Behavioral Health Crisis may be established by an intervening professional as defined in Section 27-65-102(20), C.R.S.; skilled professional as defined in 2 C.C.R. 502-1; independent professional person as defined in Section 27-65-102(19), C.R.S.; certified peace officer as defined in 4 C.C.R. 901-1, Rule 1(k), Section 21.400.1; or by an Emergency Medical Services (EMS) provider as defined in 6 C.C.R. 1015-3:1, 2.22.

8.019.C PROVIDER ELIGIBILITY

1. A Medicaid enrolled provider that is licensed and meets all requirements set forth at to 6 C.C.R. 24 1011-4 may provide secure transportation services.

Covered Services

8.019.D COVERED SERVICES

1. Secure Transportation includes:

- a. Transportation of an individual from the community to a facility for treatment and evaluation pursuant to Section 27-65-103 or 27-65-105(1), C.R.S. and Article 65 of Title 27;
- b. Transportation of an individual from any location to an approved treatment facility or to a walk-in crisis center that is in operation as part of the behavioral health crisis response system as described in Articles 81 and 82 of Title 27; Section 27-81-106, C.R.S.; or
- c. An individual who is receiving transportation across levels of care or to a higher or lower level of care, transportation between any of the following types of facilities:
 - i. An emergency medical services facility;
 - ii. A facility designated by the Executive Director of DHS for the treatment and evaluation pursuant to Article 65 of Title 27;
 - iii. An approved treatment facility, as described in Section 27-81-106, C.R.S.;
 - iv. A walk-in crisis center that is operating as part of the behavioral health crisis response system; or
 - v. A behavioral health entity (BHE) licensed with a current twenty-four (24) hour endorsement pursuant to Section 25-27.6-106, C.R.S.

Non-Covered Services

8.019.E NON-COVERED SERVICES

1. Secure Transportation does not include transportation services provided by law enforcement.
 - a. Except that any member of a co-responder team may provide Secure Transportation services if that co-responder:
 - i. Is not law enforcement or personnel employed by or contracted with a law enforcement agency; and
 - ii. Holds a valid license for Secure Transportation by the county in which the Secure Transportation originates; and
 - iii. Provides Secure Transportation in a vehicle:
 - With a valid permit issued by the county in which the Secure Transportation originates; and
 - That meets the minimum requirements for Secure Transportation services set forth at 6 CCR 1011-4.

Prior Authorization Not Required

8.019.F PRIOR AUTHORIZATION REQUIREMENTS

1. Prior authorization is not required.

Behavioral Health Secure Transportation (BHST) Reimbursement

Medicaid Transportation Spectrum

Scheduled

Unscheduled

Non-Medical Transport

Non-Emergent Medical Transport

Behavioral Health Secure Transport

Emergency Transport

Scheduled trips to non-medical places that support member health and community integration

*eligible to Medicaid waiver members only

Scheduled trips to provide continuity of care to members, including planned outpatient or inpatient appointments

Urgent transportation to members in behavioral health crisis
*language is subject to change

Urgent and emergent transportation due to medical emergency to highest level of care

Medicaid Reimbursement

Behavioral Health Secure
Transport

Urgent transportation to
members in behavioral
health crisis

*language is subject to
change

- Will align with current transportation [mileage rates](#)
- No payment differential based on licensure nor vehicle type
- Preliminary rates (subject to change)
 - A0999 = \$262.66
 - A0425 = \$6.10 per mile



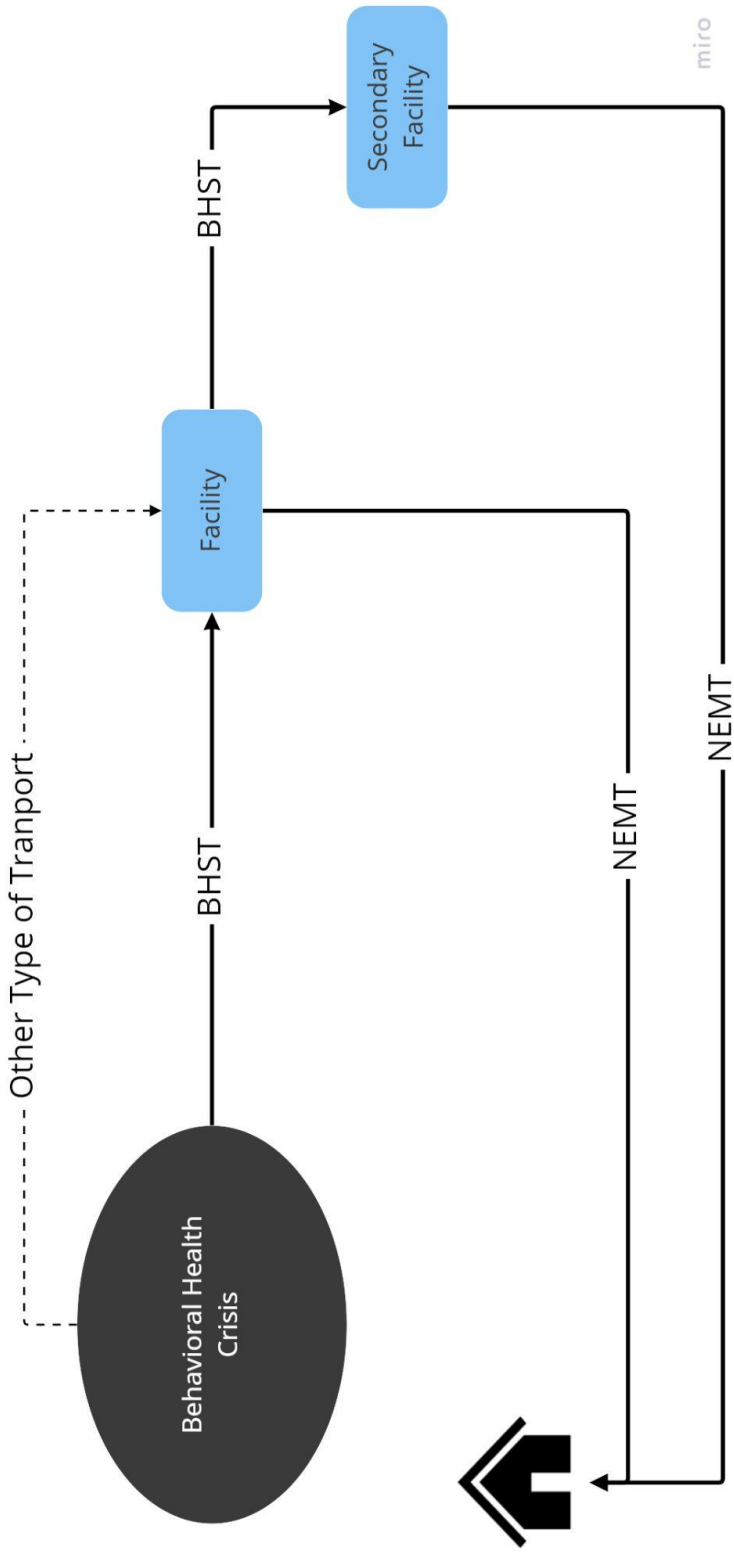
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BHA Reimbursement Option

General Accounting Encumbrance (GAE)

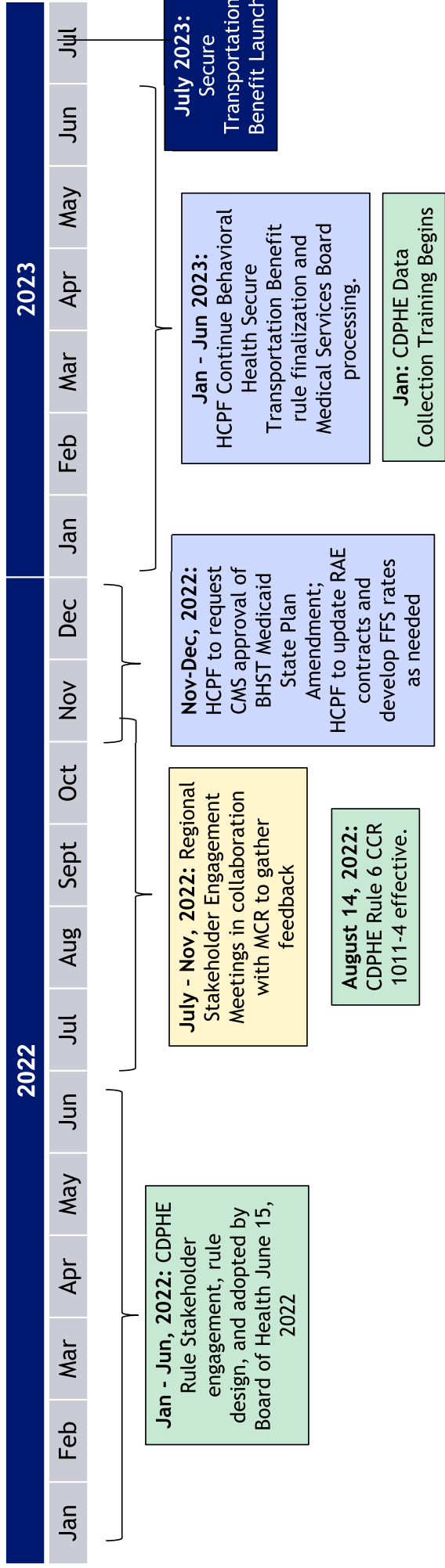
- Available to Administrative Service Organizations (ASO) and Community Mental Health Centers (CMHC) only
- contact mary.hoefler@state.co.us for more information

BHST in Practice: Client Journey



BHST Implementation Timeline

All dates are subject to change.



HCPF has been mandated to pay for Secure Transportation Services by July 1, 2023 and looks forward to collaborating with all system partners in the finalization of the initial benefit and continually improving based on the needs of Medicaid Members and Coloradans across the state.

HCPF Medical Service Board

- HCPF Rule was approved on April 14, 2023

Payment for services rendered on or after July 1, 2023 will be available for reimbursement to enrolled providers.

Current Responsibilities

CDPHE	Data Collection
HCPF	Stakeholder rule and reimbursement strategy
BHA	Reimbursement strategy and best practices
Counties	License BHST providers and permit BHST vehicles
BHST Providers	Obtain BHST licenses and permits from each county of planned operation Optional: Enroll as NEMT provider if interested in providing return trip

NEMT Provider Enrollment

- [Non-Emergent Medical Transportation](#)
 - Provider differences
 - BHST requires providers have CPR and First Aid
 - NEMT requires providers have BLS
- [HCPF Provider Enrollment](#)
 - Allow up to one month for processing

BHST Provider Enrollment

Secure Transportation will be a specialty type under the new Behavioral Health Crisis Services Provider Type. As this provider type becomes available, an email will be sent inviting BHST providers to follow the [Medicaid Enrollment Process](#). To learn more about this process, please review [provider resources](#). Providers enrolling as a BHST provider will be required to submit licenses and permits from each county in which they operate.

Provider Type # - Behavioral Health Crisis Services

Specialty: Secure Transportation

Specialty Code: #

Enrollment Type: Atypical

BHST Provider Enrollment Requirements

Required Attachments:

- Board of County Commissioners license for secure transportation services for each county of operation
- Board of County Commissioners vehicle permit for each vehicle
- W9 (signed and dated within the last 6 months)
- Voided business check (no temporary checks or deposit slips) or bank letter (dated within the last 6 months)
- Malpractice/Liability insurance information must be entered in the application; however, proof of insurance is not a required attachment.

General Requirements:

- Employer Identification Number (EIN); IRS 147C EIN Verification Letter is not a required attachment

*subject to change

Administrative Simplicity

No application fee

No National Provider Number (NPI)

Provider Resources

**Beginner Billing Training: Professional Claims
(CMS-1500)**

Second Thursday of Each Month from 9am-11:30am

sign up: <https://hcpf.colorado.gov/provider-training>

County Contacts Needed

Adams	Dolores	Ouray
Alamosa	Elbert	Park
Baca	Fremont	Rio Blanco
Bent	Gilpin	Rio Grande
Chaffee	Gunnison	Saguache
Cheyenne	Jackson	San Juan
Clear Creek	Kiowa	Weld
Costilla	Kit Carson	
Crowley	Las Anima	
Custer	Mineral	

Resources

- [House Bill 21-1085](#)
- [CDPHE Rule 6 CCR 1011-4](#)
- [HCPF Website:](#)
<https://hcpf.colorado.gov/securetransport>
- [Colorado Counties, Inc](#)
- HCPF Newsletter

Next Steps

- HCPF/CDPHE/BHA Stakeholder Meetings
 - **May 30, 2023 11am-12pm**
 - Register Here:
https://us06web.zoom.us/webinar/register/WN_RLfyVmJbSZ--U0nUwmAbA
 - **June 23, 2023 9am-10am**
 - Register Here:
https://us06web.zoom.us/webinar/register/WN_4g6urIJQsyVMaDVV66lvG



Thank You and Questions

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For MCR Questions:

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For NEMT Questions:

Courtney Sedon

Transportation Contract Compliance Specialist, HCPF
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Questions for Stakeholders

- How has the process been going for obtaining license and permits for individual counties?
- Has anyone found any jurisdictions doing reciprocity?
- How many counties are providers generally planning on covering?



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