

Safety Net Provider Forum

March 29, 2024

Presented by:

John Laukkanen, Behavioral Health Strategy Manager - HCPF

Victoria Laskey, Safety Net Associate Director - BHA

Angie Bergefurd, Health Management Associates - HMA



COLORADO
Department of Health Care
Policy & Financing



COLORADO
Behavioral Health
Administration

Meeting Agenda

- BHA Updates:
 - Safety Net Application
- HCPF Updates:
 - Updated Safety Net Provider Webpage
 - Safety Net Provider Reimbursement Updates
 - Comprehensive Provider Type Enrollment
 - Essential Provider Enrollment
 - Reimbursement Updates
- Health Management Associates (HMA) Updates
 - Behavioral Health Provider TTA Updates
- Provider questions/concerns/etc.



Meeting Purpose

The purpose of this meeting is to:

- Provide a learning space for providers highlighting the ongoing and upcoming behavioral health safety net system changes
- Provide discussion opportunities regarding new provider types through a Medicaid lens
- Ensure ongoing availability of BHA team members for discussions regarding licensing requirements and regulations
- Continue educating providers about changes to the behavioral health safety net



Safety Net Application

- Application for Safety Net Approval is [now available](#).
- First step is to submit a Letter of Intent to BHA.
- This can be done along with renewal/application for another license (e.g. BHE) or separate.
- Policies and Procedures for Safety Net Approval required to process the application.
- Need help? Technical assistance appointments available!



Provider resources

BHA staff are hard at work developing resources to help during this period of transition and beyond. We encourage you to bookmark and visit this page frequently, as resources will be added below as they are completed.

General resources

- [Agency Guide for New Providers](#)
- [Agency Transition Guide](#)
- [Behavioral Health Acronym Glossary](#)
- [BHA Provider Rules Outline and Sources](#)
- [Chapter 2 Reference Guide for 27-65 Designated Facilities](#)
- [Policy and Procedure Guidance](#)
- [Regulatory Transition FAQ](#)

BHE resources

- [Behavioral Health Entity \(BHE\) Endorsement Structure](#)
- [BHE Fee Schedule](#)
- [Delayed Enforcement Guidance](#)
- [Fingerprinting instructions guide](#)
- [Is my agency a Behavioral Health Entity?](#)
- [Level of Care Timelines](#)

Safety net

- [Behavioral Health Safety Net Providers Fact Sheet](#)
- [Safety Net Approval Paths visual resource](#)
- [Safety net provider transition memo from BHA and HCPE](#)
- [Reimbursement and engagement with HCPE](#)

Related pages

- [Colorado LADDERS](#)
- [Treatment Management System](#)
- [Involuntary Mental Health Treatment](#)
- [BHA DUI/DWAI Services](#)
- [BHA Resources for Providers](#)
- [BHA Compliance Toolbox](#)



Questions?

HCPF Updates

Updated Safety Net Provider Webpage: hcpf.colorado.gov/safetynetproviders

- This improved page includes training announcements, training materials, FAQs, meetings materials, and access to additional resources
- HCPF safety net providers enrollment and billing questions contact
 - hcpf_safetynetforum@state.co.us

Training Information
and Resources

Frequently Asked
Questions

Request TTA Support &
Share Feedback

Join the Behavioral
Health Provider TTA
Newsletter



HCPF Updates

Updated Safety Net Provider Webpage

- Continuous updates to the Frequently Asked Questions available on the page

Frequently Asked Questions

∨ Q: What are the services required to be provided by a Comprehensive Safety Net Provider?

∨ Q: What services are required to be provided by an Essential Safety Net Provider?

∨ Q: Which behavioral health providers are eligible to participate in the Behavioral Health Provider Training and Technical Assistance (TTA) program?

∨ Q: How do I stay engaged with this effort?



Discover more FAQs here.



COLORADO
Department of Health Care
Policy & Financing



COLORADO
Behavioral Health
Administration

Reimbursement Updates

Safety Net Provider Reimbursement Updates

- Comprehensive - Prospective Payment System (PPS)
 - Individual PPS rates will be shared with Comprehensive providers for feedback soon
 - Statewide PPS rate will be shared with the provider community and the RAEs
 - Both Statewide PPS rate and distinct Comprehensive provider PPS rates will be published in the State Behavioral Health Services (SBHS) Billing Manual published 7/1/24
 - Contracting with RAEs will begin for 7/1/24 launch
- Essential - fee schedule
 - Essential fee schedule rates are forthcoming
 - This fee schedule will be published in the State Behavioral Health Services (SBHS) Billing Manual published 7/1/24



Comprehensive Providers

HCPF Enrollment starts by identifying the Provider Type (PT) you want to enroll as

<https://hcpf.colorado.gov/find-your-provider-type>

Comprehensive Safety Net Provider - PT 78

Comprehensive providers will only enroll as this 1 PT - they will NOT need to enroll as a SUD provider also (PT 64) for OP SUD services

May need to enroll separately if providing non-Comprehensive services - SUD Residential, CSU/ATU, OTP, etc.

DO NOT DISENROLL Current PT!!!

^ Comprehensive Safety Net Provider

Provider Type: 78

Specialty: Comprehensive Community Behavioral Health Provider

Specialty Code: 887

Enrollment Type: Group

- Each service location must complete a separate application and pay a
- Must enroll using the organization's federal Employer Identification Number
- Must have at least one enrolled, licensed Physician (Provider Type 05) Licensed Psychologist (Provider Type 37) affiliated with the group.
- Credentialed individuals (rendering providers) must be enrolled individually
- For new enrollments, the group must be approved prior to enrollment

Required Attachments:

- Behavioral Health Administration license as a Behavioral Health Entity (application.)
- Behavioral Health Administration approval letter as a Comprehensive



COLORADO
Department of Health Care
Policy & Financing



COLORADO
Behavioral Health
Administration

Reimbursement Updates

Comprehensive Safety Net Provider Prospective Payment System (PPS) Code List

- There are 153 distinct codes included in the Capitated Behavioral Health Benefit.
- There are 144 codes included in the PPS. There are 9 codes NOT included in the Comprehensive PPS (residential, withdrawal management, ECT).
- 10 codes are “add-on” codes and will not trigger an encounter
- All codes are allowed for any covered diagnosis (mental health or substance use disorder) except 4 SUD Only codes and 3 MH Only codes.

This resource will be posted to our website: <https://hcpf.colorado.gov/safetynetproviders>

The April 2024 SBHS Billing Manual will reflect this information

PROVIDERS WILL NOT BE ABLE TO BILL UNTIL July 1

Essential Providers

- 1) A Provider gets BHA Approval as an Essential Provider
- 2) A Provider enrolls (or updates enrollment) with HCPF

There is not a distinct Provider Type or Specialty Type for this - it will be a “flag” you select in the enrollment portal under the appropriate existing provider types

- a) New Providers - Enroll as the appropriate provider type and select “Essential” in the enrollment portal at the time of enrollment. Must upload BHA Approval Letter
 - b) Current Providers - Submit a maintenance request and select “Essential” in the enrollment portal. Must upload BHA Approval Letter
- 1) A Provider must be contracted with an MCE as a safety net provider to receive the enhanced payment.
 - a) MCEs are required to re-contract with existing providers who have secured Essential status.
 - b) MCEs may choose not to contract with new providers based on network needs.
 - 2) A Provider will receive the Essential enhanced payment rate based on the effective date of the MCE contract.
 - 3) HCPF sends a weekly provider file and a quarterly file to the MCEs. The weekly file includes any changes that were made from the previous weekly file.



HCPF Updates

Safety Net Provider Reimbursement Updates

- Community Mental Health Centers (CMHC)
 - CMHC designation will be discontinued at the end of December 2024
 - As the CMHC provider type is end-dated, these providers must enroll as new provider types (Comprehensive, Essential, BH Group, etc.)
 - Comprehensive Safety Net Providers will be billing providers and will not be able to bill as the rendering provider (as current CMHCs are allowed).



Questions?

BH Provider TTA Updates

Provider Communication Toolkit

- Created to assist providers in sharing information about the TTA program among the provider network to help expand awareness and utilization of the program's resources
- Providers can reference this toolkit when crafting communication efforts to incorporate the TTA program's messaging and creative assets
- Contains links to images and messages and to find content to simply copy and paste into provider communication channels
- The resources are organized by communication channel:
 - Key Message
 - FAQs
 - Social Media
 - E-newsletter
 - Webpage
 - Presentation Slide
 - Assistance

COMING SOON!

BH Provider TTA Updates

APRIL LIVE TRAININGS

Partners as Assets: Developing an Organizational Strategy to Optimize Partnerships to Advance Community Wellbeing and Health

Thursday, April 4 at 12 p.m.

I Can Help You! Serving Populations with Complex Behavioral Health Needs

Friday, April 12 at 12 p.m.

Wrap Around Supports: A 360 Degree Approach

Thursday, April 18 at 12 p.m.

MAY LIVE TRAININGS

National Innovations in Transitions from Institutional Care to Community Care

Thursday, May 9 at 12 p.m.

Navigating Complexity: Securing Safe Transport in Tricky Situations Following Mobile Crisis Response

Thursday, May 16 at 12 p.m.

Care Compact Best Practices and Building Enhanced Referral Networks

Thursday, May 23 at 12 p.m.



COLORADO

Department of Health Care
Policy & Financing

BH Provider TTA Updates

Pre-recorded & recordings of live trainings currently available on the HCPF Safety Net Providers landing page include:

- Who's on First? Understanding State Agency Roles in Colorado's Behavioral Health Services
- Who's on Second? What's a RAE and BHASO, Why Do They Matter for Colorado Behavioral Health Services?
- Medications for Addiction Treatment
- Treatment Approaches for Pregnant Persons with Opioid Use Disorder
- Co-Occurring Disorders

Coming Soon:

Medicaid 101: Health First Colorado and Child Health Plan Plus Basics for New Providers

Cost Reporting: Capturing What's Important for Your Business to Provide What's Important for Your Patients

BH Provider TTA Updates

Office hours start today at noon!

An opportunity to drop in and ask questions to our subject matter and clinical experts about any of the conducted trainings.

- During this hour, we plan to discuss:
 - Questions around trainings that took place in March including
 - Medications for Addiction Treatment
 - Treatment Approaches for Pregnant Persons with OUD
 - Co-occurring Treatment
 - Provider resources and reference documents available to navigate Colorado's behavioral health reform efforts
 - Upcoming TTA opportunities in April.
 - Additional questions and discussions are welcome
- April Office Hours will be on Friday, April 26 at 12 p.m.
- Email us at info@safetynetproviders.com if you have specific topics you would like covered during office hours



COLORADO

Department of Health Care
Policy & Financing

BH Provider TTA Updates

Office Hours

Last Friday of the month (March-June) @ 12pm MST, [Register Here](#)

Listserv

Join the Listserv to receive notifications of trainings, technical assistance, and other stakeholder engagement opportunities:

[Register Here](#)

HCPF Safety Net
Provider Website

Visit the website for details on upcoming training topics and announcements, training recordings and presentation decks, FAQs and more: <https://hcpf.colorado.gov/safetynetproviders>

TTA Request Form
and E-Mail

Request TTA support or share your ideas, questions and concerns about this effort using the [TTA Request Form](#) or e-mail questions and comments to: info@safetynetproviders.com



COLORADO

Department of Health Care
Policy & Financing



COLORADO

Behavioral Health
Administration

Questions?

Thank You For Joining Us!

- Next meeting: April 26th 10:00am-11:00am
 - SNP updates, meeting recordings, and training information - [SNP Webpage](#)
 - SNP rules, BHE resources, and BHA enrollment information - [BHA Laws and Rules Webpage](#)
- For questions:
 - Universal Contract/SNP/Forum Agenda Requests - hcpf_safetynetforum@state.co.us
 - Licensing and Safety Net Approval - cdhs_bharulefeedback@state.co.us
 - Training or technical assistance questions - safetynetta@healthmanagement.com

