

Welcome

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Slides



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HCPF/BHA/CDPHE Crisis Services Bi-Monthly Technical Assistance Collaborative Meeting

June 27, 2024
11-12:30pm

Agenda

- Welcome and Introductions
- CDPHE Review: BHST Data Requirements
- BHA Updates
 - ☐ OwnPath Learning Hub
 - ☐ BHA Dashboard Update
- HCPF Enrollment Updates
- Funding and Reimbursement Updates

Introductions



Meghan Morrissey
Crisis Services
Policy Advisor, HCPF



Jennifer Holcomb
Behavioral Health
Managed Care
Section Manager &
SUD Senior Staff
Authority, HCPF



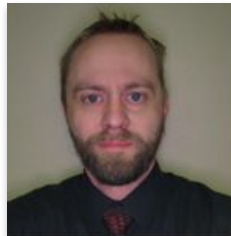
Alexandra Haas
Policy Supervisor
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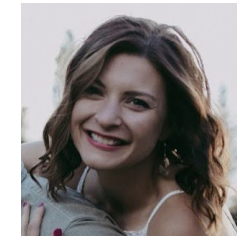
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Crisis Program
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Kelly Bowman
988 Enterprise &
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CDPHE & BHST



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BHST Provider

If you are interested in providing transportation to people in BH Crisis,

STEP 1: Obtain the appropriate licenses and permits from the counties of operation:

- ☐ [Secure Transport web page](#) to find county contacts
- ☐ [Register a profile with CDPHE](#)

STEP 2: If you would like to receive HCPF funding:

- ☐ Complete [provider enrollment](#)
- ☐ Learn more via the [Behavioral Health Secure Billing Manual](#)

CDPHE Data Requirements

Data Requirements - 6 CCR 1011-4, Part 6

- Secure Transportation services shall submit... the following data by **March 1** for the following previous calendar year:
 - ☐ The total number of transports
 - ☐ The total number of adults (18+) served
 - ☐ The total number of minors (17 and under) served
 - ☐ The type of location where individuals were picked up/dropped off

Data Requirements - 6 CCR 1011-4, Part 6

Cont'd

- Secure Transportation services shall submit... the following data for the following previous calendar year on **March 1**:
- - ☐ The total number of individuals who were transported more than one time
 - ☐ The total number of transports that the service was declined due to lack of S.T. resources
 - ☐ Demographic information (e.g., zip code, totals by location, gender, race & ethnicity)
 - ☐ The total number of clients transported who were not on involuntary holds

Secure Transportation Spreadsheet

- CDPHE has a downloadable spreadsheet that can be accessed at <https://cdphe.colorado.gov/emergency-care/air-and-ground-ambulance/behavioral-health-secure-transport>
- This is also the website to access Profiles, the data dictionary, and submit the completed spreadsheet

Submission Process & Data Privacy

To protect client information, data submission must be encrypted prior to sending to the department. To do that, you must complete the following steps:

1. There is a button at the bottom of <https://cdphe.colorado.gov/emergency-care/air-and-ground-ambulance/behavioral-health-secure-transport> entitled “Submit encrypted data”
2. Create a password for your email encryption account
3. Click ‘New Message’ and complete the email as you typically would.
4. Attach the Secure Transportation Spreadsheet from your agency, address email to cdphe_securetransportationdata@state.co.us and click ‘Send’.

BHA OwnPath Learning Hub

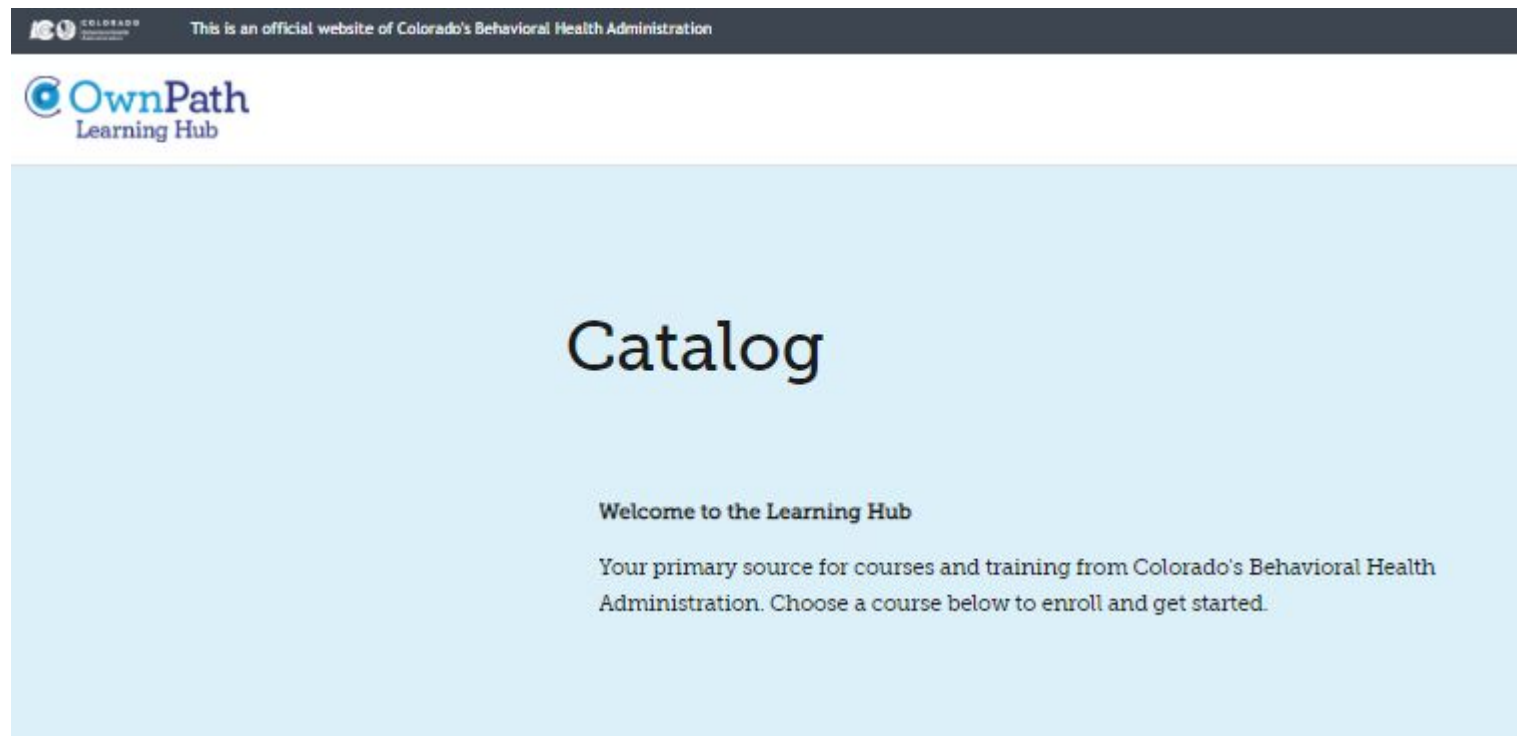


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Crisis Professional Curriculum

To get started go to the [OwnPath Learning Hub](#) then select The CPC. From there, you can click ENROLL and then register an account. Once registered, you will be able to access the initial modules of the CPC.



The Crisis Professional Curriculum

The Crisis Professional Curriculum contains all of the courses required to become a Crisis Professional and utilize the Colorado Crisis Assessment in the state of Colorado.

[View Details](#)

Current CPC Modules

- | | | | |
|----|--|-----|---|
| 1 | Curriculum Introduction | 17 | Supporting Children, Youth, and Their Families in Crisis: IDD |
| 2 | Evidence-based and Promising Practices in Crisis Intervention | 18 | Supporting Children, Youth, and Their Families in Crisis: De-escalation & Stabilization |
| 3 | Initial Telephonic Screening and Standardized Dispatch Protocol | 19 | Supporting Children, Youth, and Their Families in Crisis: Consent Laws and Boundaries |
| 4 | Trauma-Informed Care | 20 | Supporting Children, Youth, and Their Families in Crisis: Screening & Assessment |
| 5 | Non-violent Crisis Intervention | 21. | Responding to LGBTQIA2S+ Individuals in Crisis |
| 6 | Cultural Awareness and Responsiveness | 22. | Crisis Response for Individuals on Psychotropic Medications |
| 7 | Crisis Plan Development and Use of Psychiatric Advance Directives | 23. | Supporting Children, Youth, and Their Families in Crisis: Safety Planning & Bridging |
| 8 | Suicide Screening, Risk Assessment and Safety Planning | 24. | Supporting Individuals with Co-Occurring Disorders in Crisis |
| 9 | Gender-Responsive Crisis Services | 25. | National Standards for Culturally and Linguistically Appropriate Services |
| 10 | Harm Reduction Strategies (UPDATED TRAINING COMING) | 26. | Cultural Responsiveness for American Indians and Alaska Natives in Crisis |
| 11 | Supporting Individuals with Dementia in Crisis | 27. | Crisis Response for Individuals with Intellectual/Developmental Disabilities |
| 12 | Managing Privacy and Confidentiality during a Crisis | 28. | Crisis Response for Neurodivergent Individuals and People on the Autism Spectrum |
| 13 | Introduction to Supporting Children, Youth, and Families in Crisis | 29. | Supporting Individuals with Traumatic Brain Injuries in Crisis |
| 14 | Addressing Substance Use Issues in Crisis | 30. | Integrating Peer Professionals in Colorado's Crisis System Workforce |
| 15 | Crisis Response for Individuals with Mental Health Conditions and Serious Mental Illness | | |
| 16 | Supporting Deaf, Hard of Hearing and Deafblind individuals in Crisis | | |

BHA LMS

- Crisis Professional Curriculum (CPC)
 - ☐ Training is free
 - ☐ Per Rule, Mobile Crisis Response must have at least one crisis professional on the paired-response as well as Walk-In Center and Crisis Stabilization Units must have crisis professionals on staff.
 - ☐ BHA recommends providers encourage crisis staff to be proactive in completing modules to support professional growth and be ready to participate in the final courses as they are released.
- Crisis Assessment
 - ☐ Completed, thanks to our SMEs and advisory committee for review and feedback.
 - ☐ Launch date: TBD following release of the CPC Crisis Assessment training
 - ☐ BHA is working on a process to assist providers with compliance with completing the CPC and using the Colorado Crisis Assessment.

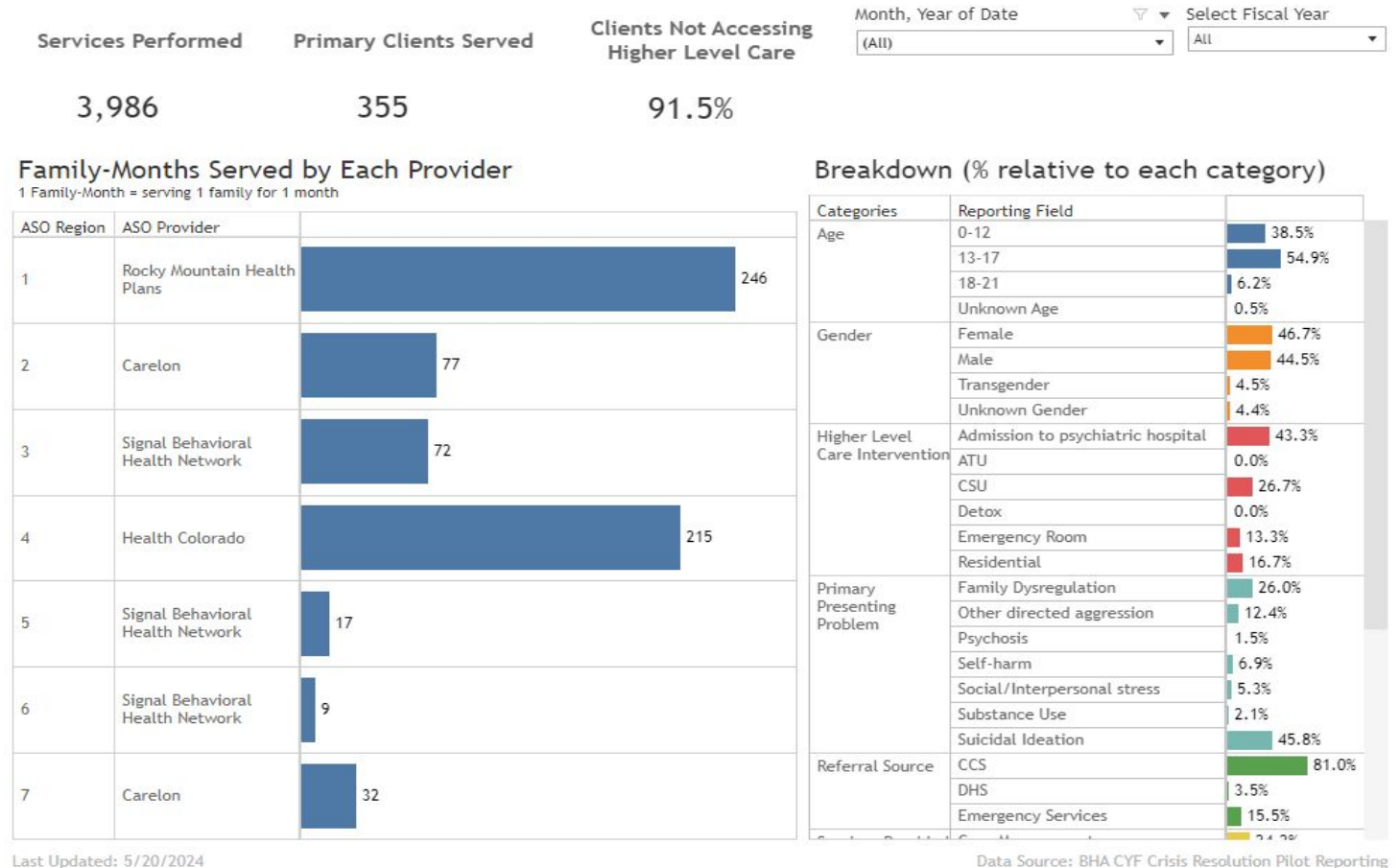
BHA Dashboard Update



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Colorado Children Youth and Families
Crisis Resolution Treatment Pilot Program

- Dashboard for Crisis Resolution Teams has been updated through April 2024
- Workgroup with ASOs completed the revision of the data dictionary and it is set to start in FY25



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HCPF Enrollment Updates



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Current HCPF Enrollments

MCR

- Aspen Hope Center
- Axis Health System
- Centennial Mental Health Center
- Denver Health and Hospital Authority
- Diversus Health
- Gunnison Valley Health
- Health Solutions
- Jefferson Center for Mental Health
- Mind Springs Health
- North Range Behavioral Health
- San Luis Valley Behavioral Health
- Solvista
- SummitStone Health Partners
- Valley-Wide Health Systems
- Your Hope Center

BHST

- Centennial Mental Health Center (833-591-0454)
- Citadel Security (970-216-4384)
- Delta County Ambulance District (970-250-3531)
- Diversus Health Services (719-635-7000)
- Eagle County Paramedic Service (970-479-2201)
- First Response K-9 (719-849-3994)
- Guardian Transport & Security LLC (970-640-5957)
- Legacy EMS, Inc (844-886-3339)
- North Range Behavioral Health
- Poudre Valley Health Care, Inc. (970-237-7919)
- SkyRide LLC (720-957-2024)
- UTE Pass Regional Ambulance District (719-687-9262)

MCR is part of the Safety Net

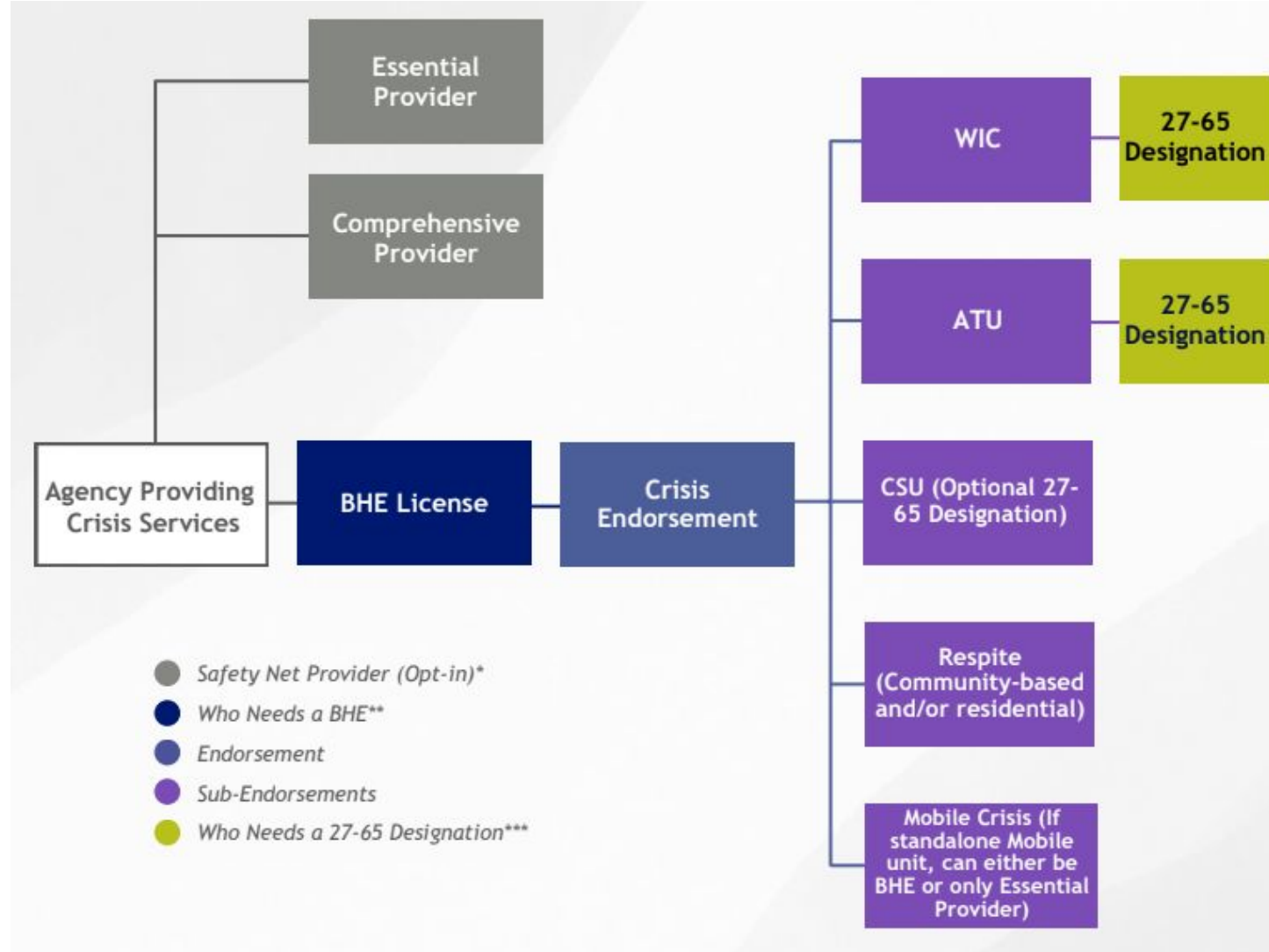
The MCR services codes:

- 90839 with ET modifier
- H2011 with ET modifier

may be provided by:

- Crisis Services PT 95, Speciality 772 MCR
 - ☐ with essential approval
 - ☐ without essential approval
- Comprehensive Safety Net PT 78, Specialty 887

Agency Providing Crisis Services - BHA Licensing



Behavioral Health Safety Net Providers

Essential Behavioral Health Safety Net Provider

Provides care coordination and one or more of the following:

- Emergency/Crisis
- Outpatient
- Intensive Outpatient
- Residential
- Withdrawal Management
- Inpatient
- Integrated Care
- Hospital Alternatives

Comprehensive Community Behavioral Health Provider

Provides care coordination and all of the following:

- Emergency/Crisis
- Outpatient
- Intensive Outpatient
- Care Management
- Outreach, Engagement, Education
- Recovery Supports
- Outpatient Competency Restoration

Schedule a Support Session

<https://bha.colorado.gov/resources/laws-and-rules>

Laws and Rules

Update (Dec. 5, 2023) — The State of Colorado is entering a period of regulatory transition and behavioral health reform.

The Behavioral Health Administration (BHA) is responsible for regulating the provision of behavioral health services in Colorado by developing and monitoring reasonable and proper rules and regulations. In alignment with [House Bill 19-1237](#), [House Bill 22-1278](#) and [House Bill 23-1326](#), BHA is updating its licensing structure and process.

The [State Board of Human Services](#) passed the updated [BHA Provider Rules](#) (adopted Nov. 3, 2023), setting the foundation for new rules and regulations to take effect for behavioral health providers beginning on Jan. 1, 2024.

On and after Jan. 1, 2024, BHA will have the authority to issue Behavioral Health Entity (BHE) licenses to [agencies that qualify as a BHE](#) and will be responsible for the approval of Essential and Comprehensive Providers that elect to participate in the [safety net system](#) to ensure all those in Colorado who need services have access to them.

The authority to issue BHEs will transition to BHA from the Colorado Department of Public Health and Environment (CDPHE) on Jan. 1, 2024, and will replace the existing structure of Substance Use Disorder (SUD) treatment licenses, Community Mental Health Center (CMHC) designations, and Community Mental Health clinic (CMHC) designations in the state of Colorado.

The BHE license model provides a “cafeteria-style” license in which an agency holds a single BHE license with different endorsements, allowing the agency to offer various services at multiple locations. This allows flexibility and ultimately will support easier addition of services and locations for the agency to meet the needs of their populations served.

This transition is expected to occur into the early months of 2025.

Agencies are encouraged to review the [Agency Transition Guide](#) to help determine the starting point for your agency during this transition, and are encouraged to bookmark and visit this page frequently, as updated information and resources will be released as they become available.

Transition support for current providers

Providers that hold a current BHA-issued license and/or designation are invited to book a technical support session focusing on your transition needs.

 [Book a support session](#)

Q&S Newsletter

Sign up to receive updates, engagement opportunities and resources from the BHA's Quality and Standards division.

 [Sign up today](#)

Enrolling as an Essential Provider

HCPFs provider enrollment system will NOT be ready for July 1, 2024.

HCPF work around until system implementation is complete:

1. Providers complete the required fields and upload a copy of their BHA Essential Approval letter to the HCPF [Enrollment Update Form for Essential Providers](#).
 - Please note that the HCPF Enrollment Update Form for Essential Providers is a google form and requires a google sign in
2. HCPF systems staff review the completed form to ensure the provider's information matches the provider's existing enrollment record in the interChange/MMIS.
3. HCPF Benefits Manager emails providers with:
 - Approval
 - Approved Provider list will be sent to MCEs weekly on Thursdays*
 - Providers should coordinate directly with MCEs regarding contracts
 - Denial → Provider must submit a new corrected form based denial reasons

*Once the MMIS system is set up, ESNP provider status will be loaded into the HCPF system. Providers do not have to take further action to ensure their essential status is reflected in their enrollment.



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HCPF SNP Forum

Learn more about HCPF reimbursement for safety net providers

- [HCPF Safety Net Provider Webpage](#)
- Collaborative Safety Net Provider Forum
 - June 28th 10:00am-11:00am [Register in advance](#)

Funding and Reimbursement Updates



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ARPA Funds Reporting

- All spending should be done by now
- Deadlines for ASO reconciliation to BHA
 - ☐ steven.wells@state.co.us
- APRA funds guidelines
 - ☐ [HCPF Fact Sheet: Supplanting vs Supplementing](#)

| Spending Time Frame | Reconciliation Due to BHA for MCR |
|---------------------|-----------------------------------|
| Q1(July-Sept) | 10/30/23 |
| Q2 (Oct-Dec) | 1/30/24 |
| Q3 (Jan-Mar) | 4/30/24 |
| Q4 (Apr-Jun) | 7/30/24 |

BHST Billing Updates

- A0425 mileage rate will increase on 7/1/24
- Multiple Trips in the Same Day
 - When billing for one member taking multiple trips in the same day with the same rendering provider, modifier 76 must be used.
 - When billing for one member taking multiple trips in the same day with different rendering providers, modifier 77 must be used.

BHST Billing Updates (cont.)

- 250 mileage limit on A0425
 - approved by CMS; HCPF systems updates in process
 - BHST providers must submit the BHST 250+ Mileage Verification form with their claim. The form must be filled out by the Behavioral Health provider who requested the BHST services. The Behavioral Health provider may be the same professional types who establish member eligibility.

Funding Opportunities

[BHA Funding Opportunities](#)

[EMS Funding Opportunities](#)

[National Aging and Disability Transportation Center](#)

[Transportation Safety Foundation Grant Application](#)

[SAFECOM](#) - New

[US Dept of Transportation SMART Grant](#) - New



Thank You and Questions

BHA Mission:

To co-create a people-first behavioral health system that meets the needs of all people in Colorado

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HCPF Mission:

To improve health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado

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Meghan Morrissey

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CDPHE Mission:

Advancing Colorado's health and protecting the places where we live, learn, work, and play.

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