

Hospital Quality Incentive Payment (HQIP) Program

Data Collection Tool (DCT) Provider Training

April 4, 2025

Department of Health Care Policy & Financing



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Agenda

1. Introduction

- a) Program Background
- b) New/Revised Measures
- c) 2025 HQIP Timeline

2. DCT

- a) Accessing the Application
- b) User Roles
- c) Application Features

3. Live Demo

4. Scoring Review and Reconsideration Process



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Program Background

- The Colorado Health Care Affordability Act (House Bill 09-1293), Section 25.5-4-402.3, Colorado Revised Statute authorizes HCPF pay an additional amount based upon performance to those hospitals that provide services that improve health care outcomes for their patients.
- Hospital Quality Incentive Payment (HQIP) Program incentive payments are based on each hospital's performance on the measures recommended by the HQIP Subcommittee and approved by the CHASE Board.
- Public Consulting Group (PCG) was awarded the contract in December 2017 to develop customized quality measures for the State of Colorado's HQIP program that will address the most critical healthcare quality issues facing Colorado.
- In addition, PCG was tasked with developing a web-based Data Collection Tool (DCT) that replaced the online survey to collect hospital quality metrics relating to areas of improvement within Colorado and calculate the provider-specific scoring that will be used to determine the HQIP incentive payments.



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2025 Measure Updates

1E. Postpartum Discharge Transition Bundle

- The Postpartum Discharge Transition Bundle has been introduced for the 2025 HQIP program year. This measure replaces Reproductive Life and Family Planning.

2A. Zero Suicide

- Deliverable 1d, the Organizational Self-Survey, has been modified in 2025.
- Deliverable 1e, Reflections, has been retired in 2025.

2D. Sepsis

- Question 2.d.6:

“Hospitals showing improvement in results in self-reported metrics can earn additional points. To qualify for this, provide data to support improvement.”

has been updated from a narrative submission to a document upload



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2025 Measure Updates

Antibiotic Stewardship

- Scoring Groups 1-4 have been renamed for the 2025 program year
- Group 1: Accountability and Expertise
 - 2 new deliverables have been added in 2025 (deliverable 1b, deliverable 1c), and 3 deliverables have been retired (old deliverables 1a, 1c, and 1d).
 - New Deliverable 1c CDC Module Availability
- Group 2: Action
 - 1 deliverable has been retired (old deliverable 2c).
- Group 3: Reporting
 - 1 new deliverable has been added (deliverable 3b), and 2 deliverables have been retired (old deliverables 3a and 3b)
- Group 4: Tracking
 - 1 new deliverable has been added (deliverable 4b).



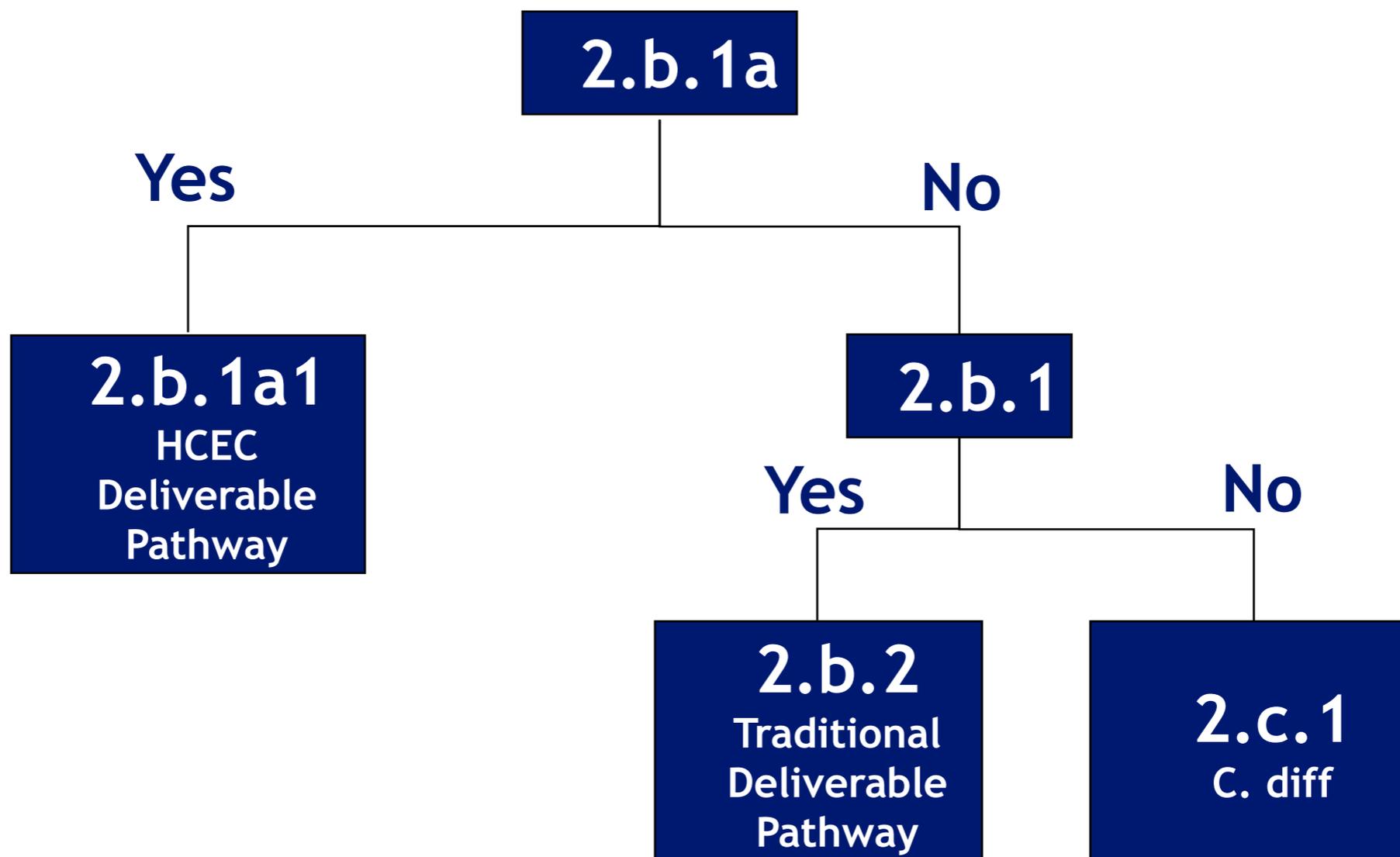
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2025 Measure Updates

2B. Health Equity Patient Safety Bundle

- Documentation of a current Joint Commission Health Care Equity Certification¹ will be accepted for full points
- Updated survey logic is included below



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2025 HQIP Timeline

- May 1 - DCT Launch @ 9:00 AM MT
- May 30 - DCT Close @ 11:59 PM MT
- June-July - Submission Scoring
- Preliminary Scoring Report Released to Hospitals and Scoring Review and Reconsideration Period Begins within 90 days of DCT Close
- Step 1 of Scoring Review and Reconsideration Period Ends 10 Business Days after Preliminary Scoring Letters Released
- Step 2 of Scoring Review and Reconsideration Period, the Escalation Phase ends 5 business days after Step 1.
- TBD - On-Site/Desk Reviews
- Mid-September - Scoring Letters to Hospitals



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Data Collection Tool (DCT)



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Accessing the Application

Link: <https://healthportal.pcghealthservices.com/Default.aspx>

Recommended Browser: Google Chrome or Mozilla Firefox



Change Password

New Password should meet the following rules ...

1. At least one lower case letter
2. At least one upper case letter
3. At least one special character
4. At least one number
5. At least 8 characters length

Old Password:

New Password:

Confirm New Password:

Security Questions

If you forget your password you will be asked these security questions you choose here and prompted to enter the answer you specify below

Select Security question1: -- Select --

Security Answer:

Select Security question2: -- Select --

Security Answer:

Select Security question3: -- Select --

Security Answer:

User Roles

Application Admin: Assigned to HCPF and PCG users

Provider Admin: Highest level of provider access, which allows users to add additional users, edit facility information, and complete and submit HQIP survey

Provider Participant: Allows user to only complete and submit HQIP survey



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Application Dashboard

The screenshot shows the application dashboard for the Hospital Quality Incentive Payment Program (HQIP) in Colorado. At the top, there is a blue header with the Colorado state logo and the HCPF logo, followed by the text "COLORADO Department of Health Care Policy & Financing". Below the header, there is a breadcrumb trail: "HHS Portal > Homepage >". The main content area is titled "State of Colorado Department of Health Care Policy and Financing Hospital Quality Incentive Payment Program (HQIP)". It includes two selection fields: "Please Select Fiscal Year" with a dropdown menu set to "2025" and a "Choose" button, and "Please Select Provider" with a dropdown menu set to "Please Select". Below these fields are several menu items: "User Management", "Provider Information Management", "HQIP Provider Survey Summary", "Reports", and "Facility Documents". There is also a "View Reports" button next to the "Facility Documents" menu item.

Application Pages

User Management: Adding new users and updating user information

Provider Management: Editing hospital-level information (admin access only)

HQIP Provider Survey Summary: Access all survey measures/questions and track survey progression

Survey Confirmation/Submission: Completing survey attestation by hospital executives

Facility Documents: Access HQIP scoring letters

Reports: View hospital's survey questions and answers, survey submission and attestation information, and survey scores



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User Management



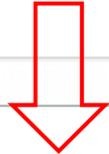
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[HHS Portal](#) > [Homepage](#) > [User Management](#)

Add/Edit User

Enter User Information

Select Provider:	00 Public Consulting Group ▼	Select User:	<Add New User> ▼
Contact First Name:	<input type="text"/>	Contact Last Name:	<input type="text"/>
Contact E-mail (Username):	<input type="text"/>	Contact Position:	<input type="text"/>
Contact Phone Number:	<input type="text"/> Ext: <input type="text"/>	Temporary Password:	<input type="text"/>
User Role:	Provider Participant ▼	Active:	<input checked="" type="checkbox"/>
Associated Facilities:	<input type="checkbox"/> Public Consulting Group		



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Provider Management



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[HHS Portal](#) > [Homepage](#) > [Provider Management](#)

Provider Management

Enter Provider Information

Select Provider: <Add New Provider>

Provider Name:	<input type="text"/>	Provider Phone Number:	<input type="text"/>
Provider Address:	<input type="text"/>	Provider Fax Number:	<input type="text"/>
Provider Fee ID:	<input type="text"/>	Contact Person:	<input type="text" value="Please Select"/>
Medicaid ID:	<input type="text"/>	Contact Email:	<input type="text"/>
Medicare ID:	<input type="text"/>	Active:	<input checked="" type="checkbox"/>

Accessing the HQIP Survey

To access the HQIP survey:

- Select the relevant fiscal year from the dropdown and click Choose
- Select your facility using the Please Select Provider dropdown list
- Click HQIP Provider Survey Summary

The screenshot shows the HQIP survey access page. At the top, there is a blue header with the Colorado Department of Health Care Policy & Financing logo and name. Below the header, the page title reads "State of Colorado Department of Health Care Policy and Financing Hospital Quality Incentive Payment Program (HQIP)". The page contains two dropdown menus: "Please Select Fiscal Year" with "2025" selected and a "Choose" button, and "Please Select Provider" with "Please Select" selected. Below these are several buttons: "User Management", "Provider Information Management", "HQIP Provider Survey Summary", "Reports", and "Facility Documents". A "View Reports" link is also visible. Red arrows point to the "2025" dropdown, the "Please Select" dropdown, and the "HQIP Provider Survey Summary" button.



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HQIP Provider Survey Summary

- Use the HQIP Provider Survey Summary page to access the survey and track progress
- The HQIP Survey can be started from any measure bundle
- Expand the desired measure bundle and select the first question to begin

[HHS Portal](#) > [Homepage](#) > [Summary](#) >

Please select a Provider to view Completion Summary:

2023 | PCG Test Facility ▾

PCG Test Facility - 2025

Row Color Key: = Not Started = In Progress = Completed = Has Score

▼ Measure Group 1: Maternal Health and Perinatal Care	In Progress	Points Available: 21	Assigned Points: 0
▶ 1.A Exclusive Breast Feeding (PC-05)	Completed	Points Available: 1	Assigned Points: 0
▶ 1.B Cesarean Section	Completed	Points Available: 5	Assigned Points: 0
▶ 1.C Perinatal Depression and Anxiety	Not Started	Points Available: 5	Assigned Points: 0
▶ 1.D Maternal Emergencies and Preparedness	Not Started	Points Available: 5	Assigned Points: 0
▶ 1.E Postpartum Discharge Transition Bundle	Not Started	Points Available: 5	Assigned Points: 0
▶ Measure Group 2: Patient Safety	In Progress	Points Available: 64	Assigned Points: 0
▶ Measure Group 3: Patient Experience	Not Started	Points Available: 15	Assigned Points: 0
▶ Survey Submission			

HQIP Provider Survey

1.A Exclusive Breast Feeding (PC-05) - Admin View

Facility Name: PCG Test Facility Facility Number: 2023 Year: 2025

Question ID: 1.a.3 Quality Measure: Maternal Health and Perinatal Care Measure Group

Measure Details: [Click here for additional information](#) Measure Points Available: 1

1.a.3 Please submit calendar year 2024 data for The Joint Commission (TJC) PC-05, Exclusive Breast Milk Feeding measure (all patients, regardless of payer).
File may be no larger than 16MB. Accepted file types: PDF, DOC, DOCX, JPG, JPEG, XLS, XLSX

 Click the icon below to upload attachments



Documents

Document Name	Performance Measure	Notes	Uploaded Date
HQIP 2025 Test Spreadsheet.xlsx	1.a.3 Maternal Health and Perinatal Care Measure Group		04/01/2025
HQIP 2025 Test Spreadsheet.xlsx	1.b.5 Maternal Health and Perinatal Care Measure Group		04/01/2025
HQIP 2025 Test Spreadsheet.xlsx	2.a.6 Patient Safety Measure Group		04/01/2025

Upload Documents

Provider Name: 2023 | PCG Test Facility

Performance Measure: Question 1.a.3 - Measure Group 1: Maternal Health and Perinatal Care

Choose Files: No file chosen 

Associated Notes



Upload Document File uploaded successfully.

Documents

Document Name	Performance Measure	Notes	Uploaded Date		
HQIP 2025 Test Spreadsheet.xlsx	1.a.3 Maternal Health and Perinatal Care Measure Group		04/01/2025	Edit	Delete

- The screenshots above demonstrate an HQIP question requiring file upload
- Uploaded files will appear below this question type under Documents, indicating which question they were uploaded in response to, along with any associated notes provided by the facility
- More than one file may be uploaded per question

Survey Confirmation/Attestation

HHS Portal > Homepage > Confirmation/Submission >

Test Facility 1

Attestation of Submission

PLEASE NOTE: Information below must be completed by an executive at a decision making level who is able to attest to the accuracy of the submitted survey data on behalf of your organization.

Please fill out the fields below and check the confirmation checkbox below as an indication that all the information in this application is complete and accurate.

Once you submit, the application will be considered confirmed.

I attest that the information in this application is complete and accurate

[Click here to view the HQIP survey.](#) 

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Position:	<input type="text"/>
Phone Number:	<input type="text"/>
Email:	<input type="text"/>
Submitted By:	<input type="text" value="gmoulton@pcgus.com"/>
Submission Date:	<input type="text" value="4/3/2023"/>

Confirmation: Date Completed:

- The Attestation of Submission page must be completed before the annual survey submission deadline
- The submitting and attesting users will receive automated emails confirming attestation



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Attestation Confirmation Email

From: noreply@pcgus.com <noreply@pcgus.com>
Sent: Friday, May 1, 2024 1:15 PM
To: <YourEmail@DomainName.com>
Subject: CO HQIP Attestation of Submission Confirmation

To [Your Name],

This email confirms you have completed the "Attestation of Submission" of your survey on 5/1/2024 for [Your Hospital] for the 2024 Colorado Hospital Quality Incentive Payment Program (HQIP). Thank you for submitting your survey data.

Truly, PCG HQIP Team



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Reports

HHS Portal > Homepage > Reports >

Choose A Report

- [Evaluation Detail](#)
- [Score Summary](#)

HHS Portal > Homepage > Reports >

[Back to Report List](#)

Provider Name: Year:

1 of 2 ? Find | Next

Evaluation Detail Report

PCG Test Facility

2025 HQIP Provider Survey

Measure Group	Measure Name	Question ID	Question Text	Hospital Response	Points Available	Points Assigned
Measure Group 1: Maternal Health and Perinatal Care	1.A Exclusive Breast Feeding (PC-05)	1.a.1	Does your hospital perform non-emergent deliveries?	Yes		1
Measure Group 1: Maternal Health and Perinatal Care	1.A Exclusive Breast Feeding (PC-05)	1.a.2	Please provide written confirmation that your hospital does not provide non-emergent deliveries.	N/A		
Measure Group 1: Maternal Health and Perinatal Care	1.A Exclusive Breast Feeding (PC-05)	1.a.3	Please submit calendar year 2024 data for The Joint Commission (TJC) PC-05, Exclusive Breast Milk Feeding measure (all patients, regardless of payer). <small>File may be no larger than 16MB. Accepted file types: PDF, DOC, DOCX, JPG, JPEG, XLS, XLSX</small>	HQIP 2025 Test Spreadsheet.xlsx		

- *Evaluation Detail* report displays all measures, questions, answers and points assigned to questions
- *Score Summary* report displays provider information, total points assigned, submission user, and attestation user

Facility Documents

HHS Portal > Homepage >

State of Colorado
Department of Health Care Policy and Financing
Hospital Quality Incentive Payment Program (HQIP)

Please Select Fiscal Year
2025 Choose

Please Select Provider
2023 | PCG Test Facility

User Management

Provider Information Management

HQIP Provider Survey Summary

Reports

Facility Documents

cohqipstg.pcghealthservices.com/FacilityDocuments.aspx - Google Chrome

cohqipstg.pcghealthservices.com/FacilityDocuments.aspx

Facility Documents

Year	Document Type	Filename	Notes
2023	Preliminary Scoring Letter	2023 HQIP Preliminary Scoring Letter Testing Facility.docx	
2023	Scoring Letter	2023 HQIP Final Scoring Letter Testing Facility.docx	

- Current and historical HQIP scoring letters are posted to the Facility Documents page of the DCT



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Important DCT Features

- Free navigation between measure groups and measure bundles
- Automated Attestation of Submission confirmation email
- Active HQIP Program Year featured throughout survey pages
- Ability to review scoring letters from previous HQIP years in Facility Documents



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Live Demo



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Scoring Review and Reconsideration Process



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Scoring Review and Reconsideration Process

- There will be a formalized period for hospitals to review their preliminary score and request scoring adjustments from the Department. This is for instances where you believe the preliminary score for any measures may be in error.
- Preliminary scores will be entered into the DCT within 90 days of DCT Close. Hospitals will be notified that their scores are ready for review. This will begin the reconsideration period.



Scoring Review and Reconsideration Process: Step 1

- Hospitals will have 10 business days to review their HQIP scores and request any applicable reconsiderations. During this time, no additional documentation will be accepted. Reconsideration requests after this period will also not be considered.
- Hospitals must complete the Microsoft Form (link will be provided with the Preliminary Scoring Letter). Reconsideration requests received via email will be considered invalid. All requests must be received through the form and submitted within 10 business days of the receipt of the Preliminary Scoring Letter. The end of this 10-business day period marks the close of Step 1 of the SRRP.



Scoring Review and Reconsideration Process: Step 2

- The Department will review each reconsideration request and make a redetermination. Once a decision has been made, the Department will notify the hospital of the reconsideration decision. If a scoring error is identified, the Department will adjust the score and notify the hospital. Likewise, the Department will notify the hospital if the reconsideration is denied and no scoring adjustment is warranted. The Department will respond to requests within 10 business days of the closing of the SRRP Requests (Step 1). The end of this 10-business day period marks the close of Step 2 of the SRRP.
- If the hospital is not satisfied with their reconsideration decision, they may request escalation to the Special Financing Division Director. Escalations must be made within 5 business days of the end of the SRRP Determinations (Step 2). The Department will respond to all escalation requests within ten business days of the end of the SRRP Determinations (Step 2).



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Contact Information

Program-Related Questions

Matt Haynes

Special Finance Projects Manager

Email: matt.haynes@state.co.us

DCT-Related Questions

Public Consulting Group LLC

Email: COHQIP@pcgus.com



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Questions?



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Thank You

Matt Haynes
Special Finance Projects Manager
Department of Health Care Policy & Financing
Matt.Haynes@state.co.us



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