



COLORADO
Department of Health
Policy & Financing

2022 Medicaid Provider Rate Review Analysis Report

Appendix E -COVID-19 Impact on Year Two (Cycle Two) Services

COVID-19 Pandemic Impact on Year Two (Cycle Two) Services

The Department recognizes that data from CY 2020 will show the impact of the COVID-19 pandemic, including the stay-at-home order from March 15, 2020-May 1, 2020. The Department felt that CY 2019 data was not recent enough to represent valid utilization and provider claims data; CY 2020 allowed for the most recent data that also had enough claims data run-out to depict the most accurate utilization and provider data for the base data used in the rate comparison and access to care analyses.

The Department recognizes that many services were impacted by the COVID-19 pandemic; however, some services may have been disproportionately impacted (e.g., respiratory). It remains to be seen how the COVID-19 pandemic, as well as the increased utilization of telemedicine and telehealth, will impact health care services in the long-term, since the full impacts have yet to be captured by current data. As such, the Department has kept this impact in mind as conclusions were drawn.

The Department will continue to monitor the impact of the COVID-19 pandemic to determine if there were any residual or long-lasting effects on member access and/or provider retention and if there are any opportunities for improving member access and provider retention to ensure a return to (or to exceed) pre-pandemic levels, including, but not limited, to rate changes, policy updates, and changes to service delivery options or reimbursement methodology.