

# *Hospital Quality Incentive Payment (HQIP) Program*

Data Collection Tool (DCT) Provider Training

April 23, 2021

Department of Health Care Policy & Financing



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# Agenda

## 1. Introduction

- a) Program Background
- b) New/Revised Measures
- c) 2021 HQIP Timeline

## 2. DCT

- a) Survey Submission Process
- b) User Roles
- c) Accessing the Application
- d) Application Features

## 3. Live Demo

## 4. Scoring Review and Reconsideration Process



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# Program Background

- The Colorado Health Care Affordability Act (House Bill 09-1293), Section 25.5-4-402.3, Colorado Revised Statute authorizes HCPF pay an additional amount based upon performance to those hospitals that provide services that improve health care outcomes for their patients.
- Hospital Quality Incentive Payment (HQIP) Program incentive payments are based on each hospital's performance on the measures recommended by the HQIP Subcommittee and approved by the CHASE Board.
- Public Consulting Group (PCG) was awarded the contract in December 2017 to develop customized quality measures for the State of Colorado's HQIP program that will address the most critical healthcare quality issues facing Colorado.
- In addition, PCG was tasked with developing a web-based Data Collection Tool (DCT) that replaced the online survey to collect hospital quality metrics relating to areas of improvement within Colorado, and calculate the provider-specific scoring that will be used to determine the HQIP incentive payments. PCG has updated the DCT for this year's measures.



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# 2021 New Measures

## 1. Maternal Health and Perinatal Care Measure Group

### *Reduction in Peripartum Racial and Ethnic Disparities*

- New measure for 2021. This measure was originally scheduled to be introduced in 2020 but was delayed as a result of COVID-19.

## 2. Patient Safety Measure Group

### *Zero Suicide*

- New measure for 2021

### *Sepsis*

- New measure for 2021. This measure was originally scheduled to be introduced in 2020 but was delayed as a result of COVID-19.

### *Antibiotic Stewardship*

- New measure for 2021. This measure was originally scheduled to be introduced in 2020 but was delayed as a result of COVID-19.

### *Handoffs and Signouts*

- New measure for 2021. This measure was originally scheduled to be introduced in 2020 but was delayed as a result of COVID-19.



# 2021 Revised Measures

## 1. Maternal Health and Perinatal Care Measure Group

### *Perinatal Depression and Anxiety*

- Scoring Modification: Hospitals must earn 3 “Rs” to earn points in 2021.

### *Maternal Emergencies*

- Scoring Modification: Hospitals must answer all Structure and Process measures to earn points in 2021.



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# 2021 HQIP Timeline

- April 30 - DCT Launch @ 9:00 AM MST
- May 31 - DCT Close @ 11:59 PM MST
- August 1 - Scoring Review and Reconsideration Period Begins
- August 20 - Scoring Review and Reconsideration Period Ends
- TBD - On-Site Reviews
- September 13 - Scoring Letters to Hospitals



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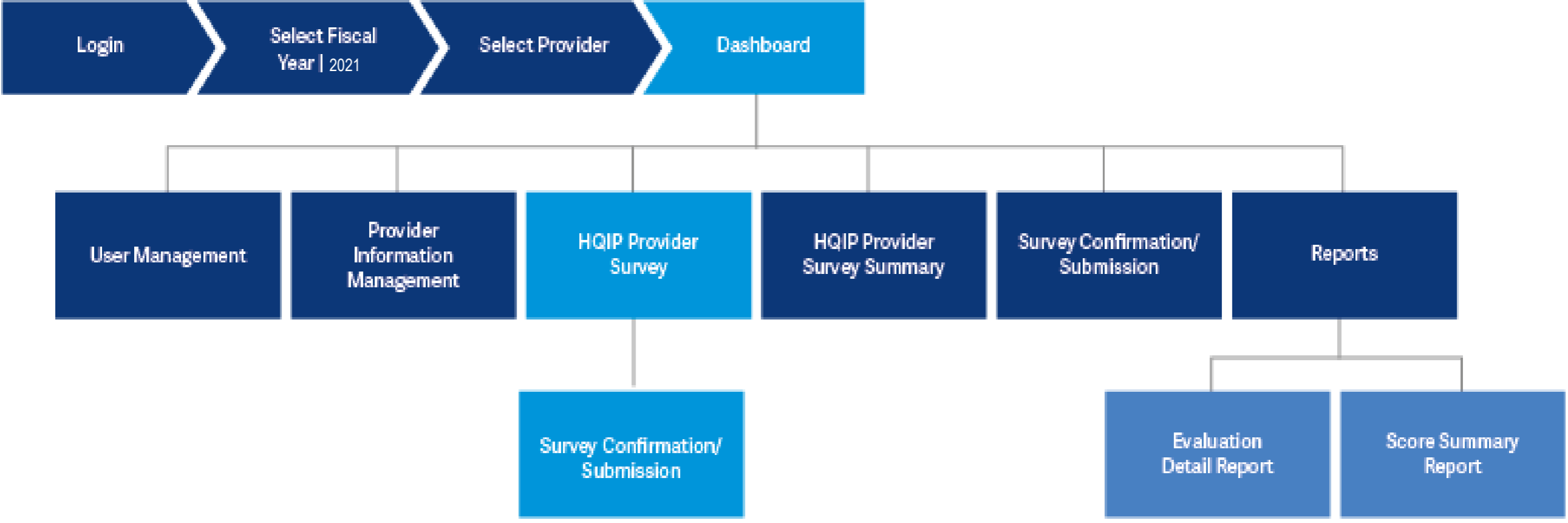
# *Data Collection Tool (DCT)*



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# Survey Submission Process





# User Roles

**Application Admin:** Assigned to HCPF and PCG users

**Provider Admin:** Highest level of provider access, which allows users to add additional users, edit facility information, and complete and submit HQIP survey

**Provider Participant:** Allows user to only complete and submit HQIP survey



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# Accessing the Application

Link: <https://healthportal.pcghealthservices.com/Default.aspx>

Recommended Browser: Google Chrome or Mozilla Firefox



### Change Password

New Password should meet the following rules ...

1. At least one lower case letter
2. At least one upper case letter
3. At least one special character
4. At least one number
5. At least 8 characters length

Old Password:

New Password:

Confirm New Password:

### Security Questions

If you forget your password you will be asked these security questions you choose here and prompted to enter the answer you specify below

Select Security question1: -- Select --

Security Answer:

Select Security question2: -- Select --

Security Answer:

Select Security question3: -- Select --

Security Answer:

# *Application Features*



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# Application Dashboard



[HHS Portal](#) > [Homepage](#) >

**State of Colorado**  
**Department of Health Care Policy and Financing**  
**Quality Incentive Payment**

Please Select Fiscal Year

Please Select Provider

- User Management
- Provider Information Management
- HQIP Provider Survey Summary
- HQIP Provider Survey
- Reports

# Application Pages

*User Management: for adding new users and updating user information*

*Provider Management: for editing hospital information*

*HQIP Provider Survey: for collecting hospital quality data*

*HQIP Provider Survey Summary: to view all survey measures/questions and track survey progression*

*Survey Confirmation/Submission: for completing survey attestation by hospital executives*

*Reports: to view hospital's survey questions and answers, survey submission and attestation information, and survey scores*



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# User Management



**COLORADO**  
Department of Health Care  
Policy & Financing

[HHS Portal](#) > [Homepage](#) > [User Management](#)

**Add/Edit User**

Enter User Information

<b>Select Provider:</b>	00   Public Consulting Group ▼	<b>Select User:</b>	<Add New User> ▼
<b>Contact First Name:</b>	<input type="text"/>	<b>Contact Last Name:</b>	<input type="text"/>
<b>Contact E-mail (Username):</b>	<input type="text"/>	<b>Contact Position:</b>	<input type="text"/>
<b>Contact Phone Number:</b>	<input type="text"/> Ext: <input type="text"/>	<b>Temporary Password:</b>	<input type="text"/>
<b>User Role:</b>	Provider Participant ▼	<b>Active:</b>	<input checked="" type="checkbox"/>
<b>Associated Facilities:</b>	<input type="checkbox"/> Public Consulting Group		



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# Provider Management



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Department of Health Care  
Policy & Financing

[HHS Portal](#) > [Homepage](#) > [Provider Management](#)

**Provider Management**

Enter Provider Information

**Select Provider:** <Add New Provider>

---

**Provider Name:**

**Provider Address:**

**Provider Fee ID:**

**Medicaid ID:**

**Medicare ID:**

**Provider Phone Number:**

**Provider Fax Number:**

**Contact Person:** Please Select

**Contact Email:**

**Active:**

# HQIP Provider Survey



[HHS Portal](#) > [Homepage](#) >

**State of Colorado**  
**Department of Health Care Policy and Financing**  
**Quality Incentive Payment**

Please Select Fiscal Year

2021

Please Select Provider

00 | Public Consulting Group

User Management

Provider Information Management

HQIP Provider Survey Summary

HQIP Provider Survey

Reports



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# HQIP Provider Survey

**1. Maternal Health and Perinatal Care Measure Group - Admin View**


Facility Name: Public Consulting Group      Facility Number: 00000  
 Question ID: 1.e.2      Quality Measure: Maternal Health and Perinatal Care Measure Group  
 Measure Details: [Click here for additional information](#)      Measure Points Available: 5

1.e.2 Please submit documentation on the processes or policies for offering counseling about all forms of postpartum contraception in a context that allows for informed decision making.

File may be no larger than 16MB. Accepted file types: PDF, DOC, DOCX, JPG, JPEG

Your File has been received, Thank you

Click the icon below to upload attachments



[Previous](#)      [Summary](#)      [Next](#)

**Documents**

Document Name	Performance Measure	Notes	Uploaded Date
<a href="#">CO HQIP Beta Testing Feedback Form - Consolidated.xlsx</a>	1.a.4 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">CO HQIP Beta Testing Feedback Form - Consolidated.xlsx</a>	1.c.1 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">CO HQIP Beta Testing Feedback Form - Consolidated.xlsx</a>	1.c.5 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">CO HQIP Beta Testing Feedback Form - Consolidated.xlsx</a>	1.c.6 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">CO HQIP Beta Testing Feedback Form - Consolidated.xlsx</a>	1.d.6 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">2020 CO HQIP Program Instructions.docx</a>	1.e.2 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">2020 HQIP Conditional Logic Questions_FINAL.docx</a>	1.e.2 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">CO HQIP Beta Testing Feedback Form - Consolidated.xlsx</a>	1.e.2 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">CO HQIP Beta Testing Instructions.docx</a>	1.e.2 Maternal Health and Perinatal Care Measure Group		04/24/2020
<a href="#">2020 HQIP Conditional Logic Questions_FINAL.docx</a>	2.c.2 Patient Safety Measure Group		04/24/2020
<a href="#">2020 HQIP Conditional Logic Questions_FINAL.docx</a>	2.c.3 Patient Safety Measure Group		04/24/2020
<a href="#">2020 HQIP Conditional Logic Questions_FINAL.docx</a>	2.c.4 Patient Safety Measure Group		04/24/2020

**Upload Documents**

Provider Name: 00 | Public Consulting Group

Performance Measure: Question 1.a.3 - 1. Maternal Health and Perinatal Care Measure Group

Choose Files: No file chosen

Associated Notes

Upload Document

**Documents**

No Data

Close

# HQIP Provider Survey Summary

Points available and points awarded are now displayed on the Measure/Sub-measure level

**The Department of Health Care Policy and Financing**

Row Color Key:  = Not Started  = In Progress  = Completed  = Has Score

▼ 1. Maternal Health and Perinatal Care Measure Group	Points Available: 31	Assigned Points: 0
▶ 1.A Exclusive Breast Feeding	Points Available: 1	Assigned Points: 0
▶ 1.B Cesarean Section	Points Available: 5	Assigned Points: 0
▶ 1.C Perinatal Depression and Anxiety	Points Available: 5	Assigned Points: 0
▶ 1.D Maternal Emergencies and Preparedness	Points Available: 5	Assigned Points: 0
▶ 1.E Reproductive Life/Family Planning	Points Available: 5	Assigned Points: 0
▶ 1.F Reduction of Peripartum Racial and Ethnic Disparities Patient Safety Bundle	Points Available: 10	Assigned Points: 0
▶ 2. Patient Safety Measure Group	Points Available: 49	Assigned Points: 0
▶ 3. Patient Experience Measure Group	Points Available: 20	Assigned Points: 0



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# HQIP Provider Survey Summary

The Department of Health Care Policy and Financing

Row Color Key:  = Not Started  = In Progress  = Completed  = Has Score

▶ 1. Maternal Health and Perinatal Care Measure Group	Points Available: 31	Assigned Points: 0
▼ 2. Patient Safety Measure Group	Points Available: 49	Assigned Points: 0
▶ 2.A Zero Suicide	Points Available: 10	Assigned Points: 0
▶ 2.B Hospital Acquired Clostridium Difficile (C.diff) Infections	Points Available: 5	Assigned Points: 0
▶ 2.C Sepsis	Points Available: 7	Assigned Points: 0
▶ 2.D Antibiotics Stewardship	Points Available: 10	Assigned Points: 0
▶ 2.E Adverse Event Reporting	Points Available: 5	Assigned Points: 0
▶ 2.F Culture of Safety Survey	Points Available: 5	Assigned Points: 0
▶ 2.G Handoffs and Signouts	Points Available: 7	Assigned Points: 0
▶ 3. Patient Experience Measure Group	Points Available: 20	Assigned Points: 0
▶ Survey Submission		
▶ Score Summary Override		
▼ Survey Submission		
<p>Are you sure you want to submit the HQIP Provider Survey? You will not be allowed to make changes once it is submitted</p> <p><input type="button" value="Submit"/></p>		

# Survey Confirmation/Submission

HHS Portal > Homepage >

**State of Colorado**  
**Department of Health Care Policy and Financing**  
**Quality Incentive Payment**

Please Select Fiscal Year

2021

Please Select Provider

00000 | Public Consulting Group

- User Management
- Provider Information Management
- HQIP Provider Survey Summary
- HQIP Provider Survey
- Survey Confirmation/Submission 
- Reports

**Public Consulting Group**

**Attestation of Submission**

PLEASE NOTE: Information below must be completed by an executive at a decision making level who is able to attest to the accuracy of the submitted survey data on behalf of your organization.

Please fill out the fields below and check the confirmation checkbox below as an indication that all the information in this application is complete and accurate.

Once you submit, the application will be considered confirmed.

*I attest that the information in this application is complete and accurate*

[Click here to view the HQIP survey.](#) 

First Name:	<input type="text"/>
Last Name:	<input type="text"/>
Position:	<input type="text"/>
Phone Number:	<input type="text"/>
Email:	<input type="text"/>
Submitted By:	sazam@pcgus.com
Submission Date:	4/27/2020

Confirmation:  Date Completed:



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# Reports


HHS Portal > Homepage > Reports >

**Choose A Report**

- [Evaluation Detail](#)
- [Score Summary](#)

[Back to Report List](#)


Provider Name  Year

1 of 2 ? Find | Next 

**Evaluation Detail Report**  
Public Consulting Group  
2021

[Back to Report List](#)

Year

1 of 1 Find | Next 

**Score Summary Report**  
**2021**

- *Evaluation Detail report displays all measures, questions, answers and points assigned to questions*
- *Score Summary report displays provider information, total points assigned, submission user, and attestation user*

# *Live Demo*



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# *Scoring Review and Reconsideration Process*



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# *2021 Scoring Review and Reconsideration Process*

- For the 2021 program year, there will be a formalized period for hospitals to review their preliminary score and request scoring adjustments from the Department. This is for instances where you believe the preliminary score for any measures may be in error.
- Preliminary scores will be entered into the DCT by **July 30, 2021**. Hospitals will be notified that their scores are ready for review. This will begin the reconsideration period.



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# 2021 Scoring Review and Reconsideration Process

- Hospitals will have until **August 20, 2021** (15 business days) to review their HQIP scores and request any applicable reconsiderations. During this time, no additional documentation or narratives will be accepted. Reconsideration requests after this period will also not be considered.
- The Department will review reconsideration requests on a case-by-case basis. Once a decision has been made, the Department will send a reconsideration decision letter to the hospital staff and CFO.
- If a hospital wishes to protest the Department's decision, they should do so immediately to allow for the escalation and final judgement before **September 8, 2021**.



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# Questions?



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# Contact Information

## Program-Related Questions

**Matt Haynes**

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## DCT-Related Questions

**Zac Corradino**

Consultant

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# *Thank You*

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