



**COLORADO**

Department of Health Care  
Policy & Financing

# Follow-Up After Emergency Department Visit for People with Multiple High-Risk Chronic Conditions

*November 2020*

## Measure Description

The percentage of emergency department (ED) visits for members 18 years and older who have multiple high-risk chronic conditions and who had a follow-up service within 7 days of the ED visit.

## Evaluation Period

Calendar Year

## Numerator

Members in the denominator with a follow-up service within 7 days after the ED visit (8 total days). Include visits that occur on the date of the ED visit. The following meet criteria for follow-up:

- An outpatient visit
- A telephone visit
- Transitional care management services
- Case management visits
- Complex Care Management Services
- An outpatient or telehealth behavioral health visit
- An intensive outpatient encounter or partial hospitalization
- A community mental health center visit
- Electroconvulsive therapy
- A telehealth visit
- An observation visit
- An e-visit or virtual check-in



## Denominator

Members age 18 and older with an ED visit between January 1 and December 24 of the measurement year

### AND

Have any chronic condition from the list below:

- COPD and Asthma
- Alzheimer's disease
- Chronic kidney disease
- Depression
- Heart failure
- Acute myocardial infarction
- Atrial fibrillation
- Stroke and transient ischemic attack

### AND

Any of the following during the measurement year or the year prior, but prior to the ED visit:

- At least two outpatient visits, observation visits, ED visits, telephone visits, e-visits, virtual check-ins, nonacute inpatient encounters, or nonacute inpatient discharges on different dates of service with an eligible chronic condition. Visit types do not need to be the same but must be for the same eligible condition.
- At least one acute inpatient encounter with an eligible chronic condition.
- At least one acute inpatient discharge with an eligible chronic condition on the discharge claim.

## Denominator Exclusions

Exclude ED visits that result in an inpatient stay and ED visits followed by admission to an acute or nonacute inpatient care setting on the date of the ED visit or within 7 days after the ED visit, regardless of the principal diagnosis for admission.

## Notes

- Measure Steward is NCQA

