



MEMORANDUM

TO: HOSPITAL TRANSFORMATION PROGRAM STAKEHOLDERS AND PARTNERS
FROM: NANCY DOLSON, SPECIAL FINANCING DIVISION DIRECTOR
DATE: SEPTEMBER 11, 2019
RE: HOSPITAL TRANSFORMATION PROGRAM CONSUMER ADVISORY COUNCIL

As we have reported in past Hospital Transformation Program (HTP) communications, the Department of Health Care Policy & Financing (the Department) is committed to casting a wide net to obtain feedback from Coloradans, especially as it relates to consumers impacted by HTP. As a result, the Department will be creating a Consumer Advisory Council with representation from across the state. Additional information can be found in this informational memo.

Background

Cornerstones of the HTP have always been transparency and community engagement, and the Department continues to support a robust public review process for our programs. As a result of feedback from the June 25, 2019, Colorado Healthcare Affordability and Sustainability Enterprise (CHASE) Board meeting, as well as a [letter from consumer advocates](#), the Department will create a Consumer Advisory Council to provide feedback on key topics to the CHASE Board as well as Department staff.

On July 2, 2019, [an email](#) was sent to stakeholders requesting feedback, via [a survey](#), regarding their interest in participating in these forums. The Department received 139 responses to the survey from a diverse group of stakeholders. The majority of survey respondents were interested in quality measures and performance measurement (81.88%), continued Community & Health Neighborhood Engagement (CHNE) (75.36%), and program goals (71%).

Upcoming Consumer Advisory Council meetings will provide valuable consumer input to all program aspects of the HTP. As HTP is operationalized and implemented, the CHASE Board may choose to form a consumer sub-committee to ensure a diverse group of voices continue to be heard in the process.

Facilitators

The Department will be working with an independent contractor, the Keystone Policy Center (Keystone), to facilitate and lead the Consumer Advisory Committee. [Berrick Abramson](#) and [Lorez Meinhold](#), both Senior Policy Directors, will lead this effort for Keystone.



The Keystone Policy Center is a non-profit organization founded in 1975, focused on driving actionable, shared solutions to contentious agriculture, environment, energy, education, and public health issues. Keystone is recognized by public, private, and civic-sector leaders throughout the United States for independent, collaborative problem-solving approaches that offer a proven blueprint for progress and collective impact. Keystone Policy Center applies more than 40 years of organizational experience and individual staff expertise to develop an innovative, impactful approach customized to the specific goals and stakeholders involved. They maintain an unwavering position of independence, not advocating for any single position but rather providing all participants the opportunity to truly own decisions by working with shared-goal partners to find mutually agreeable solutions. Additional information about the organization can be found on their [website](#).

Structure

Keystone will use their expertise to form a Consumer Advisory Council with representatives from across the state and engage a wide group of consumer advocates. To ensure all interests of consumers are represented, the Advisory Council will meet on a regular basis through the spring. These meetings will be open to the public. In addition to attending the meetings, written feedback can be sent to the [HTP Consumer inbox](#) to be included in meeting materials to committee members and those from the public who attend. HTP topics to be addressed in the meetings include: quality metrics, clinical outcome and process measures, program goals, evaluation and reporting, financing, and sustainability.

Keystone Policy Center will schedule and facilitate monthly advisory council meetings, the first of which will take place on Sept. 27 at a to be determined location. Details about the Sept. 27 meeting will be forthcoming and will be shared with stakeholders via email.

Contact

To be added to the distribution list about upcoming consumer advisory council meetings, or if there are questions about the advisory council, please contact [Courtney Ronner](#), Hospital Relations and Communication Manager.

