



COLORADO DEPARTMENT OF HEALTH CARE POLICY & FINANCING

1570 Grant Street, Denver, CO 80203-1818 • (303) 866-2993 • (303) 866-4411 Fax • (303) 866-3883 TTY

Bill Ritter, Jr., Governor • Joan Henneberry, Executive Director

March 14, 2007

RE: Incomplete RRR Cases

ACTION REQUIRED

Dear County Director and Medical Assistance Site Directors:

The Department of Health Care Policy and Financing (Department) has become aware of a large number of cases where the Re-determination Reassessment Recertification (RRR) process was started, but the case was never authorized. In this situation the client continues to receive his/her benefits without properly completing the RRR process. The Department has run an adhoc report to determine, by eligibility site location and program group, the number of cases that meet this criterion.

Each county/medical assistance (MA) site will receive its own list of clients that fall under the above criterion. The Department requests that each location work its cases and re-run eligibility to move these cases out of the re-determination mode and into the correct eligibility status or to discontinue benefits, which ever is applicable. If a RRR packet was received timely, review data entry, run EDBC and authorize the results. If no RRR packet was sent out, reprint the RRR packet and send it to the client. Due to the timely noticing requirement, clients will not be retroactively denied. In addition, these clients are now subject to the identification and citizenship verification requirements under Deficit Reduction Act of 2005 and HB 06S-1023. This project must be completed by May 31, 2007.

Please note that all eligibility sites are required to process the CHP+ that was added due to "Special Action". If you are unable to do so, contact your security administrator and have him or her look at the high level program access for CHP+.

If you need additional information, please feel free to contact me at 303-866-2139 or via email at gayle.fowler@state.co.us. Thank you very much for your assistance on this project.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Gayle E. A. Fowler'.

Gayle E. A. Fowler

Eligibility Operations Section Manager

cc: Lisa Esgar
Heather Hewitt
Lisa Golley
Brian Zolynas
Donna Kellow

Attachment