

Safety Net Provider Forum

January 26, 2024

Presented by:

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Meeting Agenda

- BHA Updates:
 - Safety Net Application
 - Safety Net Resources
- Comprehensive and Essential Provider Process (BHA/HCPF)
- HCPF Updates:
 - New Provider Types (PT)
 - Payment/Funding Updates
- Health Management Associates (HMA) Updates
 - Provider Training and Technical Assistance (TTA) Updates
 - UCP Workgroups Update
- Provider questions/concerns/etc.



Meeting Purpose

The purpose of this meeting is to:

- Provide a learning space for providers highlighting the ongoing and upcoming behavioral health safety net system changes
- Provide discussion opportunities regarding new provider types through a Medicaid lens
- Ensure ongoing availability of BHA team members for discussions regarding licensing requirements and regulations
- Continue educating providers about changes to the behavioral health safety net



Safety Net Application

- Rules effective January 1, 2024.
 - ❖ Includes BHE, Safety Net and 27-65 Provider Rules
 - ❖ Available at [Secretary of State website](#)
- Application for Safety Net Approval is [now available](#).
- First step is to submit a Letter of Intent to BHA.
- Need help? Technical assistance appointments available!
- Sign up for BHA Quality & Standards newsletter for ongoing updates:
<http://eepurl.com/isj-PA>



Provider resources

BHA staff are hard at work developing resources to help during this period of transition and beyond. We encourage you to bookmark and visit this page frequently, as resources will be added below as they are completed.

General resources

- [Agency Guide for New Providers](#)
- [Agency Transition Guide](#)
- [Behavioral Health Acronym Glossary](#)
- [BHA Provider Rules Outline and Sources](#)
- [Chapter 2 Reference Guide for 27-65 Designated Facilities](#)
- [Policy and Procedure Guidance](#)
- [Regulatory Transition FAQ](#)

BHE resources

- [Behavioral Health Entity \(BHE\) Endorsement Structure](#)
- [BHE Fee Schedule](#)
- [Delayed Enforcement Guidance](#)
- [Fingerprinting instructions guide](#)
- [Is my agency a Behavioral Health Entity?](#)
- [Level of Care Timelines](#)

Safety net

- [Behavioral Health Safety Net Providers Fact Sheet](#)
- [Safety Net Approval Paths visual resource](#)
- [Safety net provider transition memo from BHA and HCPE](#)
- [Reimbursement and engagement with HCPE](#)

Related pages

- [Colorado LADDERS](#)
- [Treatment Management System](#)
- [Involuntary Mental Health Treatment](#)
- [BHA DUI/DWAI Services](#)
- [BHA Resources for Providers](#)
- [BHA Compliance Toolbox](#)



Questions?



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Comprehensive and Group Enrollment

New Provider and Specialty Types

1. Creating a Provider Type (PT) for Comprehensive providers
 - a. Comprehensive providers will only enroll as this 1 PT - they will NOT need to enroll as a SUD provider also (PT 64) since OP SUD services are required of Comprehensive providers.
2. Creating PT for Behavioral Health Group w/Prescriber AND Behavioral Health Group w/o Prescriber
 - a. These will allow providers who currently enroll under PT 16 and 25 but are distinctly BH providers to have an identified pathway to enroll.
 - b. This will accommodate the Group Providers that will require a BHE license
 - c. This will accommodate other distinct BH group providers (i.e. Psychiatrists, Psychologists, Day Treatment, etc.)



Essential Provider Enrollment

- Creating an enrollment indicator (flag/button) for Essential Providers.
 - Applicable to existing provider types that provide BH services
 - This will allow for the enhanced reimbursement rate.
- January 15, 2024 - Apply for Essential Provider Approval through BHA
- March 1, 2024 - Enroll with HCPF. There will not be a distinct Provider Type or Specialty Type for this - it will be a “flag” you select in the enrollment portal
 - Current Provider would submit maintenance request and select “Essential Provider” in the enrollment portal
 - New Providers - Enroll as an Essential Provider with HCPF by selecting “Essential” in the enrollment portal at the time of enrollment
- July 1, 2024 - Will be able to bill



HCPF Updates

Safety Net Provider Reimbursement Updates

- Comprehensive - Prospective Payment System (PPS)
 - PPS logic and list of trigger services have been sent to the provider community.
 - Working on test files with potential comprehensive providers in order to get appropriate counts of encounters.
 - Cost reports have been submitted and the audit process has begun.
 - For any provider who chooses to become a Comprehensive and has not historically completed a cost report, they will be reimbursed at the State PPS rate for the first year.
- Essential - Enhanced fee schedule
 - Signed contract with HMA to work on value-based payment methodology
 - Optimas is starting the build of the enhanced fee schedule



HCPF Updates

Safety Net Provider Reimbursement Updates

- Community Mental Health Centers (CMHC)
 - CMHC designation will be discontinued at the end of December 2024
 - As the CMHC provider type is end-dated, these providers must enroll as new provider types (Comprehensive, Essential, BH Group, etc.)
 - Comprehensive Safety Net Providers will be billing providers and will not be able to bill as the rendering provider (as current CMHCs are allowed).



FAQ

How do I know if I need to transition to the new Behavioral Health Safety Net system?

- If your agency is a CMHC, your agency will need to be
 - Licensed by the BHA as a Behavioral Health Entity
 - Approved by BHA as a Comprehensive Community Behavioral Health Provider
 - Enrolled with Medicaid as a Comprehensive Safety Net Provider
 - Contracted with a Managed Care Entity - either RAE or MCO
- If your agency is not a CMHC, your agency will need to complete all of the steps as above as applicable, but
 - be approved by BHA as a Comprehensive or Essential Safety Net Provider
- Participation is voluntary, but highly encouraged and those who participate are eligible for alternative payment models
 - Comprehensive providers - PPS Model begins July 2024
 - Essential Providers - Enhanced Fee Schedule begins July 2024



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FAQ

What are the general requirements to become an Essential or Comprehensive Provider?

- Holding a license in good standing to provide behavioral health services
 - May include a BHE license from BHA or a license from the Department of Regulatory Agencies
- Providing care coordination
- Providing the required services for the Comprehensive or Essential Providers
- Meeting all standards for Safety Net provider found in BHA rule (Chapter 12)

Additional information can also be found in [Joint Operational Memo 23- 077 Safety Net Provider Timeline](#), which outlines key timelines and expectations related to safety net providers.

Questions?



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Provider Training & Technical Assistance Updates

Trainings will be open to all behavioral health providers

- No trainings will be mandatory or required

Levels of training

- Reform awareness & implementation
- Competency & quality improvement

The intended audience for each training will be clear when trainings are announced

- All behavioral health providers
- Safety net providers

Types of training will vary based on topic

- Asynchronous - Webinar recorded training or self-guided training
- Live or in-person - With recording of live didactic portion of the training

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Provider Training & Technical Assistance Updates

Self-guided and asynchronous training for current and future providers to build awareness and readiness for significant reform efforts. Topics include:

- State Behavioral Health Regulatory Functions (BHA) & Medicaid (HCPF) Roles & Responsibilities
- Behavioral Health Intermediaries – Roles & responsibilities of the RAEs & BHASOs
- Medicaid Basics for New Providers
- Introduction to Financial Cost Reports

COMING LATE WINTER/EARLY SPRING 2024



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Provider Training & Technical Assistance Updates

Live trainings (virtual and in-person) to elevate quality and improve capacity across the behavioral health provider community. Trainings will be recorded. Topics include:

- Removing structural and organizational barriers to access
- Building relationships with community partners and community education
- Care compact best practice and building enhanced referral networks
- National innovations in transitions from institutional care to community care
- Building the Bench for Early Childhood Interventions
- Treatment approaches for pregnant mothers with Opioid Use Disorder
- Mobile Crisis best practice and secure transportation
- Wraparound services
- Serving populations with multiple, complex needs
- Co-occurring treatment
- Innovation in working with Individuals with developmental disabilities

COMING SPRING 2024



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Provider Training & Technical Assistance Updates

Communication with providers is a key component of the training approach

- Overview of the Training & Technical Assistance project
- Provider-specific initial communication
- Leverage existing communication mechanisms (e.g. listservs, newsletters, etc.)

Coordination across the BHA & HCPF is a focus for both departments

- Build from existing efforts
- Augment and fill gaps
- Avoid duplication
- Coordinate timing of trainings to not overwhelm providers
- Align communications to provide consistent, clear messaging to providers



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Provider Training & Technical Assistance Updates

Training announcements, recordings, technical assistance offerings and provider convenings, will be shared:

- Via a dedicated Safety Net TTA newsletter
- On the [HCPF Safety Net Providers landing page](#)
- Through agency communication outlets

Keep an eye out for upcoming communication on:

- The Safety Net TTA Listserv
- The HCPF Safety Net Providers landing page
- Training dates
- Office Hours
- Frequently Asked Questions
- And more!

Resources will also be developed to help providers and partners share TTA resources and support among their networks

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Provider Training & Technical Assistance Updates

Provider feedback & discussion on days & times for live trainings

Do you have recommendations on:

- Days of the week
- Times

What other considerations should we take into account when scheduling?

Other training & technical assistance questions or feedback?

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UCP Workgroup Updates

- Both the Minimum Data Set and the Programmatic & Financial Reporting Workgroups met on January 17, 2024
- The focus was final review of the draft UCP recommendations and polling of participants to determine agreement with moving each of the UCP recommendations forward for BHA & HCPF consideration
 - It was not necessary for the group to come to complete consensus, but to come to a shared agreement to move the recommendation forward
 - Notable feedback or suggested modifications/clarifications were noted and will be shared with BHA & HCPF
- HCPF and BHA will meet to review recommendations and additional feedback in February

- Summaries of working groups have been posted to the BHA website at <https://bha.colorado.gov/for-providers>



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HCPF Announcement

- HCPF is seeking applicants for the HCPF Criminal Justice Collaborative.
- Collaborative will provide ongoing feedback in the development of criminal justice projects including:
 - Criminal Justice Partnerships
 - Consolidated Appropriations Act (CAA) 5121 - Juvenile Justice Transition Support
 - 1115 Re-entry Waiver
- [Complete this application](#) by Feb. 9.
- Applicants can apply to represent the following groups:
 - Counties (DHS), Prisons (DOC), Probation, Jails, Providers - Physical Health, Behavioral Health & MAT, People who have been incarcerated, RAEs, Advocates, CHP+ representation, Behavioral Health Administration (BHA) Criminal Justice Team, or Division of Youth Services (DYS) Team
- Contact hannah.hall@state.co.us with any questions, comments, or concerns.



Thank You For Joining Us!

- Next meeting: February 23rd 10:00am-11:00am
 - SNP updates, meeting recordings, and training information - [SNP Webpage](#)
 - SNP rules, BHE resources, and BHA enrollment information - [BHA Laws and Rules Webpage](#)
- For questions:
 - Universal Contract/SNP/Forum Agenda Requests - hcpf_safetynetforum@state.co.us
 - Rule Promulgation/Regulatory and Licensing - cdhs_bharulefeedback@state.co.us
 - Training or technical assistance questions - safetynetta@healthmanagement.com

