

Safety Net Provider Forum

<https://hcpf.colorado.gov/safetynetproviders>
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Meeting Agenda

- October 27, 2023
 - Meeting Purpose
 - Definitions of Safety Net Providers
 - BHA Updates:
 - Rule Promulgation
 - Provider Process Timelines
 - Comprehensive and Essential Provider Process
 - HCPF Updates:
 - 3 New Provider Types (PT)
 - Payment/Funding Updates
 - Health Management Associates (HMA) Updates
 - Provider Training and Technical Assistance (TTA) Updates
 - Provider TTA Survey Overview & Results
 - UCP Workgroups Update
 - Provider questions/concerns/etc.



Meeting Purpose

The purpose of this meeting is to:

- Provide a learning space for providers highlighting the ongoing and upcoming behavioral health safety net system changes
- Provide discussion opportunities regarding new provider types through a Medicaid lens
- Ensure ongoing availability of BHA team members for discussions regarding licensing requirements and regulations
- Continue educating providers about changes to the behavioral health safety net

Safety Net Provider Definitions

Comprehensive Safety Net Provider: A licensed behavioral health entity or behavioral health provider approved by the Behavioral Health Administration to provide care coordination and the **all of the following** behavioral health safety net services, either directly or through formal agreements with behavioral health providers in the community or region:

- a) Emergency and Crisis Behavioral Health Services
- b) Mental Health and Substance Use Outpatient Services
- c) Behavioral Health High-Intensity Outpatient Services
- d) Care Management
- e) Outreach, Education, and Engagement Services
- f) Mental Health and Substance Use Recovery Supports
- g) Outpatient Competency Restoration
- h) Screening, Assessment, and Diagnosis, Including Risk Assessment, Crisis Planning, and Monitoring to Key Health Indicator



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Safety Net Provider Definitions

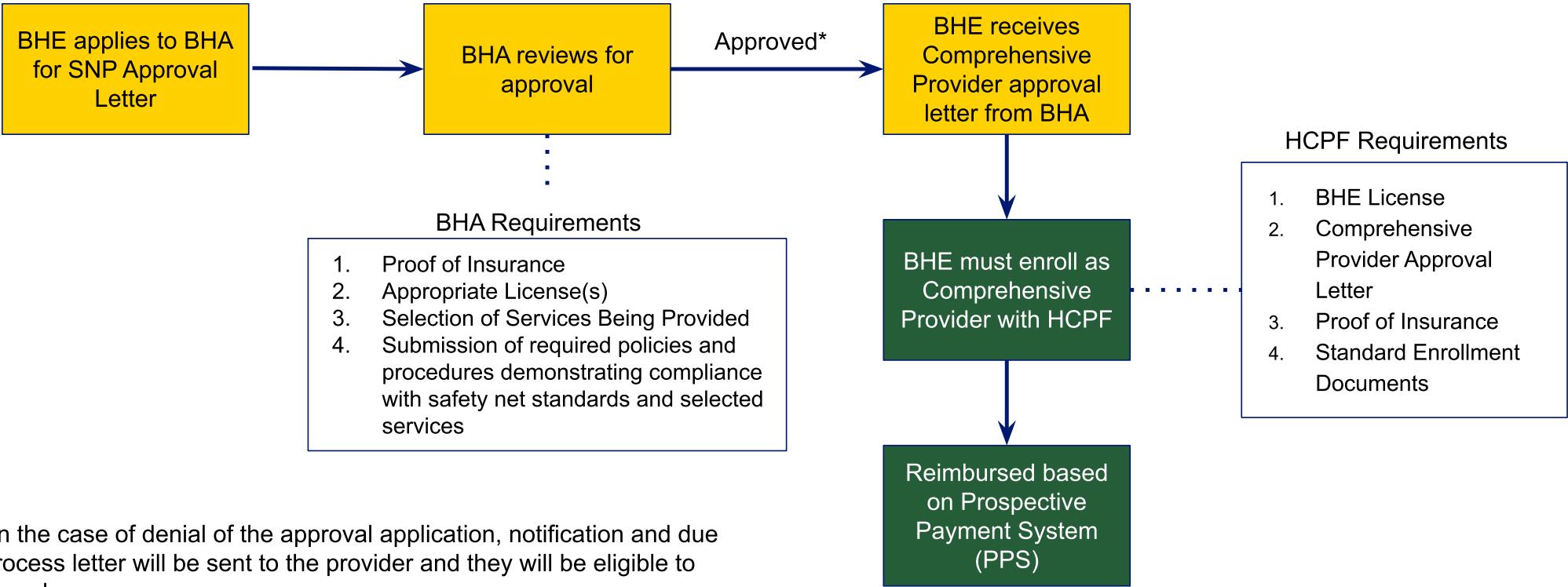
Essential Safety Net Provider: A licensed behavioral health entity or behavioral health provider approved by the Behavioral Health Administration to provide care coordination and **at least one of the following** services:

- (a) emergency or crisis behavioral health services;
- (b) behavioral health outpatient services;
- (c) behavioral health high-intensity outpatient services;
- (d) behavioral health residential services;
- (e) withdrawal management services;
- (f) behavioral health inpatient services;
- (g) integrated care services;
- (h) hospital alternatives; or
- (i) additional services that the behavioral health administration determines are necessary in a region or throughout the state

BHA Updates

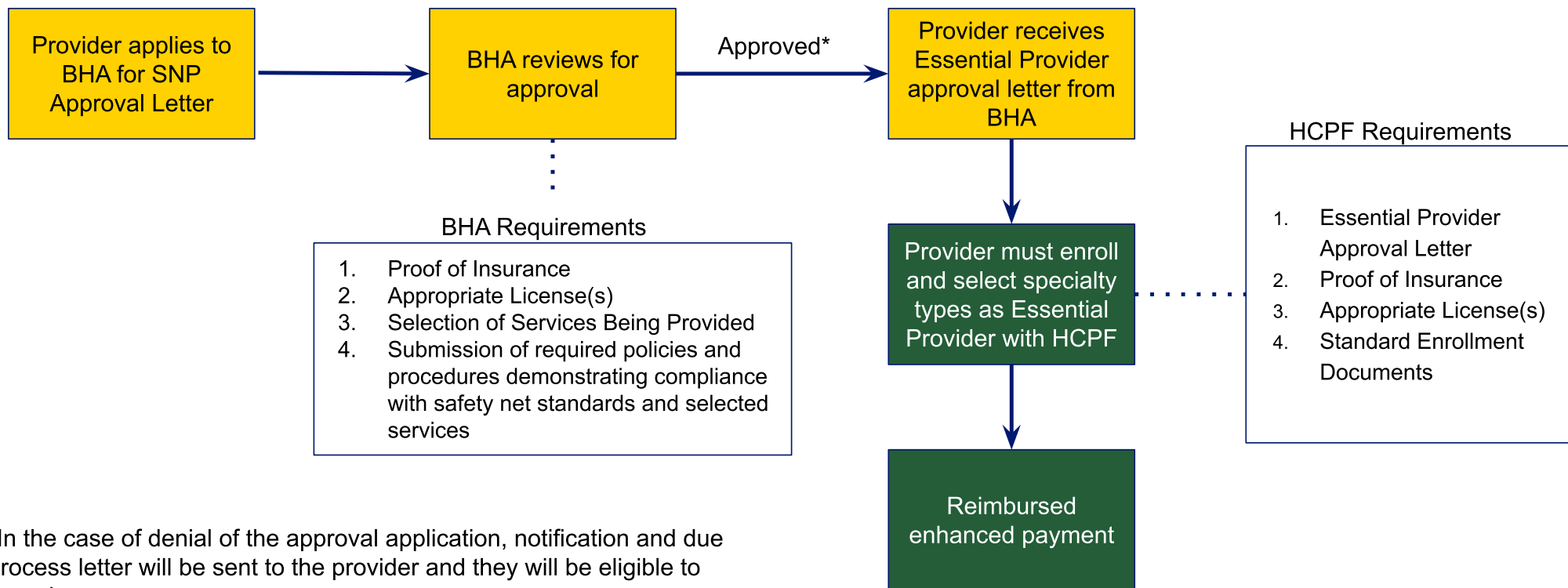
- First Read at the State Board of Human Services (SBHS) completed October 6, 2023. Second Reading scheduled for November 3, 2023.
 - ❖ Includes BHE, Safety Net and 27-65 Provider Rules
- Proposed rules are available at: <https://bha.colorado.gov/resources/laws-rules>
- If you are interested in providing testimony or attending the hearing: <https://cdhs.colorado.gov/sbhs>
- Sign up for BHA Quality & Standards newsletter for ongoing updates: <http://eepurl.com/isj-PA>
- Application for Safety Net Approval will be available starting November 15, 2023.

Comprehensive Provider Process



*In the case of denial of the approval application, notification and due process letter will be sent to the provider and they will be eligible to reapply.

Essential Provider Process



*In the case of denial of the approval application, notification and due process letter will be sent to the provider and they will be eligible to reapply.

HCPF Updates

New Provider and Specialty Types - March 1, 2024

1. Creating a Provider Type (PT) for Comprehensive providers
 - a. Comprehensive providers will only enroll as this 1 PT - they will NOT need to enroll as an SUD provider also (PT 64) since OP SUD service are required of Comprehensive providers.
 - b. OTP Providers will still have to enroll distinctly - HCPF is creating a ST under PT 64 for OTP distinctly (moving away from using PT 16) and will provide guidance for when/how to enroll.
2. Creating STs for Essential Providers.
 - a. This will have Specialty Types (ST) to indicate which scope of services a provider is endorsed to provide.
 - b. This will allow for the enhanced reimbursement rate.
3. Creating PTs for Behavioral Health Group w/Prescriber AND Behavioral Health Group w/o Prescriber
 - a. These will allow providers who currently enroll under PT 16 and 25 but are distinctly BH providers to have an identified pathway to enroll.
 - b. This will accommodate the Group Providers that will require a BHE license
 - c. This will accommodate other distinct BH group providers (i.e. Psychiatrists, Psychologists, Day Treatment, etc.)



HCPF Updates

Safety Net Provider Reimbursement Updates

- Comprehensive - Prospective Payment System (PPS)
 - Daily encounter rate
 - List of services that trigger payment
 - Cost report based
- Essential - Enhanced fee schedule
 - Procedure code based
 - Hourly and per diem codes

[Directed Payment Legislative Report](#)

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Provider Training & Technical Assistance Updates

To support providers, through training, during the implementation of several behavioral health safety net initiatives, including

- *Universal Contract Provisions*
- *Alternative Payment Models*
 - *MMIS transitions*
- *Value Based Payments*

Also includes targeted content support trainings related to clinical program delivery, working with priority populations and improving capacity for measuring outcomes

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Provider Survey Overview

Survey Details

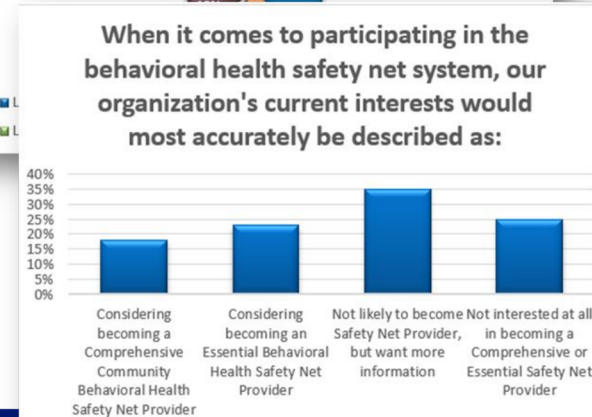
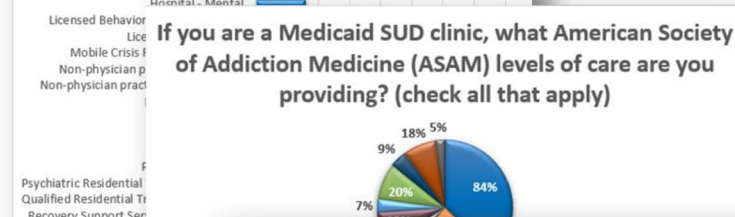
What was the objective of the survey?	HCPF and the BHA issued a survey to seek provider feedback to ensure that training and technical assistance align with provider goals and organizational needs.
Who received the survey?	<ul style="list-style-type: none"> • Survey designed for all behavioral health providers (independent providers, group practices, large community behavioral health centers, and primary care providers delivering behavioral health services). • Providers who are currently receiving public funds as well as those who are considering accessing public funds in the future were encouraged to complete the survey.
What are the survey question topics?	<ul style="list-style-type: none"> • Medicaid provider type, priority populations served • Current services offerings & anticipated changes • Training needs & preferences related to: <ul style="list-style-type: none"> ○ Training topics ○ Training modalities & formats ○ Supplemental materials to support learning ○ How best to communicate training and technical assistance opportunities ○ Helpful tools and resources to encourage & assist providers in sharing training and technical assistance opportunities with their network
When was the survey sent?	Distributed between September 29 th and October 13 th
How will survey results be used?	Inform the training and technical assistance (TTA) plan

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Provider Survey Results

Over 300 providers completed the survey by 10/13 (over 400 as of 10/25)

- Over 70 percent of survey respondents are **current Medicaid providers**
- Of 342 respondents, only 29 percent are **considering adding safety net services** in the future
- Of 333 respondents, only 4 percent are **considering eliminating safety net services** in the future
- 35 percent of respondents indicated they are **not likely to become a Safety Net Provider** but want more information, while 25 percent are **not interested at all** in becoming a Safety Net Provider
- 41 percent are interested in becoming a Safety Net Provider



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Provider Survey Results

Rank	Top Introductory Trainings for Self-Guided Modules in LMS	Top Topics for Trainings Through Modalities Other Than LMS
1	State Behavioral Health Regulatory Functions (BHA) & Medicaid (HCPF) Basics - Overview of state agency roles and responsibilities related to behavioral health policy and reimbursement (63%)	Removing structural and organizational barriers to access (62%)
2	Comprehensive & Essential Safety Net Provider Status - Licensure requirements, reimbursement, and other implications of these behavioral health provider designations (59%)	Creating equity and inclusion for Lesbian, Gay, Bisexual, Transgender, Queer individuals (54%)
3	Payment methodologies - Overview of common payment & reimbursement methodologies used within the behavioral health system as well as planned payment reform (59%)	Cultural competency (52%)
4	Behavioral Health Intermediaries - Roles & responsibilities of the Regional Accountable Entities (RAEs) & Behavioral Health Administrative Services Organizations (BHASOs) (52%)	Creating equity and inclusion for individuals who have experienced racial discrimination and structural barriers to care (51%)
5	Basic Medicaid information for new providers (e.g., eligible provider types, enrollment, contracting, where to find manuals and other information, etc.) (46%)	Care coordination best practice (50%)
6	Universal Contracting Provisions (39%)	Trauma-informed cognitive behavior therapy (49%)
7	Medicaid & BHA Data Systems - LADDERS, PEAK, PEAK Pro & InterChange (32%)	Diversity, equity & inclusion (45%)
8	Introduction to Financial Cost Reports - Understanding the basic elements of reporting costs, predicting costs and how cost reports are being used by the state (27%)	Trauma-Informed Care Practices and Service Delivery (45%)
9	Other - Documentation requirements, using payment programs used by each RAE, clinical skills like suicide assessments and risk assessments, education/access to Colorado Revised Statutes applicable to mental health care (5%)	Dialectical Behavior Therapy (44%) Serving populations with multiple, complex needs (44%)

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Provider Survey Results

Rank	Preferred Training Modalities/Trends	Preferred Supplemental Materials
1	Virtual (87%)	Fact sheets/information briefs (78%)
2	Self-Guided (58%)	Presentation slides with talking points (78%)
3	In-Person (57%)	Recorded training videos (70%)
4	Office Hours (28%)	Short explainer videos (51%)
5	Other - Didactic Roundtables or training in house w/ experts (1%)	Infographics (49%)
6		Podcasts (38%)
7		Other - Teaching techniques for all ages, documents, books, interactive activities, Q&A Sessions, SME Availability, Contacts for Questions and assistance with implementation (2%)
Preference on Notifications of Upcoming TTA Opportunities		Preferred Communication Tools
1	Email/listserv (98%)	Email/newsletter copy (80%)
2	HCPF and BHA Websites (16%)	Social media copy and images (10%)
3	HCPF and BHA held provider convenings (7%)	Website copy (5%)
4	HCPF and BHA social media (6%)	Flyer (4%)
5	Other - Text or E-mail (1%)	Other - digital flyers (1%)

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UCP Workgroup Updates

Minimum Data Set Working Group

Including reporting timelines, requirements, and data portal process improvement

- Session #2 (9/7/23)
- Session #3 (10/18/23)
- Affinity Groups:
 - 'Basic' vs 'Advanced' Minimum Data Sets (09/18/23)
 - Service Category and Utilization (09/20/23)
 - Data Element - Client Demographics (09/21/23)
 - Basic' vs 'Advanced' Minimum Data Sets #2 (09/25/23)
 - Map non-encounter services to service categories(pending)
 - Priority Populations (pending)

Requirements Workgroup

Including building on streamlined provisions within the BHA and work across state agencies to examine program, financial and data reporting requirements to improve alignment

- Session #2 (9/5/23)
- Session #3 (10/19/23)
- Affinity Groups:
 - Contract Lifecycle (09/13/23) and Contract Lifecycle #2 (09/26/23)
 - Cost of Data Collection (09/15/23)
 - Testing the Runway (09/21/23)
 - Bi-directional data sharing (pending)

- Key Informant Interviews with State agencies
- Summaries of working groups have been posted to the BHA website at <https://bha.colorado.gov/for-providers>



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Universal Contract Provisions (UCP) Feedback Form

Form description

Image title



https://docs.google.com/forms/d/198wuy2BBfR1GLy_4cpC7FDhgKFnmRqgJOnCoF1_4F1U/edit

Date *

Month, day, year



Provider Questions/Concerns

- What questions or concerns do you have?

Agenda - Next Meeting

- Next meeting December 15th 10:00am-11:00am
- Recurring Meeting Agenda
 - BHA:
 - Rule Promulgation Timeline: Deadlines to remember
 - Regulatory updates (as applicable)
 - HMA:
 - Provider TTA Updates
 - Universal Contract Provision Workgroup Updates
 - Payment Reform Updates
 - Provider questions/concerns/etc.
 - FAQs



Parking Lot Items

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Thank you for joining us!

Questions?

Universal Contract/Forum Agenda Requests - hcpf_safetynetforum@state.co.us

Rule Promulgation/Regulatory and Licensing - cdhs_bharulefeedback@state.co.us



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