



# CICP

Colorado Indigent Care Program

## MINUTES

### Colorado Indigent Care Program Stakeholder Advisory Council Department of Health Care Policy & Financing

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January 29, 2024  
1:00 to 3:00 P.M.

#### 1. Welcome and Introductions

- Bethany Pray, Chair, and Taryn Graf, HCPF 1:00 to 1:04 P.M.
- Members Present: Bethany Pray, Stephanie Arenales, Stephanie Brooks, Kelly Erb, Stephanie Fillman, Sarah Irons, Tennie Masterson, Andrew Pederson, Mitchell Scott
- HCPF Employees Present: Taryn Graf, Alondra Yanez, Mercedes Vieira-Gomes, Shannon Huska, Nancy Dolson

#### 2. Meeting Minutes

- Council discussion, 1:05 p.m.
- Andrew Pederson makes motion to approve July meeting minutes, seconded by Stephanie Arenales.

#### 3. Summary of SMART Hearing

- Taryn Graf, HCPF, 1:06 to 1:33 P.M.
- Taryn Graf spoke about HB21-1198: Hospital Discounted Care Data Reporting.
- Stephanie Arenales asked for clarification on the report data.
- Taryn Graf explained the patient demographic information in detail from the report.
- Bethany Pray asked for clarification on specific categories such as Medicaid and self-pay patients on the report.
- Stephanie Arenales asked about the audit process.



- Taryn Graf explained how the audit process will work and what information will be looked at.
- Bethany Pray asked about the information that was reported.
- Nancy Dolson spoke about the CICP report and when it will be published.
- Kelly Erb asked if there is geographic representation of the data collected.
- Taryn Graf stated she will look into it and see how it can be reported in a comprehensive way.
- Tennie Masterson and Bethany Pray also stated they are also interested in obtaining the geographical information data comparison.
- Bethany Pray asked if it is feasible to get this information to present for the April meeting.
- Taryn Graf said she will try to obtain the information for the April meeting.
- Andrew Pederson stated the HDC report is very helpful to look at data.
- Tennie Masterson explained how the screening process can be difficult to complete as patients are not very cooperative.
- Taryn Graf spoke more about the data that was reported and asked what exact information the committee would like to see on the geographic report.

#### 4. CICP Bill

- Nancy Dolson, HCPF, 1:34 to 1:56 P.M.
- Nancy Dolson spoke about the Sunset Colorado Indigent Care Program Bill.
- Nancy Dolson spoke about the termination of the CICP Program.
- Nancy Dolson went over the transition information and proposal.
- Stephanie Fillman asked for clarification on what hospitals need to continue doing to receive DSH.
- Nancy Dolson explained the direction that will take place for hospitals to continue receiving DSH.
- Bethany Pray asked when that introduction will take place.



- Nancy Dolson explained the timeframe process for the determination.
- Stephanie Brooks shared her concern of how the CICIP recommendation would impact facilities.
- Nancy Dolson went over the transition process in detail for the ending of the CICIP program and continuation of CHASE payments.
- Stephane Arenales expressed her concern about having to change and revise the screening application.

## 5. Hospital Discounted Care Screening and Uniform Application Administrative Burden

- Taryn Graf, HCPF, 1:57 to 2:39 P.M.
- Bethany Pray asked the attendees what application burdens hospitals have experienced.
- Bethany Pray asked if the application length is an issue or concern for facilities.
- Julissa Soto expressed the length is an issue as well as the way the application is translated.
- Stephanie Arenales stated she has heard that patients have a hard time getting through to someone that speak Spanish which makes it challenging to understand and complete the screening process.
- Andrew Pederson also agreed that their facilities have trouble with patient engagement.
- Stephanie Arenales suggested an option for patients to complete the application on their own.
- Taryn Graf explained the application must be completed by the facility.
- Andrew Pederson stated they have trouble obtaining documents such as income information which makes it difficult to make determinations.
- Sarah Irons also expressed a lot of patients do not provide the required information to move forward with the application completion.
- Andrew Pederson also said it is very complicated to get ahold of patients which makes them take other alternatives.



- Sarah Irons stated regardless of the reminders and phone calls they make to assure patients take the correct documentation, they do not provide that information.
- Tennie Masterson explained their biggest struggle at their facility is patient engagement. She stated their facility provides a lot of options for patients to engage and provide documents, they just refuse to.
- Yvonne also said the documents are not the issue, it is the follow through from the patient side when providing the documents.
- Taryn Graf clarified facilities do not need to wait six months to write-off patients who qualify.
- Andrew Pederson asked for clarification about the write-off timeframe and information required from patients.
- Bethany Pray suggested HCPF review the patient application and simplify it to make the process easier for facilities.
- Sarah Irons agreed the application should be revised by HCPF to avoid any gaps.
- Bethany Pray asked the committee how the screening information can help patients start on the Medicaid application on PEAK.
- Andrew Pederson explained their process of helping patients apply for Medicaid for those that might qualify.
- Yvonne also stated they have a similar process to help patients apply for Medicaid.
- Enisa said they have a vendor that helps patients apply for Medicaid.
- Tennie Masterson also has financial counselors that help with Medicaid application information.
- Enisa expressed that patients usually don't have engagement when it comes to billing until they receive a collection letter.
- Taryn Graf explained the billing timeframe for all scenarios and when a patient can be sent to collections.
- Bethany Pray asked HCPF to review the manual for clarification on the timelines.

## 6. Open Forum for Public Comment\*

- Public comment, 2:40 to 2:44 P.M.



- Julissa Soto stated concerns that Spanish patients have with the application process.

\*All comments will be limited to a maximum of two minutes unless scheduled in advance.

## 7. Next Meeting

- Bethany Pray motioned to adjourn; Stephanie Arenales motioned; Stephanie Brooks seconded. Meeting adjourned at 2:46 P.M.
- Monday, April 29, 2024, from 1:00 - 3:00 P.M.

## 8. Adjournment

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the Board Coordinator at 303-866-5634 or [Taryn.Graf@state.co.us](mailto:Taryn.Graf@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.

