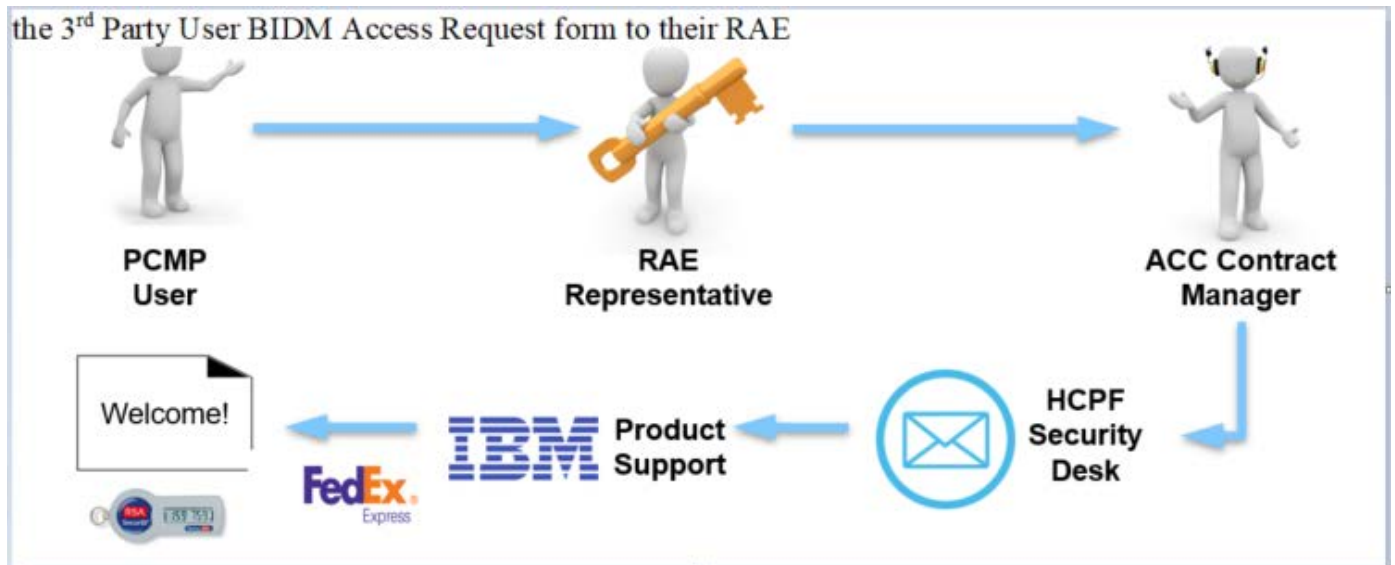**What is the process and status for provisioning (gaining access)?**

In order to ensure the security of our members, the provisioning process is approved by several State authorities before going to IBM for final approval. The process for PCMP provisioning is shown below. The process is the same for the RAEs except they do not have to do the first step.

- PCMP requests the 3rd Party User BIDM Access Request form from RAE.
- PCMP completes form in its entirety. Failure to do so could cause delays in the provisioning process.
- PCMP user submits the completed 3rd Party User BIDM Access Request form back to their RAE.
- RAE approving authority signs the form where appropriate and sends it to HCPF program staff.
- Program staff reviews the form, signs it, and then submits it to HCPF Information Security.
- HCPF Information Security creates a ticket with IBM to create or modify access.

IBM product support analysts grant access and send the fob, used for two-factor authentication, as needed.
 Additionally, PCMPs now have the option to have a passcode sent instead of using the fob. This functionality is not yet available to RAE or Department users. Provisioning should not take more than 2-4 weeks. Please contact your RAE if you have not been provisioned in a timely manner. IBM and the Department meet weekly to review outstanding tickets and issues to ensure these tickets are expeditated.

issues are handled promptly.

Welcome

Welcome to the IBM Watson Health site.

Please provide your account information to access the application.

Username

Password

Select how to authenticate

○ I have an RSA token

○ Send me a passcode

Sign In

Forgot Username?
Forgot Password?

Manage RSA PIN and Token