



COLORADO
Department of Health Care
Policy & Financing

Provider News & Resources

Special Newsletter:

Durable Medical Equipment (DME) Known Issues

July 14, 2023

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[Provider News & Resources - Special Newsletter - Durable Medical Equipment \(DME\) Known Issues - 06-19-2023](#)

Durable Medical Equipment (DME) Providers

This newsletter contains one DME resolved known issue that was updated with claim reprocessing information.

All newly submitted claims for DME and supplies should now be processing correctly for those issues that were resolved.

Visit the [Known Issues web page](#) to review all known issues and updates regarding reprocessing located under the DME/Supply drop-down.

Contact the [Provider Services Call Center](#) with any other questions.

Resolved Known Issues

Resolved 07/07/23

Claims for Durable Medical Equipment (DME) Denying for Explanation of Benefits (EOB) 4070 or EOB 2861

[Some procedure codes](#) billed on DME claims without the NU modifier were denying for Explanation of Benefits (EOB) 4070 - "The Procedure Code/Modifier combination is not payable for the Date of Service." or EOB 2861 - "No Rate on File for the Date(s) of Service."

Affected claims were reprocessed and completed on 07/14/23.

Issue resolved 07/07/23.
