



Client Statement of Understanding: CES & SLS Home Modification Benefit

Home Modification is a Long-Term Services and Supports (LTSS) Health First Colorado (Colorado's Medicaid Program) benefit that allows for specific modifications in an eligible client's existing home setting. Home modifications are part of a \$10,000 benefit that renews every 5 years and must be required due to the client's illness, impairment or disability. Home modifications over \$2,499, must also be recommended by a licensed occupational/physical therapist or other approved professional. Please note, not all recommendations will be a part of the scope of work. Final approval is subject to review by the State.

Please review the following responsibilities and sign that you understand:

Construction

1. Client/Client Representative shall not make any changes or additions to the approved bid without the written approval of the State and understands that all changes and additions not part of an approved bid or change request become the sole responsibility of the Contractor and Client/Client Representative for payment and dispute resolution regarding such additions or changes.
2. Client/Client Representative understands that Contractor is required to comply with state/local codes, which includes obtaining permits, and may increase the cost of the home modification.
3. Client/Client Representative will be given the opportunity to review all of the bids received for their project and choose their preferred Contractor, even if that Contractor did not submit the lowest bid. Approval of such bids will comply with the home mod rule.
4. Client/Client Representative agrees that he/she will not hold the State liable for personal property loss or damage that may be incurred during the construction period. The State recommends the client secures his/her personal property, household goods, and/or personal items remaining on site during construction. However, Contractors are required to maintain liability insurance policies in the event of personal property loss or damage.
5. Client/Client Representative shall cooperate with the Contractor and Subcontractor to facilitate the performance of the work and neither the Client/Client Representative nor any members of the household will hinder their performance.
6. Client/Client Representative shall permit the Contractor to use existing utilities such as power and water, at no cost, only to the extent necessary to carry out the completion of the work.
7. Client/Client Representative agrees to ensure that the Contractor has reasonable access to the work area during normal business hours of 8am-5pm, Monday-Friday, during the construction period.

8. Client/Client Representative understands that all projects are subject to an inspection by the Division of Housing. In addition, Client may contact their case manager at any time to request an inspection for assistance with dispute resolution.
9. Client/Client Representative will ensure that when applicable, the appropriate Homeowner’s association and/or landlord submit written approval of the proposed modifications, prior to the commencement of any work.
10. Client/Client Representative shall designate a single contact regarding the home modification.

Warranty

11. Client/Client Representative understands that all work performed by the Contractor and all subcontractors will be warranted for one year, and there may be a separate manufacturer warranty on materials/equipment. Upon client’s request, contractor is responsible for furnishing warranty information to Homeowner/client.
12. Client/Client Representative shall be responsible for regular maintenance of the home modification work, outside of the Contractor and/or Manufacturer’s warranties. All modifications completed by the Contractor shall be utilized for their intended purposes only. Improper use may result in voiding the warranty.
13. Client/Client Representative understands that they shall contact the Contractor for warranty issues required on work performed. If the Contractor does not respond within an appropriate timeframe, the Client may then contact their case manager.

Home Modification Terms and Cancellation

14. Client/Client Representative understands that they can coordinate an appropriate start date with the contractor and sign off on whether or not the project is complete.
15. Client/Client Representative understands if the contractor and/or subcontractor exhibit behaviors deemed to be unprofessional and /or disrespectful, the Client/Client Representative shall notify the State, who will act as an intermediary between the Contractor and the Client/Client Representative to resolve any issues. The State will determine if the behavior exhibited warrants termination of the contractor from the project.
16. Client/Client Representative understands that if they or anyone in the home exhibits behaviors that make the Contractor and/or employees uncomfortable, the Contractor has the right to not continue with the project. Client/Client Representative agrees to treat Contractor and employees with respect and dignity.

Client Name (Please Print)

Client’s Signature

Date

Name of Client Representative (Please print)

Signature of Client Representative

Date