



Dear Home and Community-Based Services (HCBS) and Transition Coordination Agency (TCA) Case Managers,

The Phase II member and data transitions for Case Management Redesign will start tonight after 5:00 p.m. MT to ensure members are correctly affiliated with the Phase II Case Management Agencies effective Friday, March 1, 2024, the start date for the agency contracts.

By 5:00 p.m. today, Thursday, February 29, 2024, all case management and TCA agency staff must be out of the Care and Case Management (CCM) System and the Bridge. The deadline for agencies to run any and all pre-transition reports in the CCM system is 5:00 p.m. MT. SharePoint access will also be revoked as of 5:00 p.m. MT.

Refer to the revised [Case Management Agency Directory](#) if there are questions about which Case Management Agencies serve which counties. Refer to [HCPF IM 23-024](#) and visit the [Case Management Redesign web page](#) for additional information.

Thank you,

Department of Health Care Policy & Financing