



COLORADO
Department of Health Care
Policy & Financing

3/30/2020

Drug Shortages

The Department has made the following changes:

- Albuterol: Proair, Ventolin and Proventil albuterol HFA are preferred, effective 3/24/2020.
- Chloroquine and Hydroxychloroquine: require a Prior Authorization, effective 3/24/2020.

Please refer to the PDL and Appendix P documents on the pharmacy resources webpage <https://www.colorado.gov/hcpf/pharmacy-resources>.

The Magellan Help Desk has a process in place for shortages or backorders and a pharmacy may call the Magellan Help Desk at 1-800-424-5725 for assistance.

Signature Requirements

Signature requirements are temporarily waived for Member Counseling and Proof of Delivery. Pharmacies are expected to keep records indicating when member counseling was not or could not be provided.

Early Refills

Pharmacies are able to override Early Refills at the point-of-sale (POS) after 50% of medication day supply has lapsed since last fill for reasons related to COVID-19. Use DUE response code with reason for service code 'ER' at the POS to receive a paid claim. This override is not available for use by mail order pharmacies.

If a member requires a refill before 50% of the day supply has lapsed, a POS override is not available. Please contact the Magellan Help Desk at 1-800-424-5725 for a one-time refill authorization.

Prescription Cough and Cold

•Prescription Cough and Cold products for all ages will not require a Prior Authorization for Fee-For-Service members, effective 3/25/2020.

•Prescription cough and cold products may be approved with a prior authorization for an acute condition for Dual Eligible (Medicare-Medicaid) members.

Prescription cough and cold products include non-controlled products and Guaifenesin/Codeine (i.e. Cheratussin AC, Virtussin AC).

Reminders for CURRENT Policies related to prescriptions

Per State law (CCR 3.00.23) pharmacists may dispense one refill for non-controlled maintenance medications if unable to get a timely refill authorization from a prescriber and Medicaid can cover this fill. Pharmacies must follow all documentation requirements set forth by the State of Colorado Board of Pharmacy.

Maintenance Medications

Maintenance medications are medications taken on a regular basis for chronic (long-term) conditions. Maintenance medications can be dispensed up to a 100 day supply and covered by Medicaid. The maximum day supply for non-maintenance medications is 30 days.

Communications

Please see the Department's web page for previous communication related to COVID-19 and to stay in touch with ongoing changes. <https://www.colorado.gov/hcpf/covid>