

Top 10 Things Providers Need to Know Beginning July 1, 2018

June 2018

On July 1, 2018, Health First Colorado (Colorado's Medicaid Program) is changing its delivery system to improve Health First Colorado members' health and reduce costs. Here are the key concepts health care providers need to know.

- All full-benefit Health First Colorado members (excluding members enrolled in Program for All-Inclusive Care for the Elderly [PACE]) will be enrolled in the Accountable Care Collaborative (ACC) and assigned to one of seven Regional Accountable Entities (also known as regional organizations). Health First Colorado members will no longer be able to opt-out of the ACC in to regular or basic Medicaid. For more information: Key Concepts Fact Sheet.
 All full-benefit Health First Colorado members will be assigned a primary care medical provider (PCMP) that will serve as a member's medical home. Health First
- medical provider (PCMP) that will serve as a member's medical home. Health First Colorado members will continue to have their choice of provider, including specialist, and can change their PCMP at any time. For providers interested in becoming a PCMP, see Contracting Guidance for Primary Care Medical Providers Fact Sheet.
- Physical health services will continue to be reimbursed fee-for-service. Member assignment to a PCMP does not affect fee-for-service payments.
- Behavioral health services will continue to be paid through the capitated behavioral health benefit. Services covered under the capitated behavioral health benefit will be paid by RAEs. For more information: Contracting Guidance for Behavioral Health Providers Fact Sheet.
- Regional Accountable Entities will manage members' physical and behavioral health by performing duties previously held by the Regional Care Collaborative Organizations (RCCOs) and Behavioral Health Organizations (BHOs).



- The Department will continue to offer limited managed care capitation initiatives with passive enrollment:
 - Denver Health Medicaid Choice for members residing in Denver county
 - Rocky Mountain Health Plan Prime (RMHP Prime) for members residing in Garfield, Gunnison, Mesa, Montrose, Pitkin and Rio Blanco counties
- 7 The Department will no longer directly pay PCMPs administrative Per Member Per Month or key performance indicator incentive payments; instead, the RAEs will distribute these payments to PCMPs. For more information see Performance Measurement Fact Sheet.
- **8** Members will be assigned to a PCMP in one of the following ways:
 - Demonstrated claims history with a PCMP over the past 18 months
 - Family member's claims history with a PCMP if the member has no utilization history
 - Closest appropriate PCMP within the member's region if member has no utilization history
 - Member chooses PCMP by calling Health First Colorado Enrollment

For more information see <u>Attribution of Members to Primary Care Medical Providers Fact Sheet</u> and <u>Frequently Asked Questions</u>.

- **9** Geographic location of member's assigned PCMP site will determine member's assignment to a RAE.
- Regional Accountable Entities will be responsible for establishing and strengthening relationships between providers in the region. This includes implementing programs to facilitate improved care processes for members and to address barriers such as ineffective referral processes and high no-show rates of members.

For more information

<u>Colorado.gov/HCPF/ACCPhase2</u> or contact the RAE of the region your practice is located in

