Accountable Care Collaborative (ACC) Phase II

Provider & Member Attribution

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Our Mission

Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources



Agenda

- Accountable Care Collaborative (ACC) Phase II Overview
- Role of the Regional Accountable Entity (RAE)
- What is Attribution
- ACC Phase II Attribution Methodology
- Action Providers Need to Take
- Frequently Asked Questions
- Q&A through Chat



Phase II Overview



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Goals

• To improve member health & reduce costs

Objectives

- Join physical and behavioral health under one accountable entity
- Strengthen coordination of services by advancing team-based care and health neighborhoods
- Promote member choice and engagement
- Pay providers for the increased value they deliver
- Ensure greater accountability and transparency



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What is Staying the Same

Members have choice of provider

- ✓ Physical health services will be reimbursed fee-for-service
- ✓ Behavioral health capitation will continue
 - Behavioral health providers will need to contract with RAE for reimbursement of covered services
- ✓In most cases, members will be able to continue receiving services from their current provider



What is Changing

- There will be no Regional Collaborative Care Organizations (RCCOs) or Behavioral Health Organizations (BHOs)
 - RAEs will perform previous roles of RCCOs and BHOs
- All full-benefit members will be enrolled in ACC, except for PACE
- Geographic location of member's attributed PCMP site will determine member's assignment to a RAE
- Department will no longer directly pay PCMPs administrative Per Member Per Month or KPI incentive payments

New federal authority



Implementation Timeline

January	February	March	April	May	June	July	August
Contract Negotiations with RAEs			Contract and Rate Approval by CMS				
1915(b) Waiver Negotiations with CMS			1915(b) Waiver Approval by CMS				
RAE			Readiness Review				
System			Updates				
				Enrollment essing	Member Enrollment Noticing		
		RCCO and BHO Contract:			ts Closeout		
Provider & Partner Resources		Implementation Activities and Related Communications			ications		
						Phase II Launch	
						Program Imp	lementation

1/9/2018



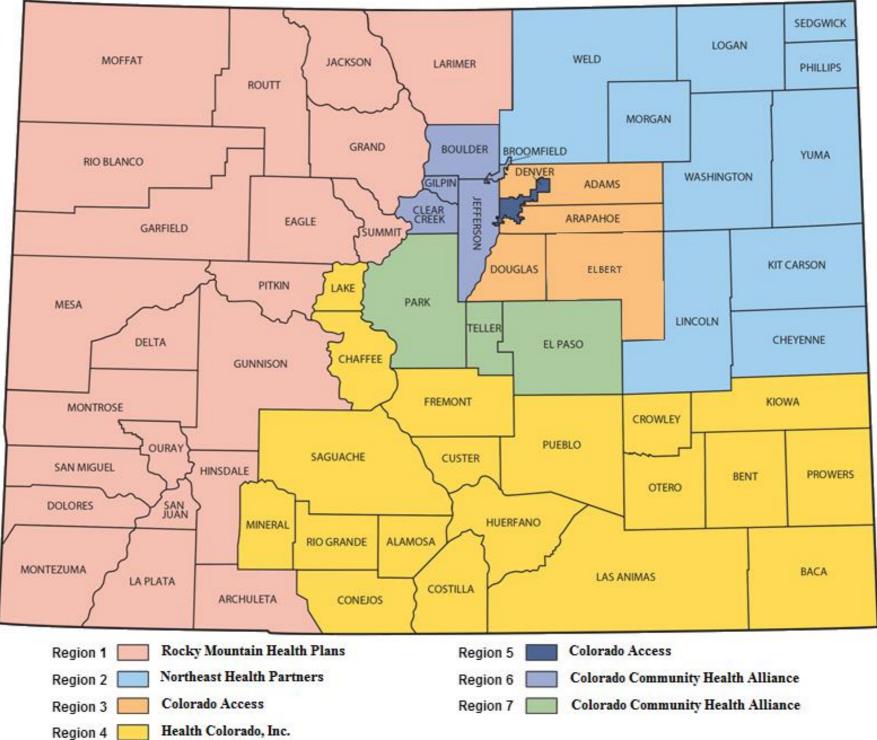
Role of Regional Accountable Entity



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Regions





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Regional Accountable Entities

Region	Regional Accountable Entity		
1	Rocky Mountain Health Plans		
2	Northeast Health Partners		
3	Colorado Access		
4	Health Colorado, Inc.		
5	Colorado Access		
6	CO Community Health Alliance		
7	CO Community Health Alliance		

Proposals available at CO.gov/HCPC/ACCPhase2



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Role of RAEs

Responsible for Physical and Behavioral Health

Primary Care Medical Provider (PCMP) Network

Behavioral Health Provider Network

Promote Population Health

Coordinate Care Across Disparate Providers



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What is Attribution?



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Terminology

Enrollment

Assignment

Attribution to a PCMP



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Why is Attribution Important?

- Ensures all members have a medical home and focal point of care
- Determines RAE assignment
- Enables Department to track provider and RAE performance
- RAE may use it to calculate PCMP payment
- Utilized for PCMPs participating in Department's Alternative Payment Model
 - > See CO.gov/hcpf/primary-care-payment-reform-3



Attribution

Current

 Members are assigned to a RCCO or BHO based on their county of residence

New

•Members are first attributed to a PCMP; RAE assignment is based on location of the member's attributed PCMP



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Phase II Attribution Methodology



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Attribution Methodology

Utilization*

Family Connection*

Proximity*

Member Contact with Enrollment Broker

*Auto-attribution



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Utilization

When Used:

• Members with claims history with a provider in past 18 months

Process:

- 18 months claims history review
- Paid Evaluation and Management (E&M) claims prioritized over other types of claims
- For children up to age 21, a set of 10 preventive service codes will be prioritized
- Attribution will be determined by the provider with the majority of claims



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Family Connection

When Used

Members with no utilization history with a PCMP

Process:

- Identify whether a family member of the member has a claims history with a PCMP
- Determine if the PCMP is appropriate
- Members will then be enrolled to the family member's PCMP



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Proximity

When Used:

• Members with no utilization history in past 18 months

Process:

- Look for PCMPs within the region covering member's county of residence
- Attribute to closest appropriate PCMP



Member Contact with the Enrollment Broker

All members are initially attributed using:

- utilization,
- family connection, or
- proximity

Members can change their PCMP at any time by contacting the Health First Colorado enrollment broker



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Special Populations

- Children in Foster Care
- Denver Health Medicaid Choice
- Rocky Mountain Health Plan MCO



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Action Providers Need to Take



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Bill by Location

- Providers with multiple service locations (sites) must enroll each location separately.
- Each claim must include the appropriate service location address
 - > Claims should not use one billing address for all locations.
- It is critical providers bill by location if they want to receive attributions.

For information on how to enroll individual sites, billing by location and more go to: CO.gov/HCPF/Interchange-Resources



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Contract with RAE

Contact your RAE to become a PCMP

- If not contracted with the RAE, you will not get attribution
- Contracted PCMPs can participate in Department's Alternative Payment Model, go to:
 - CO.gov/HCPF/primary-care-payment-reform-3



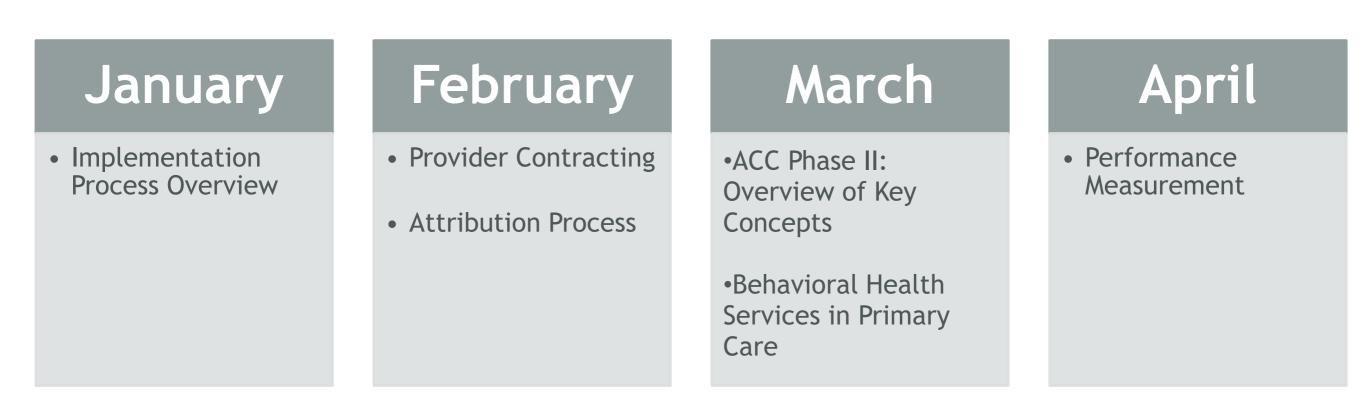
RAE Contacts

Region	Regional Accountable Entity	Contact Information
1	Rocky Mountain Health Plans	Email: support@rmhpcommunity.org
2	Northeast Health Partners	9925 Federal Drive, Suite 100
		Colorado Springs, CO 80921
		Phone: 1-800-804-5040
		Email: COProviderRelations@beaconhealthoptions.com
3	Colorado Access	Amber Garcia
		Phone: (720) 744-5487
		Email: <u>pns@coaccess.com</u>
4	Health Colorado, Inc.	9925 Federal Drive, Suite 100
		Colorado Springs, CO 80921
		Phone: 1-800-804-5040
		Email: <u>COProviderRelations@beaconhealthoptions.com</u>
5	Colorado Access	Amber Garcia
		Phone: (720) 744-5487
		Email: pns@coaccess.com
6	CO Community Health Alliance	Phone: (303) 256-1717 (Local) (855) 627-4685 (Toll-Free)
		http://www.cchacares.com/about-ccha/contact-us
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Communications & Resources



Find resources at CO.gov/HCPF/ACCPhase2



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Frequently Asked Questions



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How will attribution work for members enrolled in the ACC at the time of implementation of Phase II?



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How are members attributed to a specific practice location?



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If a member loses eligibility, will they be re-attributed to the same practice?



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Can any provider receive attributions?



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Do all providers have to go through the credentialing process? How is credentialing different than revalidation?



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Please use the chat function to submit your question.



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2 North	neast Health Partners	9925 Federal Drive, Suite 100
		Colorado Springs, CO 80921
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More Information

CO.gov/HCPF/ACCPhase2



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Thank You!

